# Student Handbook
## 2018 - 2019

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Students are responsible for knowing and abiding by academic and administrative regulations of the University as stated in the Academic Catalog and Student Handbook. Students, by the act of registration, agree to observe all provisions of the Academic Catalog, Student Handbook, the Code of Student Conduct, any academic handbook or program requirements and all other university policies, procedures, and handbooks.

Student Handbook

The provisions of this handbook are not to be regarded as a contract between any student and the university. The university reserves the right to change any of the policies, rules, regulations, and standards of conduct at any time as may be necessary in the interest of the university. The university also reserves the right to modify or discontinue any of the services, programs or activities described in this handbook. The most up-to-date handbook can be found online at www.hpu.edu/studenthandbook.
Nondiscrimination Statement

Hawai'i Pacific University admits students without regard to sex, race, age, color, disability, religion, sexual orientation, or national or ethnic origin to all programs and activities generally accorded to or made available to students at the university.

As provided for and to the extent required by state and federal laws, the university provides educational opportunities without regard to, and prohibits discrimination, including harassment, against students on the basis of sex, race, age, color, disability, religion, sexual orientation, gender identity or expression, national or ethnic origin, or any other characteristic protected by applicable law in the administration of its educational programs, policies, admissions policies, scholarships, activities and loan programs, and athletic and other university-administered programs.

General inquiries regarding equal opportunity policies or complaint procedures may be directed to:
Susan Gray
Manager, Employee Relations and EEO/AA Compliance and Title IX Deputy Coordinator
Hawai‘i Pacific University
1164 Bishop Street, 8th Floor
Honolulu, HI 96813
Telephone: (808) 544-1186
Email: sgray@hpu.edu

Inquiries regarding federal law and regulations concerning nondiscrimination in education or the university’s compliance with those provisions may also be directed to:
Seattle Office
Office of Civil Rights
U.S. Department of Education
915 Second Avenue Room 3310
Seattle, WA 98174-1099
Telephone: 206-607-1600
FAX: 206-607-1647
Email: OCR.Seattle@ed.gov

Sex Discrimination, Sexual Harassment and Sexual Misconduct: Title IX Coordinators

Title IX of the Education Amendments of 1972 is a federal law that prohibits sex discrimination in education. It reads:

"No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance."

Title IX of the Education Amendments of 1972; 34 C.F.R. Part 106. Sex discrimination includes sexual harassment and sexual assault. Below are the staff members who have primary responsibility for complaints of Title IX sex discrimination, harassment and assault:

Title IX Coordinator
William Sabio
Hawai‘i Pacific University
1164 Bishop Street, Ste. 210-D
Honolulu, HI 96813
Telephone: (808) 544-0276
Email: wsabio@hpu.edu

Any complaint of sex discrimination, sexual harassment and sexual assault can be made to the Title IX Coordinator, who is responsible for overall administration of discrimination-related grievance procedures for faculty, staff, students and other members of the university community.

**Title IX Deputy Coordinators**

**For students:**
Kathryn Conlon  
Assistant Dean of Students/Director of Student Conduct and Title IX Deputy Coordinator  
Hawai’i Pacific University  
1 Aloha Tower Drive, Suite 1400  
Honolulu, HI 96813  
Telephone: (808) 544-1461  
Email: kconlon@hpu.edu

If you have a complaint against a student for sex discrimination, sexual harassment and sexual assault, in addition to contacting the Title IX Coordinator, you have the option of contacting the Deputy Title IX Coordinator. The Assistant Dean of Students/Director of Student Conduct is responsible for Title IX compliance for matters involving students, including administration of grievance procedures for all complaints against students.

**For athletics:**
Chelsea Patton  
Assistant Athletics Director of Internal Operations and Title IX Deputy Coordinator  
Hawai’i Pacific University  
1166 Fort Street Mall, Suite 102  
Honolulu, HI 96813  
Phone: (808) 356-5214  
Email: cpatton@hpu.edu

If you have a complaint about gender equity in athletics programs, you should contact the Assistant Athletics Director of Internal Operations, who is responsible for Title IX Compliance in matters related to gender equity in athletics programs. If you have a complaint against a student, coach or administrator for sex discrimination, sexual harassment or sexual assault, in addition to contacting the Title IX Coordinator, you have the option of contacting the Assistant Athletics Director of Internal Operations, who will facilitate the handling of the complaint with the appropriate office.

**For employees:**
Susan Gray  
Manager, Employee Relations and EEO/AA Compliance and Title IX Deputy Coordinator  
Hawai’i Pacific University  
1164 Bishop Street, 8th Floor  
Honolulu, HI 96813  
Telephone: (808) 544-1186  
Email: sgray@hpu.edu

If you have a complaint against an employee for sex discrimination, sexual harassment and sexual assault, in addition to contacting the Title IX Coordinator, you have the option of contacting the Manager of Employee Relations and Compliance. The Manager of Employee Relations and Compliance is responsible for Title IX compliance for matters involving employees, including administration of grievance procedures for all complaints against employees and vendors.
Section One

Student Services, Departments and Programs
Academic Advising at HPU is an on-going, intentional, educational partnership dedicated to student success. HPU is committed to building collaborative relationships and a structure that guides students to discover and pursue life goals, advance students’ intellectual and cultural development, and teach students to become engaged, self-directed learners and competent decision-makers.

**What We Expect of You, the Student**

Students are responsible for fulfilling all the requirements of the curriculum in which you are enrolled. Be an active learner by fully engaging in the advising process. Students share responsibility for a successful university experience and are expected to contribute to effective advising experiences by doing the following:

- Be on time for your scheduled appointments and cancel or reschedule if necessary.
- Be prepared to discuss your goals and educational plans during meetings with advisors.
- Keep and organize personal copies of all important documents relevant to your academic career and progress to degree.
- Become knowledgeable of the university catalog, campus-/college-/major-specific academic policies and procedures, academic calendar deadlines and degree or program requirements.
- Review your degree plan each semester through Pipeline and seek to resolve any errors or questions in a timely manner.
- Inform an advisor of any concerns, special needs, deficiencies, or barriers that might affect academic success.
- Be open and willing to consider advice from advisors, faculty, and other mentors.
- Accept responsibility for your decisions and your actions (or inactions) that affect your educational progress and goals.

**What You Can Expect of Your Advisors**

Advisors share responsibility for a successful university experience and are expected to contribute to effective advising experiences by doing the following:

- Provide a respectful and confidential environment where you can comfortably discuss academic, career, and personal goals and freely express your concerns.
- Understand and effectively communicate the curriculum, degree/college requirements, graduation requirements, and university policies and procedures.
- Assist you in defining your academic, career, and personal goals, and empower you to create an educational plan that is consistent with these goals.
- Actively listen to your concerns, respect your individual values and choices, and empower you to make informed decisions.
- Serve as an advocate and mentor to promote your success.
- Encourage and support you as you gain the skills and knowledge necessary for success.
- Respond to your questions through meetings, phone calls, or email in a timely manner during regular business hours (generally within 48 hours, with the exception of peak registration times).
- Collaborate with and refer you to campus resources to enhance your success.
- Maintain confidentiality of your student records and interactions.
- Keep regular office hours and be available to meet with you.

Students will have a designated Academic Advisor based on their major. Undergraduates who are undecided about a major also have a designated advisor. The advisor for each major is listed on the advising webpage. Students are strongly encouraged to establish an on-going, working relationship with their advisor during their time at HPU to ensure that all degree requirements are met and to facilitate a timely graduation. For a successful partnership, students are urged to meet with their advisor every semester by going online to make an appointment or by calling for an appointment at the appropriate academic advising center.

**Website:** Click on the Academic Advising tab on the HPU Home page or go to [www.hpu.edu/advising](http://www.hpu.edu/advising).

**Hours, Locations and Contact Information**
Academic Advising Office
Finance Factors Center (UB), 1164 Bishop St., Suite 123, Honolulu, HI 96813-2882
Phone: (808) 544-1198; Fax: (808) 544-9355; Email: advising@hpu.edu
Office Hours: 8 a.m. - 5 p.m., Monday – Friday

Graduate Advising
Please contact your Program/Department Chair directly.
Office Hours: Vary by Advisor

Academic Success (Tutoring, Testing, and Accessibility Services)

The Center for Academic Success (CAS) offers tutoring services to help students at all levels to be more successful at HPU. We offer support for good students to become great students, as well as to assist those who may be struggling academically. Tutoring is designed to meet each student’s individual needs and is generally given in one-on-one sessions (one tutor to one student) free of charge. In some cases, tutor-to-small-group sessions are provided. Tutors aid individuals in the mastery of basic skills, development of learning skills and refinement of analytical skills. Students are encouraged to use our services early and often in order to maximize their success.

Services Provided
- One-on-one tutoring sessions are offered by appointment for writing assistance and language conversation. Other subjects are generally available on a walk-in basis (depending on tutor availability).
- CAS offers a variety of subjects (accounting and business, computer science, economics, English, management, marketing, math, modern languages, nursing, science, writing, and more). Sessions are typically 30 minutes in length.
- CAS is equipped with a small computer lab for tutoring subjects that require use of computers.
- On the Hawaii Loa campus (HLC), CAS offers tutoring in select subjects such as writing assistance for all subjects. Tutors are also available for biology, chemistry, math, pre-nursing, and physics. The Center at HLC operates generally by appointment but accepts walk-ins if a tutor is available. Students may book their appointments online (at least 24 hours in advance) by clicking the “book now” button on our website to see a tutor at specified times during the spring and fall terms.
- Weekend and evening tutoring hours are also available in the Aloha Tower Marketplace (ATM) Learning Commons during spring and fall semesters.
- Online tutoring services provided by “Smarthinking” are available to all currently registered HPU students in a variety of subjects. Log into HPU Pipeline, go to the Resources tab, scroll down to “Online Tutoring Services” and click the link. Online tutoring services are available 24 hours a day, seven days a week.
- The downtown CAS is also the site for administration of many HPU placement tests, DSST and College Level Examination Program (CLEP), as well as other tests.
- Placement tests are available for English Writing, Mathematics, and all modern languages taught at HPU. Please contact your academic advisor to confirm if placement testing is needed.
- Accessibility services are available to those with documented disabilities, whether temporary or permanent. For more information, please see the handbook section “Accessibility Service: ADA Accommodations”.

Location and Contact Information
On the downtown campus, CAS is located at 1060 Bishop Street (LB Building), 6th floor; (808) 544-9334. On the Hawaii Loa campus, CAS is in the Academic Center, 3rd floor, Education Technology Center; (808) 236-5804. Tutor schedules are available at each location and online at www.hpu.edu/tutoring. Schedules are updated daily and last-minute changes are viewable on our website. We always recommend double-checking the schedule before coming in for tutoring. More information about testing services is available at www.hpu.edu/testing.

Athletics
Athletics seeks to promote the physical, emotional and social welfare of all student-athletes and to provide equal opportunity, regardless of gender, ethnic diversity or sexual orientation. HPU athletics administration, professional staff, coaches, and student-athletes strive to maintain the highest standards of academic achievement, sportsmanship and ethical conduct, athletic competitiveness, integrity, and citizenship.

Primary Functions
The intercollegiate athletics program functions as an integral part of the academic and social environment of the university and community. The Athletics department supports the overall mission of Hawai‘i Pacific University through five primary functions:

- Assist student-athletes in balancing academic and athletic responsibilities by providing academic support and attending to the physical, emotional and social welfare of all student-athletes.
- Ensure institutional compliance with the NCAA policies and procedures through completion of NCAA required reports, eligibility certification of student-athletes and interpretation of compliance rules.
- Promote HPU and increase student retention by recruiting student-athletes, administering financial aid and establishing successful athletic programs.
- Promote athletic events for all sports through strategic marketing initiatives and providing the media with up-to-date, accurate and timely information on HPU Athletics.
- Coordinate logistical arrangements for all teams including event scheduling, transportation and travel arrangements, as well as procurement of equipment and uniforms.
- Coordinate and support the spirit programs (cheer, dance and mascot).

Hours, Location and Contact Information
The Athletics department is open from 8 a.m. - 5 p.m., Monday - Friday and is located at 1166 Fort Street Mall (FS Building), Suite 102. For more information please visit hpusharks.com or contact us at sharks@hpu.edu or (808)544-0295.

Barnes & Noble Bookstore
The Hawai‘i Pacific University bookstore system is located at Aloha Tower Marketplace; additionally, a pop-up store may be provided at the Hawaii Loa Campus the week before and the first week of the Fall & Spring terms.

Textbooks for online courses, Hawaii Loa, and military campus programs are stocked at the downtown campus bookstore and can be purchased or rented there or online at www.hpu.bncollege.com. Textbooks are available approximately five weeks before classes begin. Select titles will be offered in a digital format and/or for rent at the downtown bookstore. The bookstore also offers a mobile app that will allow you to easily track your orders, get rental reminders, and find out about special promotions and sweepstakes all from the convenience of your phone or tablet. This app can be downloaded for free from the App Store or Google Play, just search for "My College Store". You'll receive 25% off one school spirit item with your initial download.

The bookstore offers computer accessories and has partnered with ThinkEDU to offer thousands of computer software and products at educational discounts via a link on our website.

The bookstore has a wide selection of logo apparel and merchandise including T-shirts, sweatshirts, caps, pennants, mugs, and much more. They also stock all the school supplies you need for your classes as well as nursing uniforms and lab coats. In addition, the bookstore distributes graduation caps and gowns and stocks a selection of cold drinks and snack items.

The bookstores also provide special services to students, such as discounted movie tickets and at the beginning of each term U-Pass stickers are available for purchase by part-time students. When applied to the HPU student ID, the stickers will allow students unlimited rides on TheBus for the entire semester. Students (full-time status and
taking a course on the downtown or Hawaii Loa campus) who are charged the Transportation Fee may pick up their U-Pass in the Student Life office. For more information, contact studentlife@hpu.edu or call (808) 544-0277.

While the bookstore buys back books for a textbook wholesaler year-round, they will buy back books for the upcoming semesters at the end of each term. The largest buybacks are held during final exam week of the fall and spring semesters. Buybacks are held approximately eight times per year, so look for the informational notices posted a couple of weeks before the buyback is held or look up the schedule at www.hpu.bncollege.com. You can also sell your books online via the “Online Buyback” icon of the Bookstore’s website. This is a great option for off-island students, but the higher resale value is usually with the in-store buyback at the end of the term.

**Hours, Location and Contact Information**

Aloha Tower Marketplace  
3 Aloha Tower Drive, Ste. 1207  
Honolulu, HI 96813  
Phone: (808) 544-0290; Fax: (808) 585-9016  
Email: SM8094@bcnollege.com; Website: www.hpu.bncollege.com  
Hours: Monday - Friday, 8:30 a.m. – 6:00 p.m.; Saturday, 10:00 a.m. – 2:00 p.m.

**Business Office: Tuition and Fees**

For updated information on the tuition and fee schedule, go to https://www.hpu.edu/Business-Office/Fee-Schedule.html. Tuition and Fees are always due two weeks before the start of the term. To help finance and manage your tuition, options include:

1. Interest-free monthly payment option through Tuition Management Systems (TMS) for a one-time fee per term. For more information or to set up a payment plan, contact TMS by phone, 1-800-722-4867, or online at www.hpu.afford.com.

2. Employment opportunities - HPU’s Career Services Center assists students with career counseling, job preparation and job searches. In addition, the Center has employment listings for part-time, full-time, cooperative education and internship opportunities. For more information, email csc@hpu.edu or visit www.hpu.edu/cdc.

3. Private Scholarships. We recommend searching out private scholarships to help finance your education. Per the US Department of Education’s website: “There are thousands of [scholarships], offered by schools, employers, individuals, private companies, nonprofit’s, communities, religious groups, and professional and social organizations.” For more information on scholarships from the US Department of Education, please visit https://studentaid.ed.gov/sa/types/grants-scholarships/finding-scholarships.

The US Department of Labor has a Free Scholarship Search Tool found at www.careeronestop.org/toolkit/training/find-scholarships.aspx.

**TouchNet (e-billing):** TouchNet allows you to receive notifications by email to your HPU Pipeline account when your new billing statement is available. You can also view your recent statement, billing history, current account activity and make credit card or electronic check payments. Tuition bills can only be received via HPU Pipeline. The electronic e-Bill is the official means of generating tuition bills to all HPU students. You will receive a notice in your HPU Pipeline email account when your HPU bill is ready to be viewed online. Your online statement will reflect all activity on your student account (i.e., tuition, student fees, housing, meal plans, books, other campus charges, payments, and financial aid credited to your account), a detail of the amount due, and the payment due date. The eBill is available to be seen 24/7, can be used as invoice, and available to authorized users of the student. You are responsible for paying your financial obligations in full by the tuition due date (please refer to the Academic Calendar for each term at www.hpu.edu/registrar/academic-calendar.html, regardless of whether or not you receive an email notice. For more information, visit www.hpu.edu/Business-Office/billing.html.

To get started, you will need your login (a university-assigned username and password) found on page two of your acceptance letter. You may also authorize a parent or guardian to access your Pipeline account. An email will be sent to the authorized user with a separate password, for instructions to set up eBill for an authorized user(s) visit
Once logged into your HPU Pipeline account, you can: (1) view tuition bills (kept on file for 12 months); (2) view billing and payment history; (3) pay tuition online from a credit card, checking and/or savings account; (4) download and print a copy of the bill for sending check payments via U.S. Mail; (5) forward an email copy of the bill to parents, spouse or others; and (6) set up parents and other authorized payers to view and pay your bills.

Authorized payers can: View student’s tuition bill and payment history; pay student’s tuition bill from a credit card, checking and/or savings account; and download and print a copy of the student's bill for sending check payments via U.S. Mail.

Benefits and advantages of eBill and webCheck: Convenient and easy to use; saves time—no more waiting for the bill in the mail or waiting in line to make a payment; no more check writing or paying for stamps; private and secure; available 24 hours/seven days a week; provides online history of eBills and e-payments; and allows students to set up an alternate email address.

Campus Activities Board

The Campus Activities Board (CAB) is a student-run organization that strives to enhance the HPU student experience through quality entertainment, creative programming and community involvement. In coordinating programs, events and activities funded by the Student Activity Fee, CAB seeks to:

- Work to unify the campus community by providing diverse activities.
- Promote student self-worth, dignity and confidence.
- Foster school spirit and comradery within the student body.
- Cultivate student leadership, civility, dedication, time management and responsibility.
- Contribute to the recruitment and retention efforts of the university.

Hours, Location and Contact Information

For more information about meetings, events, or getting involved, email cab@my.hpu.edu or visit www.hpu.edu/cab and www.facebook.com/CABHPU.

Campus Recreation

Campus Recreation is committed to providing HPU’s student body, faculty and staff a safe environment to be physically active in order to create a constructive outlet to relieve stress associated with the rigors of academic life. By offering diverse recreational programs and services, Campus Recreation promotes wellness, student development, leadership, teamwork, sportsmanship, and a healthy balanced lifestyle. Campus Recreation helps connect the campus community with outlets to stay active and healthy through the following areas:

Intramural Sports & Tournaments
Specific sport leagues and tournaments for students to play competitively for a championship T-shirt and HPU Intramural pride.

Fitness & Wellness
- Free access to the Hawaii Loa weight room and Aloha Tower fitness center as well as various fitness classes and offerings such as Yoga, Zumba, Pilates and Swimming to help to engage the university in healthy fitness options.

Open Recreation
- Specific hours and activities dedicated to free play without commitment, including: pick-up basketball, tennis, indoor soccer and grass volleyball.

Sport (Rec) Clubs
• Clubs that are geared to bringing students with similar recreational interest together to stay active! Current clubs include Tennis, Archery, ESports, Hiking and Soccer (and more depending on student interest). Clubs are student led and organized.

Community Partners
• In an effort to maximize offerings, Campus Recreation will partner with outside organizations to offer added variety of activities at a discounted cost for HPU students.

Hours, Location and Contact Information
Campus Recreation is within the Athletics Department and is located at 1166 Fort Street Mall (FS Building), Suite 102. For more information call (808) 544-9370, email campusrec@hpu.edu, or go to www.hpu.edu/student-activities/campus-rec/index.html.

Career Development Center
The Hawai‘i Pacific University Career Development Center is committed to educating and engaging students and alumni; facilitating their career development; and empowering graduates to actively plan their future as contributing members of a global community.

Resources and Services
The Career Development Center provides a wide array of career-related resources and services to meet the needs of all students and alumni. The professional career advising team provides assistance with job searches and more. Students are highly encouraged to visit the Career Development Center early and not wait until they are ready to graduate. Gaining valuable work experience through HPU’s Cooperative Education or Internship Program provides access into the field or industry in which students are majoring. According to most employers, college graduates lack sufficient work experience and this can be compensated by participation in an internship. Career development services and resources are provided free of charge to HPU’s student body from the downtown, Hawaii Loa and military campuses, as well as HPU alumni. Arrangements can be made for those in HPU’s distance-learning programs as well. The Career Development Center provides:

• Career advising
• Interest assessments
• Work experience for academic credit (cooperative education and internship programs)
• HPU Connect online job portal (part-time on-campus, Federal Work Study, internship and full-time employment; community service opportunities)
• Résumé writing assistance
• Mock interviews
• Career Events Calendar listing companies that recruit for part-time, internship and full-time work; seminars/workshops and other career events
• On-campus employer recruitment
• Career development workshops

Career Advisors will:
• Assist students in developing their career potential through personal advising services.
• Share information and resources that help students maximize the college-to-career transition
• Encourage career and major exploration.
• Educate students about career opportunities.
• Create viable career experience opportunities by developing, maintaining and monitoring employer partnerships.
• Develop, offer and introduce other related career experience opportunities such as employer information and recruitment and career development workshops.
• Facilitate links and partnerships among students and alumni.

Hours, Location and Contact Information
The Career Development Center (CDC) is located at 1164 Bishop St. (UB Building), Ste. 122. The staff may be reached at (808) 544-0230 or cdc@hpu.edu. Students and alumni are encouraged to schedule an appointment for one-on-one advising. For more information, go to www.hpu.edu/cdc.

**Commencement**

Hawai’i Pacific University holds both a fall and spring commencement ceremony (December and May). As potential graduates begin their final term, students will receive information about the commencement ceremony such as deadlines, cap and gown orders, ordering invitations, class rings and tickets. Undergraduate and graduate students nearing degree completion must file a Petition to Graduate form through their Academic Advisor. For more information regarding commencement, please visit www.hpu.edu/graduation. For future ceremony dates, please review the academic calendar www.hpu.edu/AcademicCalendar.

**Commuter Services**

Commuter Services offers a variety of resources with getting around the island and searching for off-campus housing (i.e., current listings of available apartments, houses and private rooms for students to lease). Current postings are also available on HPU Pipeline e-Ads.

**Primary Functions**
- Assistance students with navigating the off-campus housing rental market on Oahu.
- Help students with finding health insurance and medical hospitals/clinics near campus.
- Promote awareness regarding personal safety and wellness.
- Provide students opportunities to learn more about Oahu.

**Location and Contact Information**
Inquiries may be made via phone by calling (808) 544-0277, by email at icommute@hpu.edu or visit www.hpu.edu/commuterservices.

**Counseling and Behavioral Health Services**

Counseling and Behavioral Health Services provides quality behavioral health services for currently registered HPU students in order to assist them in improving the quality of their lives and achieving academic success. We are committed to the development of the whole person: academically, personally, and socially.

**Primary Functions**
- Provide direct individual counseling services to students who are having difficulty with life stressors.
- Provide support to students who require assistance with interpersonal relationships in the form of individual, couples and family counseling.
- Offer group counseling services to assist the needs of students on campus.
- Offer referral services to community and private providers to students who require additional mental health assistance.
- Provide crisis support and response services to students and the university community who require immediate behavioral health assistance related to personal safety, health and wellness issues.

**Community Mental Health Referral Resources**
Counseling and Behavioral Health Services provides students with a referral card to those seeking community resources. You can pick up the card at various on-campus offices (e.g., Counseling and Behavioral Health Services, Academic Advising and Student Life and First-Year Programs).
● Aloha United Way: 211
● Anorexia and Bulimia Center of Hawai’i/Ai Pono (ABC): (808) 540-1001
● Bilingual Access Line: (808) 526-9724
● Center for Disease Control Prevention: 1-800-CDC-INFO
● Coalition for a Drug-Free Hawai’i: (808) 545-3228
● Disabilities and Communication Access Board (DCAB): (808) 586-8121
● Crisis Access Line: (808) 832-3100
● Domestic Violence Services (24 hrs): (808) 841-0822
● Domestic Violence Action Center: (808) 531-3771
● Family Peace Center: (808) 832-0855
● Gamblers Anonymous: (808) 284-8329
● Hawai’i Dental Association: (808) 593-7956
● Hawai’i Poison Center: 1-800-222-1222
● HPU Food Pantry: (808) 544-1436
● Kaiser Behavioral Health: (808) 432-7600
● Legal Aid Society of Hawai’i: (808) 536-4302
● National Eating Disorder Association (NEDA) Helpline: 1-800-931-2237
● Narcotics Anonymous: (808) 734-4357
● Planned Parenthood of Hawai’i: (808) 589-1149
● Queens Counseling and Clinical Services: (808) 691-4401
● Salvation Army Addiction Treatment Services: (808) 595-6371
● Sex Abuse Treatment Center Hotline (24 hrs): (808) 524-7273
● US Veterans Affairs Department: (808) 973-8387
● Volunteer Legal Services Hawai’i: (808) 528-7046

Locations and Contact Information
Psychologists provide services at both the downtown and Hawaii Loa campuses. To schedule an appointment call the main line at (808) 687-7076. Appointments will not be made via email. Counseling services are free and confidential to all registered HPU students.

Dean of Students
The Dean of Students staff is dedicated to supporting student success and an outstanding student experience at HPU. We deliver comprehensive services to foster a welcoming, caring, safe, and supportive learning environment where students have the opportunity to achieve their academic, personal and professional goals.

Primary Functions
● Collaborate with students, faculty and staff to produce an engaging campus community.
● Support students in identifying HPU resources, programs and services that may help them achieve their educational, personal and professional aspirations.
● Foster the holistic development of students (intellectual, moral, ethical, social, cultural, emotional, and physical). Help students with health and wellness programs, services and resources.
● Address student complaints and grievances.

Hours, Location, and Contact Information
The office is located in 1164 Bishop Street, Ste. 200 and open Monday - Friday, 8 a.m. - 5 p.m. For more information, call (808) 687-7014.

Financial Aid
The financial aid program at Hawai’i Pacific University is designed to enable students the opportunity to further their education by supplementing their financial resources and those of their parents or spouses.

Financial aid awards are made to students without preference to racial or ethnic origin, sex, age, disability or marital status. Such awards generally combine federal grants, loans and work-study programs, depending on the demonstrated financial need of the student. The university also administers a wide variety of merit-based scholarships for eligible students.
Information pertaining to the varied and detailed aspects of these federal financial aid programs may be found at www.hpu.edu/financialaid or at https://studentaid.ed.gov.

External scholarships funded by local, state and national organizations are available through sites such as www.fastweb.com. Students can review their specific financial aid information and respond to their financial aid awards on HPU Pipeline, by clicking on “Financial Aid Status” under “My Quick Links.” Students may also contact the Financial Aid Office to schedule an appointment to discuss their award, personal financial situation or general financial aid questions.

Hours, Location and Contact Information
The Financial Aid Office is open Monday - Friday, 8 a.m. - 5 p.m. and is located at 1164 Bishop Street (UB Building), Suite 201. For more information call (808) 544-0253 or email financialaid@hpu.edu.

First-Year Experience
The Office of First-Year Experience (FYE) develops and implements comprehensive programs and services that promote, support and enhance the academic and co-curricular experiences of first year students at HPU. In partnership with various departments within both Academic and Student Affairs, FYE works collaboratively to provide academic and student support services, foster learning communities, develop students’ leadership skills, acclimate first year students to university life and connect new students with returning students, faculty and staff.

Primary Functions
- Provide orientation during the fall and spring semesters to ease the student transition to HPU and help new students to become more familiar with the university community.
- Promote student connections with faculty, staff and peers through a variety of co-curricular programs including Holo Holo, Live Hawaii and Be My Guest.
- Foster a sense of place by designing student experiences that connect students to Hawaii, and extend their learning and relationships in the greater community.
- Develop publications, networking opportunities and student support resources for families of HPU students.
- Collaborate with Housing and Residence Life staff on residential community events, activities and programs.

Hours and Contact Information
For more information, call (808) 544-1116; visit www.hpu.edu/fye; or email readysetgo@hpu.edu.

Health Insurance
While studying at Hawai‘i Pacific University (HPU), students need to protect their health and financial stability by having adequate health coverage to address minor and major illnesses that may arise, and to avoid unexpected interruption of their education by high medical expenses. We strongly urge all HPU students to have medical insurance. If students have health insurance, contact the insurance provider regarding the scope of coverage in Hawaii.

Students who reside in university housing, nursing students in nursing courses levels one through five and all nursing courses for MSN students, student athletes, and international students are required to show proof of insurance. For more information go to www.hpu.edu/health-services/index.html.

Health Insurance Plans
At HPU, details about medical health plans are available at www.hpu.edu/health-services/index.html. There is also another way to shop for health insurance that will provide access to better options thanks to the Affordable Care Act. U.S. citizens and permanent residents may go to www.HealthCare.gov to access the Health Insurance Marketplace, where eligible individuals and families can find health coverage that fits their budget and meets their needs.
Health Services (On-Campus)

Starting in 2018-2019, new students (freshmen, transfer, and visiting international students) are charged a mandatory, non-refundable $100 First Year Health Center Fee during their first year at HPU. New students will receive on-campus health services, which is provided by a third party provider, SP Health Clinic, at the Health Services Office (UB 210E). This Health Center Fee includes unlimited visits while the Health Services Office is open 16 hours a week during the published office hours.

Those participating in the program will have no co-pay at the time of visit, and health insurance is not required to be seen. For a list of conditions that will be evaluated as part of the program fee, and for the lab fees (if applicable) that will be paid during the office visit, visit the website below. Any other conditions or diagnosis falling outside the scope of these common illnesses will be subject to referral to an off-campus medical provider, based on the clinic staff’s judgement. All other students may opt into the program for $100 or pay an office visit fee that ranges between $75 and $125 per visit. Office hours will be posted in the fall semester.

Contact Information
For more information, stop by UB210E or call (808) 544-9361 during office hours or visit www.hpu.edu/health-services.

Honor Societies

HPU is pleased to recognize its 19 Honor Societies which are found within the various university academic disciplines. Each society has its own set of by-laws and application requirements. New members who qualify are usually inducted once per semester. Please note that there are a few honor societies that accept students only once per year. Once you are accepted into an Honor Society, you do not have to reapply every semester. A student found in violation of academic integrity is not eligible for membership in any honor society. Refer to this Student Handbook regarding information about HPU’s Academic Integrity Policy.

Contact Information
For more details about HPU Honor Societies, go to www.hpu.edu/honor-societies. From that page you may contact the sponsor/advisor of an honor society directly.

Information Technology Services

General Computer Labs
The university’s Aloha Tower (AT) Learning Commons and the Educational Technology Center (ETC) support the general computer-related needs of all students. Students who are registered during an academic term may use the computers located at either location free of charge. Note: Computers are also available at the Meader and Atherton Libraries.

The AT Learning Commons has rooms available for discussion groups and laptops to check out. Reservations are required through the AT Learning Commons. The ETC offers a hands-on computer classroom as well as a general lab area. A majority of workstations utilize cloud computing, running the Windows operating system. Students are able to virtually access the cloud and able to utilize most programs found in the labs. Macintosh computers are also available in limited numbers in the general labs. The university-approved standard load of software is available on all machines, including but not limited to Microsoft Office (MS Word, Excel, PowerPoint, and Access).

The following rules and regulations were established to maintain an environment of learning and to ensure the best use of the computer labs.
A student must have a valid HPU student ID to use the AT Learning Commons. It is a violation of the university policy to use another person’s ID. Any attempt to use another student’s ID intentionally or unintentionally will result in confiscation of the ID and possible disciplinary action.

Any entry without an ID requires an OFFICIAL printed class schedule from the Registrar’s Office and a secondary form of identification. One printed schedule per person, per entry and all collected printed schedules will not be returned to the student.

No guests, smoking, sleeping, talking on a cellular phone or distracting conduct such as loud and boisterous talking or “socializing” are allowed.

No food and drinks are allowed in the labs except for designated areas marked with signage.

Children are permitted provided that a parent/guardian provides constant supervision and does not disrupt other students.

All students are required to wear footwear.

Devices plugged into electrical outlets should be in acceptable condition (no frayed wires, etc.) so as not cause a safety hazard.

Students are not allowed to open the printers to put in their own paper.

Double-sided printing is defaulted as part of the campus sustainability initiative.

The service desk staff will not page or locate individuals in AT Learning Commons or ETC, nor will they accept telephone calls for students. Students needing to make telephone calls must use personal or public phones.

All students are expected to work independently and should not engage in group work except for designated group meeting areas.

A student cannot hold or occupy a station for a friend.

Each student is responsible for watching over his/her own personal items. The staff is not responsible for unattended items.

Assist the staff in maintaining the facility by leaving the computer station area clean, neat and the chair pushed in.

Defacing university property will result in immediate termination of student privileges and possible disciplinary action.

**HPU Pipeline**

HPU Pipeline is HPU’s intranet system of information and communication used by students, faculty and staff. This important service is secure and free of charge. Some of the significant features allow students to:

- Set up and use an HPU email account from anywhere in the world.
- View grades and transcripts online.
- Access semester class schedule.
- Check on status of financial aid.
- Access HPU’s Learning Management System, Blackboard.
- Maintain a calendar of classes, university events and personal activities.
- Receive announcements, including important messages from instructors.
- Communicate with classmates and members of class project teams.
- Read about campus activities, such as athletic events, student organization activities, theatre plays, music concerts, and student life programs.
- Make timely payments for tuition, fees, and other charges to the HPU Business Office on your student account so you do not get “holds” that prevent you from registering and performing other required transactions with the University.
- Receive communications from the HPU Business Office regarding charges billed, payment due dates, payments received, outstanding account balances, and notices of unpaid account balances being submitted to a collection agency.

To access HPU Pipeline, go to [http://campus.hpu.edu](http://campus.hpu.edu) or [www.hpu.edu](http://www.hpu.edu) and click on HPU Pipeline. Accounts will be set up within 24 hours of acceptance to HPU. Other student accounts will be created automatically within 24 hours of registration. The system assigns an eight character login name: the first initial of your first name and your
last name. If the login name is in use by another student, the system will add a number to the end of the name. Students will receive their login name and a temporary password in their Admissions acceptance package.

First Time HPU Pipeline Log-In Procedure Directions:
• Enter http://campus.hpu.edu or click on the link found on any HPU webpage.
• Enter both login name and the temporary password.
• The system will ask students to change the temporary password.
• Follow the instructions on the screen.
• Password must be 6-20 characters, a combination of letters and numbers and at least one of each

To use the email account, click on the email icon within the My HPU tab located on the top right hand corner of the screen. If students encounter technical difficulties with HPU Pipeline, they may contact the Service Desk through the ITS Client Portal (http://hpu.edu/help), via email at help@hpu.edu, or by phone at (808) 566-2411.

First Time Wireless Account Setup Directions:
• Enter http://campus.hpu.edu or click on the link found on any HPU webpage.
• Enter in login name and password
• Go to the Tech Support tab
• Follow the directions under Network/Wireless control panel.

Service Desk Information
Support is available via the Information Technology Services (ITS) Client portal (http://hpu.edu/help), via email at help@hpu.edu, or by phone at 808-566-2411. For requests received through email and phone, the hours of operation are Monday through Friday, 7:30 am – 6 pm HST excluding University Holidays. Limited support is available Saturday through Sunday. The ITS Client Portal Knowledge Base is available 24 hours a day.

International Students and Scholars
The Office of International Students and Scholars (OISS) provides immigration information for F and J students through seminars, orientation, individual student appointments and outreach, to inform students of immigration regulations affecting their status. OISS has full-time advisors to assist international students with all their immigration concerns as well as travel, community resources, cultural adjustment and more. In addition, this information can be found in the international student handbook which is located on the OISS website www.hpu.edu/oiss. The OISS website also has many resources, forms, regulations and blogs. We encourage all international students to review the OISS website.

Important Notice to International Students
It is ultimately the student’s responsibility to maintain lawful F-1 and J-1 student status. Begin by reading the "Instructions to Students" on page three of the I-20 form for F-1 students, and page two of the DS-2019 form for J-1 students. By following those instructions, as well as the guidelines listed below, students should be able to maintain lawful F-1 and J-1 student status with little difficulty. International students must maintain lawful student status in order to enjoy the benefits associated with it, such as on-campus employment, practical training, academic training, and the ability to re-enter the United States after traveling abroad.

1. Keep I-20 form (for F-1) and DS-2019 form (for J-1) valid at all times. If I-20 and DS-2019 forms will expire before completion of the degree program, the student must apply for an extension by going to OISS at least 30 days prior to expiration.
2. Keep passport valid for at least 6 months into the future. Contact country’s consulate or embassy for instructions if need to extend passport while in the U.S. The officials there will provide information of required forms and fees. If required to supply a letter affirming attendance at Hawai’i Pacific University, please request it from the Registrar’s office.
Maintaining Valid Addresses
It is REQUIRED by federal regulation that F and J international students must provide valid addresses and report a change of address to immigration within 10 days of that change. HPU international students need to log onto HPU Pipeline Account and insert/update addresses. There are two types of addresses international students are required to keep valid throughout their F and J status at HPU:

- Permanent Address (PR) – student’s home country address. Must be a foreign country address.
- SEVIS Domestic (SD) – student’s physical, live-in residence address in Hawai‘i

Maintain Full-Time Enrollment and Normal Academic Progress towards your Degree or Program
International students are required by U.S. immigration regulations to be registered full-time during the regular fall and spring semesters:

<table>
<thead>
<tr>
<th>Educational Level</th>
<th>Total Credits Required</th>
<th>Required In-Class Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Undergraduate (Bachelor)</td>
<td>12</td>
<td>9</td>
</tr>
<tr>
<td>Graduate (Master)</td>
<td>9</td>
<td>6</td>
</tr>
</tbody>
</table>

International students do not have to be enrolled during summer session UNLESS summer session is the last semester enrolled or starting a new program during the summer session. Full time requirements applies, please see an International Student Advisor to discuss full time requirements during the summer session.

International students are not permitted to register for any military campus course that is physically located on a military base including hybrid courses (i.e., MCP, MPH, MKB, MHK, MSB, MTR, etc.).

However, there are some instances where there may be a need to be registered less than full-time. Student must obtain less than full-time authorization from the International Student Advisor prior to dropping below full-time status. Please speak with an International Student Advisor to discuss this matter. Below are the acceptable reasons for taking less than the full time requirements:

- Initial difficulties with the English language
- Initial difficulties with reading requirements
- Unfamiliarity with American teaching methods
- Improper course level placement
- Leave of absence
- Medical reasons
- Final semester with less than a full course load to complete degree requirements. The last class by itself cannot be an online class.

Student who drops below a full-time registration without OISS prior approval will be considered violating his/her F-1/J-1 status. Student also need to maintain normal progress toward his/her degree. The rate of normal progress is the rate at which the average full-time student in your school or department advances toward the degree or program objective.

Hours, Location and Contact Information
The Office of International Students and Scholars is located at 1164 Bishop St. (UB building), Suite 200. Students are highly encouraged to call (808) 356 5299 to schedule an appointment. Hours of operation are Monday through Friday, 8:00 a.m. to 5:00 p.m. For more information please visit our website at www.hpu.edu/oiss or email us at iss@hpu.edu.
Libraries and Learning Commons

Hawai‘i Pacific University Libraries and the Aloha Tower Learning Commons support student learning and faculty research with innovative services, resources and facilities. They further serve as gathering places for study, collaboration, and instruction, with the goal of exemplifying the mission and shared values of the institution. Hawai‘i Pacific University maintains two libraries—Meader Library (downtown campus) and Atherton Library (Hawaii Loa campus) and a third site at the Learning Commons (Aloha Tower), operated jointly by the Libraries and IT Department. HPU Libraries are committed to providing a range of instructional services and learning support opportunities to empower students to be effective users of information resources.

The Collections
HPU Libraries’ collections contain databases, online resources, print books, periodicals and audiovisual materials. Books are classified according to the Library of Congress Classification System and are housed in both campus libraries. Electronic books are available through the HPU Discovery application for viewing and borrowing. Emphasis is given to acquiring titles that are academically oriented and relevant to the courses offered by the university. Full text periodical online databases are available via the Libraries’ website, www.hpu.edu/libraries and via the Libraries' tab through HPU Pipeline and Blackboard.

Reference and Instruction Service
Reference services are offered in each library as well as in the Aloha Tower Learning Commons in order to provide professional assistance with student and faculty research. For research assistance while off-campus, reference librarians are available via a 24/7 online chat service. The “Chat with a Librarian” link is located in Blackboard, on the Libraries’ website and on the Libraries’ tab in Pipeline. HPU Libraries offer instruction sessions to individuals, new student group orientations, and in-class faculty-requested instruction.

Access Services
General library services are offered at each branch, including item check-outs and check-ins, book delivery services, reading assignments from instructors and interlibrary loan services. The book delivery service transports books between Meader Library (downtown campus) and Atherton Library (Hawaii Loa campus).

Library Hours
During the major academic terms, the HPU libraries are generally open seven days a week, with at least one branch open during the weekend, including evening hours. Extended evening hours are provided prior to and during the final examination periods during the major academic semesters. Library hours are generally shortened during the summer sessions and winter breaks. The libraries are closed on university-observed holidays.

MEADER LIBRARY
Meader Library is located on three floors in the 1060 Bishop Street building in downtown Honolulu. The Library is named in honor of Dr. James Laurence Meader, the first president of Hawai‘i Pacific University (then Hawai‘i Pacific College). Study rooms, collaborative spaces, comfortable seating and quiet study areas are provided throughout the library. Computer workstations, printers, photocopiers, media equipment and Wi-Fi are also available. Meader Library’s collections are primarily devoted to Business, Social Sciences and Computer Sciences. There are also collections of books to support students learning English and other languages.

ATHERTON LIBRARY
Atherton Library is located on the third floor of the Cooke Academic Center on the Hawaii Loa campus. It is named to commemorate Frank and Eleanor Atherton, and was funded as a gift of the Atherton Family Foundation. Atherton Library’s collections primarily support the Diplomacy and Military Studies, Environmental Science, Marine Science, Nursing and Pre-Health Studies degree programs.
LEARNING COMMONS
At the Aloha Tower Learning Commons, there are group meeting rooms, individual and small group study tables, booths and a variety of general seating areas. Computer workstations, printers, photocopiers, media equipment and Wi-Fi are also available. Laptop computers are available at the Learning Commons for student use and check out.

The Learning Commons is jointly operated by the Libraries and the University I.T. department. Computer equipment, network information and troubleshooting services are available from I.T. personnel at the service desk, while basic library services are available from Library personnel. In addition, the HPU Center for Academic Success provides tutoring services at the Learning Commons on weekends and most weekday evenings during the Fall and Spring semesters. For more information about HPU Libraries and the Learning Commons, visit HPU Pipeline online, email circulation@hpu.edu or contact Meader Library at (808) 544-0210 or Atherton Library at (808) 236-3505.

Registrar’s Office
The Registrar’s Office promotes student development through our comprehensive information and service center for registration and academic records. Our team is committed to administering and updating the university’s registration and records processes utilizing new technologies, resources and procedures to enhance student learning and success. The Registrar’s Office is the responsible authority for the security, confidentiality, integrity, and proper dissemination of student academic record data maintained throughout the university, in accordance with institutional, state and federal policies and regulations.

The Registrar’s Office provides assistance with:
1) Registration related information including but not limited to:
   • Important dates and deadlines
   • Processing of registration requests from advisors and/or academic departments
2) Student records matters such as:
   • Update records (e.g., name change, address, phone number, email, emergency contact information, etc.)
   • Process HPU transcript orders
   • Post degrees to student’s transcripts and issue HPU diplomas
3) Produce HPU UniCard identification cards
4) Process grades and all related functions (e.g., grade changes, course repeats, concurrent enrollments, dean’s list, academic probations, suspensions, apostilles, etc.)

Hours, Location and Contact Information
The Registrar’s Office is open Monday - Friday, 8 a.m. - 5 p.m. at 1164 Bishop Street (UB Building), Suite 216. For more information, contact the staff at registrar@hpu.edu or (808) 544-0239.

Registration
The academic year consists of a 15-week fall semester commencing in August and ending in December, and a 15-week spring semester commencing in January and ending in May. An accelerated 4-week winter term is offered between the fall and spring. Various summer sessions are offered between the months of May and August. For the detailed academic calendar, please see the Hawai‘i Pacific University website: www.hpu.edu/AcademicCalendar.

All students are encouraged to consult with an academic advisor prior to registration. Eligible students may register online for courses through HPU Pipeline. For the best selection of courses it is recommended that students register for their classes on their appointed date. To ensure registration can occur as early as possible, students should resolve all outstanding registration “holds” prior to the start of the registration period. For assistance, contact the office that placed the hold.
A schedule of classes is published on the HPU website prior to the registration period for each semester. It lists the courses that are to be offered, their meeting times and locations and the instructors. Most classes meet two or three times each week for periods of 75 and 50 minutes, respectively. Classes that meet only once a week, primarily scheduled in the evening and on weekends, run for two hours and 55 minutes. Regular attendance is expected at all class and laboratory sessions.

Books and other course materials are available from the university bookstores approximately five weeks before the semester begins. Students may check online for course-required books and materials, as well as purchase books online at www.hpu.bncollege.com. For online courses, books are available for purchase at the downtown campus bookstore or by ordering online.

The recommended course load for an undergraduate program is 15 semester credits each semester. Twelve semester credits are considered the minimum for full-time status. The maximum course load for a student with a GPA of 3.0 or higher and with the consent of an academic advisor is 18 credits. Undergraduate students must maintain a 2.0 GPA for good academic standing. Full-time status for graduate students is considered 9 semester credits. Graduate students must maintain a 3.0 GPA to remain in good academic standing.

Note: All undergraduate international students must be enrolled for at least 12 semester credits during the fall and spring semesters. All graduate international students must be enrolled for at least 9 semester credits during the fall and spring semesters. Enrollment in the winter session and summer sessions is optional. International students’ in the last semester of their degree program, may petition to attend less than full-time. International students must also consult with an advisor regarding online course limitations.

Once students are registered for classes, they are responsible for all tuition and fees, maintaining their course schedule as well as keeping all personal contact information up-to-date.

**Residential Honors Program**

The Residential Honors Program at Hawai‘i Pacific University offers students enhanced educational and leadership opportunities through faculty mentorship, creative projects and a residential cohort experience. The program is designed for exceptionally capable and motivated students to help get the most out of their college experience. Through a program of innovative interdisciplinary seminars, meaningful research, extra-curricular opportunities, and an international study abroad experience, it gives students the tools and opportunities to excel intellectually and academically.

Any RHP student who does not remain in good standing (as defined below) may be placed upon probation or dismissed from the Residential Honors Program:

- to achieve a cumulative 3.0 GPA by the end of their freshman year of study at HPU and to maintain a 3.4 cumulative GPA thereafter
- to adhere to the Residential Honors Student Code of Conduct
- to complete all required co and extra-curricular RHP requirements

**Contact Information**

For more information, visit www.hpu.edu/honorsprogram or call (808) 356-5211 or email honors@hpu.edu.

**Security and Safety**

The role of the department is to provide a safe and healthy environment which enhances the campus learning experience and supports the mission of the university.

**How to Contact Security**

The Hawaii Loa campus front gate (808-236-3515) and Aloha Tower security center (808-544-1400) is open 24 hours a day.
Parking Information
For parking details, go to www.hpu.edu/commuterservices.

Identification Card (HPU UniCard) Checks
All Hawai‘i Pacific University students are required to obtain, carry and keep updated a university-issued identification card, the HPU UniCard. To ensure the safety of our students, faculty and staff, a campus security officer or university official may ask to see your current ID, and your HPU UniCard must be presented and/or surrendered. The card should have the current term’s sticker affixed. Refusal to present your card may result in denial of access to the campus. Unauthorized use may warrant confiscation and/or disciplinary action through the Code of Student Conduct. Hawai‘i Pacific University has the right to prosecute any unauthorized person(s) who trespass or loiter on campus property.

Safety and Recreational Activities on Campus
As a safety measure and to provide an environment conducive to living and learning, various recreational activities are not permitted. Mopeds, scooters, skateboards and bicycles are not to be used on any common area walkways between campus buildings, lanais or inside any building or lounge. Also, body-boarding/boogie-boarding, rollerblading and skateboarding on campus are prohibited and subject to disciplinary action.

Liability
Hawai‘i Pacific University takes every reasonable precaution to maintain a safe campus environment. The University, however, assumes no responsibility for injuries that students sustain on University property, or at University-sponsored activities and events.

Shuttle Service
The university provides a shuttle service between its two campuses, Hawaii Loa and downtown/Aloha Tower Marketplace. Our mission is to provide safe, efficient shuttle service between campuses to registered HPU students, staff and faculty. For shuttle schedule updates, go to www.hpu.edu/commuterservices and click on “Shuttle”.

Shuttle Service Policies and Procedures
Boarding the shuttle:
• Be prepared to show your current HPU ID card upon request of driver.
• Based on the numbers at the shuttle stops, seated passengers will be allowed to load first, followed by those passengers standing on a number.
• The driver may hold any seat for a disabled person. If you are disabled and feel that you need assistance loading, please advise the driver.

While on board the shuttle:
• Passenger safety and safe operation of the van is our number one priority.
• Seat belts required.
• No children are permitted in the van.
• No eating, drinking or smoking is allowed.
• Please keep cell phone calls to a minimum and quiet.
• If at any time disorderly conduct is observed on the shuttle or at the shuttle stop, Code of Student Conduct policies apply. Disorderly conduct may result in loss of shuttle privileges or other sanctions.
• The van driver is responsible for personally opening the doors of the van. At no time should anyone attempt to open any door until the van comes to a complete stop.

To keep the shuttle running on time:
• The driver will depart within a minute of the scheduled departure time.
• For safety, once the van departs the shuttle stop, the driver will not stop to pick up more passengers.
• If you arrive at the shuttle stop just prior to the departure time and you don’t see the van, it is possible the van filled up and left early.
• Traffic conditions may delay our schedule from time to time.

Student Activities
The Office of Student Activities enriches the HPU experience through programming which fosters leadership development, cultural immersion and engagement on local and global issues; thereby promoting and strengthening student connections to the university and greater community.
In partnership with HPU departments, Student Activities strives to:
• Offer a diversity of co-curricular and extra-curricular activities and programs that enhance the student experience and complement the academic experience (e.g. Welcome Week, Club Carnival, Da Freakshow, Halloween FunFest and leadership workshops).
• Foster a sense of place by designing student experiences that connect students to Hawai’i, and extend their learning and relationships in the greater community.
• Support and advise Student Government Association (SGA), Campus Activities Board (CAB), and Registered Student Organizations (RSOs).

Hours, Location and Contact Information
For more information, call (808) 544-0277; email studentlife@hpu.edu; or visit www.hpu.edu/student-activities and www.facebook.com/StudentActivitiesAtHPU .

Student Conduct Office
The mission of Student Conduct is to support the university’s educational goals by promoting a positive learning environment in which the rights, privileges, property, and self-worth of every individual in the campus community are preserved through behavioral standards, campus programming, disciplinary processes, training, and intervention efforts.

Primary Functions
• Assist students in understanding their student rights and responsibilities.
• Offer educational and prevention programs on various topics including alcohol, drugs, and sex discrimination.

Hours, Location, and Contact Information
The office is located in 1 Aloha Tower Drive, Ste. 1400 and open Monday - Friday, 8 a.m. - 5 p.m. For more information, call (808) 544-1461.

Student Government Association
The Student Government Association (SGA) is the student governing body that represents all students. Every registered HPU student taking at least one credit is a constituent of SGA. The organization is comprised of the Executive Branch, Student Senate and Student Judicial Council. SGA encourages all students to attend weekly meetings of the Student Senate and to voice their comments and concerns to the student Senators and Executive members who represent them.

Hours, Location and Contact Information
For more information regarding SGA representatives and office hours as well as getting involved, email sga@my.hpu.edu or visit www.hpu.edu/sga and www.facebook.com/SGAHPU .
The HPU UniCard will be issued to students upon their first enrollment at HPU. It serves as the official HPU student identification card and is considered to be the property of HPU. The HPU UniCard is valid as long as a student is enrolled at the university and a current term registration validation sticker is affixed to the back of the card.

**Card Issuance**

Students must present a valid government issued photo ID (e.g., driver’s license, state ID, passport, etc.) before they can receive their official HPU UniCard. Each student is entitled to carry only one active card. Employees who are taking classes do not receive a separate student HPU UniCard. Individuals appointed as graduate assistants (GA) and graduate teaching assistants (TA) are issued a student HPU UniCard. The name printed on the HPU UniCard is the individual’s legal name as recorded in the Hawai’i Pacific University database. Names on cards will not carry titles.

Profiles, hats, headbands, sunglasses, etc., are not allowed when photographed for the HPU UniCard. According to the Department of Finance of the City and County of Honolulu, Rules and Regulations of the Director of Finance, Part 30, “Applicants shall remove any hats, head-dress, etc. so as not to obscure more than two-thirds of their full-faced photograph.” The only exception to the removal of headgear will be based on “religious beliefs...these [exempted] applicants shall submit a written explanation as to why he/she is unable to comply, including furnishing the name and sect of his/her religious belief.”

**Identification Card (HPU UniCard) Checks:** All students of Hawai’i Pacific University are required to obtain, carry and update a university-issued identification card. To ensure the safety of HPU students, faculty and staff a campus security officer or university official may ask to see a university-issued identification card. If requested, a student must present the ID card and under certain circumstances surrender it to the official. Student ID cards should have the current term’s registration validation sticker attached. Refusal to present a current university identification card may result in denial of access to university facilities, events, activities, and/or services. Unauthorized use may warrant confiscation and/or disciplinary action through the Code of Student Conduct. Hawai’i Pacific University has the right to prosecute any unauthorized person(s) who trespasses or loiters on university property.

**HPU UniCard Use and Purpose:** A student should expect to present his/her HPU UniCard to complete university business in such places as the Registrar’s Office, Financial Aid Office, Business Office, etc.; and also to gain access to events and facilities such as the Learning Commons (ATM), Meader and Atherton Library, the Lounge (ATM), Sharky’s Cove, the Hawaii Loa campus Fitness Center, and for registration in the eSports Arena.

**HPU UniCard Validation Sticker:** Students who have a HPU UniCard may continue to use their card as long as they obtain a current term registration validation sticker. Stickers are available at the Registrar’s Office and at other designated locations at the start of and throughout each term.

**Printing:** The HPU UniCard allows students to use printing and copying equipment in HPU’s computer labs and libraries. Based on a portion of the Technology Fee and/or monies students choose to put on their card via PayPal to the print management application, students may print black-and-white or color copies in the computer labs and libraries. Charges are standard across University printers and are posted at the print locations and in the ITS Client Portal Knowledge Base.

**Library Card:** The HPU UniCard serves as the library card for the university’s libraries. Students may use their HPU UniCard to borrow books and other materials at the libraries on both campuses. To activate the HPU UniCard for library services and create or renew your library account, please bring the card to the main service desk at either Meader or Atherton Library anytime during open hours. Please be sure that the HPU UniCard has the current term validation sticker applied to the back of the card, or that you are able to show your current term course schedule on HPU Pipeline.
Replacement Cards: The first HPU UniCard is free of charge to all enrolled students. Subsequent cards issued to the same cardholder will be considered replacement cards whether the previous cards are lost, damaged or stolen and the cardholder will incur a fee of $25. A request for a name change (e.g., marriage) resulting in the issuance of a replacement card, will also incur a fee of $25. A name change request must be done at the Registrar’s Office prior to printing a replacement card. If it is determined that a name is incorrect due to university error, no charge will be assessed to the cardholder for a replacement.

Lost or Stolen Cards: Lost or stolen cards should be immediately deactivated by calling the HPU Security Office at (808) 544-1400. The university is not liable for lost or stolen cards and refunds will not be issued for unauthorized use of a lost or stolen card. The card holder will be responsible for unauthorized transactions resulting from the loss or theft of his/her card. If the previous card is found after a replacement card has been issued, students cannot reactivate the original card. Damaged or mutilated cards must be surrendered at the time of replacement. Upon issuance of a replacement card, remaining balances will be transferred to the new HPU UniCard.

Expiration Dates: There are no expiration dates shown on the HPU UniCard. If a student does not register for 12 months, the account will be deleted from the HPU ID system and all the funds on the card (technology fee, cash or printing funds) will be forfeited to the university. If the student reenrolls and enrolls again with HPU, a new card will be issued with no fee.

Safeguards/Restrictions: To ensure that the HPU UniCard is maintained in the best possible manner, please make sure that the card is not left in a vehicle’s glove box, on the dashboard, around the rear view mirror or anywhere else within a vehicle. The heat that builds up within a closed vehicle can warp, crack or break the card rendering the card unusable at locations that accept the card on-or off-campus.

The HPU UniCard should not be defaced. Please do not punch holes or alter the card in any way to make it easier to carry or use with a keychain. The HPU UniCard has an embedded microchip engineered within the card itself. This microchip allows for physical access into approved locations on campus. Drilling or punching a hole in the HPU UniCard will compromise the card’s ability to work properly. It is also recommended that the HPU UniCard not be kept in close proximity to credit cards, magnetic devices, or mobile phones.

Disclaimers: HPU is not liable for financial loss or criminal repercussions associated with lost, stolen, damaged or fraudulently used cards.

Confidentiality: Student account and personal information will be kept strictly confidential between the student and Hawai’i Pacific University. Outside parties will not be privileged to any information about students or their accounts, unless express consent is received or we are asked to comply with a government agency or a court order.

Currency: All HPU UniCard accounts are in U.S. dollars. We cannot accept any foreign currency.

Technology Fee and HPU UniCard Credit Policy: For more details, please contact the Learning Commons (ATM) or the ETC on the Hawai’i Loa campus.

1. Technology Fee: $50 for each term, Fall and Spring (fee is not assessed for summer or winter terms).
2. Undergraduate Students: Full-time (12+ credits) undergraduate students are charged the $50 Technology Fee; however, the student receives a credit of $18.00 each semester to pay for printing. This credit is reset/available for use twice a year: on January 1st for the Spring semester and on July 1st for the Fall semester.
3. **Graduate Students:** Graduate students do not pay the $50 Technology Fee, but receive a credit of $18.00 to be used for printing charges. The Technology Fee for graduate students is included in their tuition amount. This credit is reset/available for use twice a year: on January 1st for the Spring semester and on July 1st for the Fall semester.

4. **Students enrolled in MCP:** Part-time and full-time MCP students do not pay the $50 Technology Fee and do not receive a printing credit.

5. **Special Student Groups:** These students are not in the HPU student information system, do not pay a Technology Fee, and therefore have no printing credit allotted.

6. **Any printing funds acquired through the technology fee at the end of the semester will be forfeited.**

7. **Any printing funds that the student adds (not through the technology fee) will roll over to the following semester and will not be lost.**

8. **If the student graduates or leaves the university, the remaining credit is non-refundable and will be forfeited.**

9. **HPU UniCard Deposits:** A student may deposit more money on the UniCard through the Automatic Deposit Machine (ADM) located at the Meader Library, or the ETC. This money is not redeemable in cash, but could be transferred to another student’s UniCard. Both students must agree, and be present during the process of the transaction. Please contact the Registrar’s Office for assistance with this process.

Who gets the $18.00 printing credit?

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<th></th>
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<tr>
<td>Full-Time</td>
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**Study Abroad and International Exchange Programs**

Students can earn credit by studying, interning, or conducting field research in more than 70 different countries with over 450 options to choose from.

**What are study abroad and student exchange programs?**

Hawai’i Pacific University, as part of its emphasis on international education and global citizenship, has various affiliations with academic institutions and organizations abroad which allow students to study around the world for a semester or year while earning credit towards their HPU degree.

**Where can you study abroad?**

Please see the approved list of partner programs and universities available in each country at [www.hpu.edu/studyabroad](http://www.hpu.edu/studyabroad). This site is often updated, so please check it regularly.

**Are there options for every major?**

With over 450 study abroad options, there are programs available for every major! However, we recommend coming to talk to a Study Abroad Advisor early in your HPU career, if possible during your first semester, so that we can work with you to figure out which classes will be best for you to take abroad and build studying abroad into your degree plan. You can make an appointment to speak with a Study Abroad Advisor at [www.hpu.edu/study-abroad/schedule-appointment.html](http://www.hpu.edu/study-abroad/schedule-appointment.html).

**When should I start thinking about Studying Abroad?**

As soon as possible! We recommend that students meet with us during their first semester at HPU to go over their options and start planning to study abroad. The application process begins a semester before you hope to go...
abroad and many scholarship applications may be even earlier. Schedule an appointment to come and see us here www.hpu.edu/study-abroad/schedule-appointment.html.

Can I afford to go abroad?
The Study Abroad Office at HPU works to help make studying abroad available to all students! Depending on the program you attend, the cost of a semester abroad may not be any more than spending a semester at HPU! We also have an HPU study abroad scholarship, and we work with students to help them apply for external scholarships. Check out a list of available scholarships at https://www.hpu.edu/study-abroad/scholarships.html.

What are the HPU eligibility requirements for studying abroad?
- Students must meet with an HPU Study Abroad Advisor before applying to study abroad
- One year of college credit
- Intention to graduate from HPU
- Minimum GPA 3.0
- Good Academic and Judicial Standing
- Spanish Speaking Countries: One semester of college level Spanish
- Japan: One semester of college level Japanese
- Some programs may have additional requirements

How are students selected to study abroad?
After meeting with an HPU Study Abroad Advisor, students will need to complete both an HPU Study Abroad Application and an application for the university or program they wish to attend. The HPU Study Abroad application includes a statement of purpose and other materials that a committee will review to ensure that each student is a good candidate for studying abroad, understands that this is an academic experience and not a vacation, and has all of the resources they will need to be successful during their time abroad.

How/When do I apply to Study Abroad?
After meeting with your Study Abroad Advisor, they will give you the HPU Study Abroad Application when you are ready to apply. Applications to study abroad in the Fall or Summer are due mid-March, and applications to study abroad in the Spring are due mid-October.

What can I do now to make sure I’m on track to Study Abroad?
1. Check Out Your Options
   Browse our website to see what interests you. There are options all over the world with classes available for all majors and programs ranging from traditional university settings, field-based programs, internships, and multi-country adventures. 2 types of programs:
   - Partner Schools where students can use financial Aid, HPU Scholarships, and VA education benefits.
   - Affiliated programs that offer a wide variety of program types. Students can use Federal Financial Aid.
2. Work Towards Meeting the Requirements
   It’s never too early to get started! Even if you don’t think you’ll study abroad until later, you can make sure to keep your GPA up and start taking languages classes if you want to go to a country with a language requirement.
3. Come Talk to Us
   The sooner the better! Make an appointment as soon as you start thinking about studying abroad. We will talk about your options, what programs might be good for you, and how to fit studying abroad into your degree plan. For example, saving your Global Diversity gen-ed for Study Abroad is a great way to fill a requirement abroad.
4. Start Thinking about Scholarships and Financial Aid
   Some scholarships have early application deadlines, so you will want to check out our scholarships page and work with our office so that you can apply for scholarships to study abroad. You will also want to meet with your financial aid counselor to understand what aid you can use abroad.
**Hours, Location and Contact Information**
The Office of International Exchange and Study Abroad Programs is open from 8 a.m. - 5 p.m., Monday - Friday and is located at 1164 Bishop Street, Suite 200. For more information, call (808) 544-9326; email studyabroad@hpu.edu; or log on to www.hpu.edu/studyabroad.

**University Chaplain**
The university chaplain is Pastor Kawika Haglund. Students may contact the chaplain for personal and spiritual counseling. Pastor Haglund may be contacted at mhaglund@hpu.edu or (808) 687-7031. Students may also stop by UB 210-B during office hours on Wednesdays from 1pm to 4pm.

**Veterans Benefits**
Hawai‘i Pacific University’s educational programs are approved for Department of Veterans Affairs education benefits. Eligible, degree-seeking students may receive financial assistance as provided by the GI Bill. Students using GI Bill benefits must meet with the university’s VA Coordinator prior to their first semester to receive an orientation and sample term-by-term degree plan with a cost estimate. **Only courses that satisfy requirements outlined by the academic degree plan can be certified for VA purposes.** Veteran students planning to register for courses during the summer sessions should develop a plan with their academic advisor prior to their first semester. Students must meet satisfactory progress standards in order to continue receiving assistance. For information pertaining to Post 9/11 GI Bill (including Yellow Ribbon) and other educational programs, go to www.gibill.va.gov or apply online for VA benefits at www.gibill.va.gov/apply-for-benefits/application/. For more information, contact the university’s VA Coordinator via email at va@hpu.edu or phone (808) 356-5222.
Section Two

Housing & Residence Life Information, Policies and Procedures

This section is designed to provide general information about community life at HPU’s residential communities, to describe the university housing policies and to provide emergency information and procedures specific to the communities. As residents in university housing, students are responsible for knowing and complying with all of the expectations, policies and procedures contained in this section, in addition to those outlined in this “Student Handbook.”

Note: The information contained in the “Hawai‘i Pacific University Student Handbook” is subject to change. The most-up-to-date Housing and Residence Life information, policies and procedures can be found online at www.hpu.edu/studenthandbook.
Welcome to the Community

Our Mission
The staff in the Office Housing and Residence Life supports academic achievement and student development in a welcoming, safe, and inclusive community. Residents may participate in a variety of programs, events and activities and develop life-long skills, foster community life, and engage students in various aspects of university life.

Staff Overview
The Dean of Students, Assistant Director of Housing and Residence Life, Area Coordinators, Graduate Assistant, Community Advisors, office student employees and Hawaii Loa student center student employees make up the Office of Housing and Residence Life. The staff collaborates with the Office of First Year Experience to coordinate on-campus community events, activities and programs.

The Area Coordinators (AC) are full-time live-in staff members who reside in the community and supervise the Community Advisors (CAs). CAs are upper-level students who live in the communities and support residents with living in community, building relationships, serving as a resource about life at HPU, assisting in emergencies, and upholding university housing policies and procedures.

Community Advisor on Duty
CAs on duty can assist with resident or community concerns (e.g., lock outs, noise issues, roommate concerns, and emergency situations) from 5 p.m. to 8 a.m., Monday – Friday, weekends, and holidays. HLC CA Duty Phone Number: 808-375-0859 and Waterfront Lofts CA Duty Phone Number: 808-343-4885

Shared Kuleana (Responsibility)
Campus safety and security at HPU is a shared kuleana. No campus or community is free from crime but the best protections against campus crime is an alert, aware, informed community. Safety depends on each member of the campus community taking the responsibility to protect themselves and others.

Office Locations and Contact Information
The main housing office is located in the Student Life Office at the Aloha Tower Marketplace, Suite 1400. The HLC Area Coordinator’s office is located at the Hawaii Loa Campus on the first floor of the Academic Center, Ste. 116. The offices are open Monday - Friday, 8 a.m. – 5 p.m. We can also be reached at housing@hpu.edu or by phone (808) 544-0277.

Community Standards
Roommate Bill of Responsibilities and Rights
Being a roommate and having a roommate can be one of the most important experiences for a residential student. How residents approach this new experience, what they put into it, and what they expect from it, and what they learn from it are equally important steps in determining the success of any roommate relationship.

The “Roommate Bill of Responsibilities and Rights” reveals what room- and loft-mates can reasonably expect from one another. Housing and Residence Life staff is available to assist, as requested.
- You have the RIGHT to a safe and secure residential community living environment;
- You have the RESPONSIBILITY to keep your room and door and hall/building doors locked and to not prop them or allow strangers in. You also have a responsibility to uphold all security policies and procedures; violations of these security policies and procedures put you and others at risk.
- You have the RIGHT to a reasonably peaceful and quiet space in which you can sleep and study;
- You have the RESPONSIBILITY to observe quiet hours, to keep your television, stereo, computer, and your voice at a reasonable volume in your room and within your hall/building/loft and to remind your guests and others that you expect the same of them.
- You have the RIGHT to have guests (whether HLC or Waterfront Lofts residents, HPU students, and non-HPU individuals) and registered overnight guests (whether HLC or Waterfront Lofts residents, HPU students, and non-HPU individuals) in your room.
- You have the RESPONSIBILITY to communicate with your roommate about your guest plans and get their approval, insure your roommate(s) and loft/suite mates in your unit are comfortable and feel safe with the presence and behavior of your guests. You have the RIGHT to privacy and to the proportionate use of your room, both in terms of space and time, and to be free of unwanted guests in your room;
- You have the RESPONSIBILITY to let your roommate know of your wishes and preference of hours of sleep, study, and visitation, and to work through any difference you may have in a peaceful manner. You also have a responsibility to make sure your guests do not violate your roommate’s rights or interfere with the use of your room.
- You have the RIGHT to confront another person’s behavior when it infringes on your rights;
- You have the RESPONSIBILITY to examine your own behavior when confronted by another and work toward resolving conflicts.
- You have the RIGHT to the assistance of your CA, Area Coordinator, or other Housing and Residence Life staff members when you need help with a problem;
- You have the RESPONSIBILITY to notify a staff person of your problem and request assistance in a timely manner and to cooperate with those involved as they work with you as you solve your problem.
- You have the RIGHT to know what is appropriate and inappropriate behavior in your living environment;
- You have the RESPONSIBILITY to read the information provided to you by HPU. This includes, but is not limited to, your On-Campus Housing Agreement, Student Handbook and the Code of Student Conduct. You may report any violation, whether or not you were personally affected by it.

Residential Living Do’s and Don’ts

**DO...**

- **Talk to your roommate/loft mate.** Communication is key to make any living situation successful. Fill out a roommate living arrangement and take it seriously.
- **Take your HPU ID and room key with you.** They will give you access to your community and room. If you lose your ID please visit the Registrar’s Office to get a new ID (there is a charge to replace IDs.) Go to the Office of Housing and Residence Life to replace a lost key.
- **Make sure that you (and your guests) know the rules well (before you invite them over.)** Remember, you’ll be held accountable for anything that your guest does and there are several policies regarding hosting guests.
- **Lock your door and lock up your valuables every time you leave.** You (and your living companions) will be happy that you did.
- **Get renter’s insurance if you’re not covered under your parents/guardians insurance.** The university is not responsible for personal property that is lost, stolen or damaged at any time.
- **Get involved in your residential community and on campus.** Getting involved is a great way to maximize your living experience and meet new people. Talk to your CA or Area Coordinator about more ways to get yourself out there.
- **Participate in the conflict-resolution process.** Working through problems can be a challenge but it’s more challenging when you’re unwilling to participate; involve your CA to help if needed.
- **Be up front with your parents/guardians if you’re going to involve them.** Tell them the entire story. They want you to have a good living situation too and want to help you resolve the situation.
- **Know your resources.** There’s a CA in your building who’s there to help you as well as the Area Coordinator overseeing your community.

**DON’T...**

- **Get charged for damage you didn’t create.** It pays to keep a watchful eye on your floor and your area. If damages or vandalism occur and the person responsible can’t be identified, every resident of that floor/area gets billed for it. Do your part to make sure your community stays safe and clean.
- **Assume you can easily terminate your housing agreement.** The On-Campus Housing Agreement that you sign with Housing and Residence Life is just like a lease for an apartment you might have off campus. The dates as well as the terms and conditions are binding. Be sure you understand it.

- **Take over the room if your roommate moves out – or be uninviting to a new roommate.** Vacant spaces may be allocated to a new resident at any time, so make every effort to keep the space neat, clean, and orderly.

- **Get hung up on “winning” if you’re having a conflict with a room- or loft-mate.** Being right feels great but the goal is to reach a compromise. Take some time to listen to your roommate and reflect on how to make things better for both of you.

- **Expect your parents/guardians to solve the problem for you.** You’re the student and we’re here to work with you; a Housing and Residence Life team member will ultimately need to talk to you if there’s a problem. Definitely use your parents/guardians as a resource, but we expect you to work with us to resolve your situation.

- **Assume that if you request a move, you’ll get exactly what you want.** Keep in mind that spaces are limited and the ability for us to approve your request depends on space availability.

**Community Agreements**
The Housing and Residence Life staff expects that residents take ownership in their living environment through the Community Agreement process. CAs will facilitate this during the first 3 weeks of fall and spring semesters.

**Complicity in Prohibited Acts**
Complicity is defined as condoning, supporting, or encouraging any violation of the Code of Student Conduct. Students who anticipate or observe any violation of the Code of Student Conduct or Housing and Residence Life policies are expected to remove themselves from association or participation in any inappropriate behavior. Individuals who fail to do so may be subject to the conduct process for alleged violations.

Students living in the halls are accountable for the behavior of their guests and may be sanctioned under this provision as if they had committed the violations themselves. When in the presence of a potential policy and/or procedure, residents are expected to do one or more of the following:

- Personally confront and stop the violation, except in cases of violence or threat of violence.
- Bring the violation to the awareness of a Housing and Residence Life staff member or Security.
- Leave the scene of the violation, if not assigned to the room/hall/loft in which the violation is occurring.

**The Jeanne Clery Act**
The Jeanne Clery Disclosure of Campus Security Policy & Campus Crime Statistics Act (Clery Act) requires all colleges and universities receiving federal funds to report certain crime and fire statistics. Pursuant to the Clery Act, higher education institutions must: publish and disseminate an annual campus security and fire safety report containing various security and fire policies and three years of certain crime and fire log of all crimes and fires reported to their police and security department. For more details, contact the Director of Security and Safety at (808) 544-1400.

**Parental/Guardian Notification**
Hawai‘i Pacific University reserves the right, in accordance with the Family Educational Rights and Privacy Act (FERPA), to notify a student’s parents or legal guardian(s) of certain issues such as drug or alcohol violations at a university, local, state or federal level, if the student is under the age of 21. The university may also notify parents regarding other situations involving student safety/security (e.g., harm to self or others) as allowed under FERPA and/or the HPU Student Emergency Notification Policy.

**Title IX Coordinators and Sexual Discrimination and Sexual Misconduct Policy**
Contact information for the Title IX Coordinator and Deputy Coordinators, and the entire Sexual Discrimination and Sexual Misconduct Policy are located in the student handbook ([www.hpu.edu/studenthandbook](http://www.hpu.edu/studenthandbook)).
Services and Amenities

**Cable Television**
Cable TV service is available for installation in most rooms/lofts. Residents are responsible for installation and monthly charges and contacting the cable company to discontinue service at the end of their time in that particular room. In the event of housing reassignment, the cost associated with changing cable service is assumed by the resident. Only one cable account may exist per room/loft. Hawaii Loa residents may contact Spectrum. Waterfront Lofts residents may contact Hawaiian Tel for cable service.

**Dining at the Aloha Tower Marketplace**
Waterfront Lofts residents are required to purchase a meal plan, which includes $100 in Sharks Bucks that may be used at approved locations. Located at Aloha Tower Marketplace, Ground Floor, the ATM student dining facility is a relaxing environment for residents to enjoy an all you can eat meal and socialize with others. Meals not used within one week's time do not carry over into the following week or semester. Residents are prohibited from removing any items from the dining facility including food, condiments, dishware, flatware, etc. Refer to the Housing and Residence Life website (www.hpu.edu/housing) for meal options and rates, dining facility hours and meal terms.

**Dining Commons at the Hawaii Loa Campus**
The Samuel N. and Mary Castle Dining Commons is centrally located in the Hawaii Loa campus residence life area. Residents can choose either 10 meals per week or 14 meals per week and each meal plan includes $100 Dining Dollars and $100 in Sharks Bucks each semester. If Dining Dollars booklets are found, please return the booklet immediately to the DC Manager or the Housing and Residence Life Office. Using another resident’s Dining Dollars without their knowledge or presence is considered theft and may result in disciplinary action. Meals not used within one week’s time do not carry over into the following week or semester. Residents are prohibited from removing any items from the Dining Commons including food, condiments, dishware, flatware, etc. Food must be consumed in the Dining Commons and no outside food is allowed. Residents are also prohibited from providing food obtained via the resident meal plan to guests. Refer to the Housing and Residence Life website for meal options and rates, dining facility hours and meal terms.

**Laundry**
In consideration of other students, laundry should be taken out of these machines as soon as the cycle is completed. Misuse, vandalism, or use by non-residents will not be tolerated. Laundry equipment problems should be reported to both the company that maintains the machines (phone numbers are posted in each laundry facility) and directly to the Area Coordinator of the community.

At HLC, the laundry facilities are located on the first floor of each hall. Card-operated washers and dryers are available for residents’ convenience and should be maintained to ensure against damage and misuse. An Add Value Station (AVS) is available the Student Center for residents’ use in purchasing AVS cards (cash, credit and debit) to operate the washers/dryers.

At the Waterfront Lofts, the laundry room is located on the second floor of each building. Laundry room doors must be closed at all times; residents are not allowed to prop it open. Residents may use credit or debit cards to operate the washers/dryers.

**Mail Service**
Residents will receive a mailbox key to access their mailboxes upon move in (locations: Student Center at HLC and near the main entrance in building 4 at the Waterfront Lofts). Lost mail keys must be reported immediately to the Office of Housing and Residence Life.

Packages that do not fit in to the mailbox will be delivered to the HLC student center or Waterfront Lofts package room. Residents must bring their pick-up slip and student ID to retrieve the package. It may take one to two
business days for the university mail services staff to process the package and make it available for pick up at the HLC or Waterfront Lofts package room. There is no mail delivery on weekends and university holidays. Outgoing mail may be sent via the U.S. Postal Service mailbox.

At the end of the housing occupancy term, residents are responsible for notifying senders of their forwarding address. No mail can be forwarded from or held by the Office of Housing Residence Life after residents check out. All first class mail received after the housing occupancy term will be returned to the sender; non-first class mail will be discarded.

Please use the following format for your address. If mail/package is not properly labeled, it will be returned to the sender.

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<thead>
<tr>
<th>Your Name</th>
<th>Your Name</th>
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<tr>
<td>c/o HPU Waterfront Lofts</td>
<td>c/o Residence Life</td>
</tr>
<tr>
<td>1 Aloha Tower Drive, Unit # _____</td>
<td>45-045B Kamehameha Highway</td>
</tr>
<tr>
<td>Honolulu, HI 96813</td>
<td>Kaneohe, HI 96744-5297</td>
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**Maintenance**

If repairs are required in the room, log on to HPU Pipeline (the Resources tab) and complete a Maintenance Work Request form. In the case of a maintenance emergency, contact the hall/building CA or CA on Duty. With the exception of emergencies, maintenance requests will be performed between the hours of 8 a.m. - 3 p.m., Monday - Friday.

**Parking**

Residential parking is only available on the Hawaii Loa Campus; there is no residential parking at Aloha Tower Marketplace. Residents living at HLC and Waterfront Lofts who own vehicles and wish to park at HLC are required to purchase a RESIDENT PARKING DECAL each semester from the HLC security office (Academic Center, 1st floor) during business hours.

Waterfront Loft residents who have a moped are required to purchase a moped parking decal with the Aloha Tower Marketplace security staff. There are a set number of moped parking spaces available and are allocated on a first-come, first-served basis. We recommend that all students lock their mopeds and bicycles.

**Student Center at HLC**

The Student Center is located on the lower level of the Dining Commons on the Hawaii Loa Campus. To contact the Student Center, call (808) 236-7913.

**Storage**

Due to limited space on campus, personal storage is not available.

**Vending Machines**

Vending machines are located on both campuses for your convenience. If one malfunctions or needs refilled call the number on the machine.

**Waterfront Lofts Grill Area**

There are grills and other cooking equipment on the ATM Lanai – Blue Pavilion for the use of residential students and the HPU community. The cooking area can be used on a first-come, first-serve basis and are not able to be reserved except for large events. If you decide to use the area, you are responsible for the clean-up of the area after use. If the propane is low or empty, put in a Maintenance Work Request on HPU Pipeline (Resources tab).
Wireless Connectivity at HPU
HPU has wireless access available to the university community. In order to access the wireless network, students must first create a wireless account through HPU Pipeline. Problems with connecting and other issues should be reported to IT via phone (808-544-1421), email (help@hpu.edu), or in person at the Learning Commons.

Wellness and Safety

Fire Alarm and Fire Sprinkler Systems
Fire alarm systems, fire extinguishers and exit signs are for the protection of all residents, and are to be used in case of fire. Disciplinary action and/or criminal action will be taken against a student found tampering with fire equipment, falsely setting off the alarm system, or causing a fire. Residents at the Waterfront Lofts must maintain an 18” clearance from the overhead fire sprinklers.

Health Services
HPU students have access to on-campus health services during the fall and spring semesters. The third party provider, SP Health Clinic, staffs the office in UB 210E, and is open 16 hours a week during the semester. Academic year 2018 - 2019 office hours will be posted online at www.hpu.edu/health-services. Those participating in the program will have no co-pay at the time of visit, and health insurance is not required to be seen.

For a list of conditions that will be evaluated as part of the program fee, and for the lab fees (if applicable), go to www.hpu.edu/health-services. Other conditions or diagnosis falling outside the scope of these common illnesses will be subject to referral to an off-campus medical provider based on the clinic staff’s judgement. If you have additional questions, contact the Dean of Students Office at mmckee@hpu.edu.

HPU Student Identification Cards
All students are issued a university identification card that entitles them to certain privileges on campus including access to their residential community. Students are required to have their ID card in their possession while on campus and must present that card to appropriate university staff when asked to do so. ID cards must not be given to any other student to provide them access the residential community.

Keys
Residents receive both room and mailbox keys at check-in, whether at the beginning of the year or if relocating during the year. Keys may not be duplicated or lent to friends or guests. Residents who lose their keys must report the loss to the Office of Housing and Residence Life within 48 hours for safety reasons. Residents are required to pay for replacing any missing, stolen or damaged keys (room: $100, mailbox: $25). If a resident conducts a room change, or moves out of their room and fails to return their keys within 24 hours, the resident WILL be charged accordingly.

Medical Insurance
Residents are required to provide proof of personal medical insurance throughout the duration of their housing contract. A resident’s health insurance must be valid in Hawaii.

Reporting Crimes
All members of the university community are encouraged to report any criminal activity or suspicion of criminal activity to HPU Security as soon as possible at (808) 544-1400 (Aloha Tower Marketplace) or local police.

Room Entry and Inspection (for Safety and Health Standards)
Room/loft entry and inspections may occur at any time at the sole discretion of university officials. During a search or inspection, all residents are obligated to comply with the directions given by Housing and Residence Life staff, administration, security and/or the police. Residents are expected to respond honestly to all questions asked by these officials. Failure to fully cooperate during a room entry or inspection is grounds for disciplinary action, up to and including eviction, dismissal from HPU and/or criminal convictions. Room entry and inspection may be conducted under the following conditions:
• To ensure that standards of safety and health are maintained.
• To provide maintenance inspections or repairs.
• To respond to an emergency.
• To ensure the safety and well-being of residents.
• When there is a reasonable concern that established HPU policies, or state or federal laws are being violated, including but not limited to, possession of a dangerous or illegal item, or involvement in a dangerous or illegal act within a residential building.

If there is a reasonable concern that established HPU policies or local, state or federal laws are being violated in a residence life building, the lock on the door may be changed to prevent access to the room. If room entry and inspection are attempted in absence of the resident and the door lock is subsequently changed, the student(s) will receive notification that the room was inspected, that the lock was changed and that the resident should report directly to Office of Housing and Residence Life. The student(s) residing in the room shall be permitted access to the room only in the company of Housing and Residence Life staff or a campus security officer.

Housing and Residence Life staff may ask the student(s) to open closed areas including drawers, cabinets, boxes, bags, etc., remove things from under beds, desks, other furniture or other obscured areas, empty contents of pockets in clothing, both those being worn and those in drawers or closets; and otherwise have the student(s) assist in the inspection of the room. In the event that the student refuses to cooperate in disclosing and/or demonstrating that a dangerous or illegal item is not present in the room, that refusal shall be considered a violation of university policy and the student(s) may be referred for disciplinary action, up to and including eviction and/or dismissal.

Furthermore, if a student refuses to cooperate with the requests of university officials, those officials still reserve the right to inspect in and around university property including drawers, cabinets, desks, closets, and other areas of university property. If the student has brought their own furniture, appliances, refrigerator or microwave into the room, the university also reserves the right to inspect these areas/types of personal property.

Security
HLC and Waterfront Lofts have 24-hour security. All security officers assist in enforcing university policies, including Housing and Residence Life regulations. The latter includes, but is not limited to, noise violations, disorderly conduct, alcohol violations and guest visitation privileges. HPU security can be reached at (808) 544-1400.

Smoke Detectors
Smoke Detectors should ALWAYS be in working condition; tampering with or removing smoke detectors jeopardizes residents’ safety, and will be subject to disciplinary action. Do not hang anything from or attach anything to any smoke detector or any resident room ceiling in the residence halls. If, at any time, you experience beeping from your smoke detector, residents are expected to report this immediately to the CA or by submitting a Work Request through HPU Pipeline.

Trash/Recyclable Removal
Residents are required to dispose of trash and recyclables in designated areas or as directed by the Housing and Residence Life staff. Theft or damage of provided trash or recycle bins may be charged against security deposits.

Wildlife on Campus
Animals, such as wild boars at Hawaii Loa and feral cats at Waterfront Lofts may wander onto campus. Residents should NOT approach or feed these animals. Contact Security immediately and take safety precautions.

Housing and Residence Life Policies

As residents in university housing, students are responsible to know and comply with all of the expectations and policies contained in this section, in addition to those outlined in this “Student Handbook.” If issues arise, the
disciplinary process is outlined in the Code of Student Conduct. All residents are responsible for respecting and adhering to the Code of Student Conduct and all Housing and Residence Life policies.

**Accessibility Services: ADA Accommodations**

Requests for accommodations in university housing shall be determined on a case by case in accordance to Section 3: University Policies and Procedures - Accessibility Services: ADA Accommodations.

**Alcohol and Drug Policy**

For more information, refer to the “Alcohol and Drug Policy” in the university Policies and Procedures section of the Student Handbook.

**Alcoholic beverages in University owned residential facilities**

Residents and their guests are responsible for ensuring the University policy is upheld at all times with regard to alcohol beverages. The use of alcohol is prohibited in some cases and regulated in others as described below:

- **Hawaii Loa Campus Residential Community:**
  - Regardless of the student’s age, residents and their guest(s) may not consume, possess, use, distribute, sell or display alcohol beverages and paraphernalia in the individual rooms and common areas (both interior and exterior).
  - Empty alcohol containers are prohibited and may be considered alcohol paraphernalia and evidence of consumption/possession of alcoholic beverages.
  - Should alcohol-related problems arise in individual rooms, student residents will be confronted by University staff and held accountable for their actions and the actions of those present in the room, even when not consuming alcoholic beverages personally.
  - Residents who want to host a “party” in their units must register the event with the Housing and Residence Life staff. A party is defined as an intentional social gathering in a unit in which the occupants equal or exceed twice the number of residents present. All residents of the unit must agree to the terms set forth in the Party Registration Form. For details, contact Housing and Residence Life staff at housing@hpu.edu.

- **Waterfront Lofts Residential Community:**
  - Residents who are of legal age are responsible for their alcoholic beverages (limited to 144 ounces of beer not to exceed more than 12 cans or bottles of beer and 750ml of wine or hard alcohol not exceed 1 bottle of wine or hard alcohol) in their loft/unit at any given time.
  - Consumption of alcoholic beverages is prohibited in all public and common areas, including but not limited to, walkways, lanais, parking lots, and outdoor seating areas.
  - Residents and guests are prohibited from being under the influence of alcohol or intoxicated on a lanai.
  - Alcohol may be consumed or possessed by those individuals of legal age only inside lofts/units with the door closed.
  - residents who want to host a “party” in their units must register the event with the Housing and Residence Life staff. A party is defined as an intentional social gathering in an unit in which the occupants equal or exceed twice the number of residents present, and/or when alcohol is present. All residents of the unit must agree to the terms set forth in the Party Registration Form. For details, contact Housing and Residence Life staff at housing@hpu.edu.
  - Partying and get-togethers that becomes detrimental to the community are inappropriate and subject to disciplinary action. at its discretion, University personnel, including campus security, and Waterfront Lofts staff, may terminate parties and/or confiscate alcoholic beverages.
  - Should alcohol-related problems arise in individual rooms, student residents will be confronted by University staff or HPU Security, and held accountable for their actions and the actions of those present in the room, even when not consuming alcoholic beverages personally.
Large quantities of alcoholic beverages and common-source containers are prohibited in individual rooms, regardless of the resident's age. This includes, but is not limited to such things as kegs, and cases of beer. Residents of legal age are encouraged to refrain from having under-aged guests over while consuming alcoholic beverages to avoid the appearance that they may be distributing such beverages to under-aged people. Residents under 21 years of age with empty alcohol containers in their unit are in violation of the Alcohol and Drug policy. Such items are considered alcohol paraphernalia and evidence of consumption/possession of alcoholic beverages. Residents who are of legal age should dispose of their empty alcohol containers immediately to avoid the appearance that alcohol was consumed by under-aged residents and guests in the event university staff or HPU security find alcohol in the unit. Equipment or supplies used in drinking games or to promote excessive drinking (e.g., beer pong tables) are prohibited. Students over 21 years of age who are transporting Alcoholic beverages to their units must ensure the alcoholic beverages are sealed and not visible to the general public. HPU will not accept packages in the mail containing alcoholic beverages for residents. Delivery of alcohol by retail or wholesale distributors to Waterfront Lofts is prohibited.

Assignments, Reassignments and Consolidations
The Office of Housing and Residence Life reserves the right to assign and reassign students within and between room, lofts/studios, and/or buildings as deemed necessary. At any time, students who have paid for rooms and do not have roommates may be required to consolidate with others in the same situation. At times, room consolidation may be directed to support university requirements. Additionally, Housing and Residence Life reserves the right to temporarily remove or evict students in unique situations if it is in the best interest of the student, roommates, and/or residential community. The university reserves the right to terminate a student’s On-Campus Housing Agreement without refund by written notice if the student fails to comply with any of the terms and conditions of the Agreement.

Cleanliness Policy
Residents are required to maintain their room/loft and common areas. Personal items, including shoes and welcome mats/rugs, may not be left in common spaces, hallways or outside room/loft doors. Residents are responsible for providing their own cleaning supplies. Some cleaning equipment may be available from the CA. Residents must provide a photo ID in order to use cleaning equipment. When borrowing cleaning equipment, residents are financially responsible for the replacement of equipment if not returned.

Electrical and Plumbing Fixtures Policy
Students may not remove, alter or affix items to fixtures or hardware in bedrooms/units or common areas in university housing.

Eligibility for Housing
Students are required to maintain at least 12 credit hours (undergraduate) or 9 credit hours (graduate) per semester at HPU in order to maintain eligibility for student housing. Students who fall below this must request approval from the Housing and Residence Life staff. Students may be required to move without refund.

Fire Safety Policy
Due to the danger of fire, any type of open flame, exposed and/or external heating elements, including charcoal grills, compact or electric grills, crockpots, hot plates, toaster ovens, toasters and stoves are not permitted in the residence halls or outside near the campus buildings. For the Waterfront Lofts, only approved appliances are allowed.
All electrical items must be plugged directly into wall outlets. Due to electrical capacities for the HLC residence halls, air conditioning units are not permitted. Halogen-bulb lamps, extension cords and outlet multipliers are prohibited from use. Surge protectors with circuit breakers and on/off switches are permitted. Live/fresh cut holiday/Christmas trees are not allowed in the residence halls.

**Furniture Policy**

University Provided Furniture: Room/loft furniture must remain in the room/loft and putting mattresses on the floor, or altering structural components of the beds are not allowed. Additionally, lounge furniture must remain in the lounge area at all times and should not be moved and/or removed from its designated common area. Removal of lounge furniture is considered theft and will result in disciplinary action. If damage occurs to common area or hall/building property and the person(s) responsible for the damage cannot be determined, then the cost of repair/replacement will be equally assessed to all residents of that hall.

Personal Furniture: The University supplies bedroom and common-area furniture respective to each residence. Since the University provides students with furniture, the following personal furniture are examples of what is permitted in university-owned facilities: carpets, desk chairs, shelves, captain’s chairs, camping-style chairs and air furniture. Residents may have NEW furniture items such as bookshelves, kitchen carts, couches, and chairs. For health and safety reasons, the following are PROHIBITED from university-owned facilities such as bars; lofts; construction of any kind; personally-owned mattresses; used or previously owned upholstered or stuffed furniture, bean-bag chairs, futons, recliners and wicker furniture. Also, residents are not allowed to hang hammocks or workout rings from stairs, posts, or furniture. No additional refrigeration or freezer appliances without pre-approval from the Office of Housing and Residence Life. Disciplinary action may be taken if prohibited items are found in university-owned facilities and the residents will be required to remove the item. If residents do not comply, university staff will remove the items and the residents will be fined.

**Gender Neutral Housing**

Gender-neutral housing is an option whereby undergraduate students who are at least 18 years old and eligible for on-campus housing, regardless of sex, gender identity and/or gender expression, are permitted to share a room in select university housing units in mutual agreement with others who also request gender-neutral housing. HPU’s gender-neutral housing option is ideal for students whose gender identity, gender expression, and/or biological sex varies from the standard paradigm and for students who believe that their gender identity/expression and/or biological sex should not be limiting factors in roommate decisions. Students are encouraged to explore various housing options and consider their roommate situation to determine what will be the most comfortable and safe environment. This option is not intended for romantic couples.

If students are interested in living in gender-neutral housing, a request must be made on the housing application. Due to limited housing, we cannot guarantee gender-neutral housing to all who request this option. To ensure that no student opts in accidentally or without fully understanding the option, the housing staff will contact each student placed with another student who has selected gender-neutral housing. If the housing staff is unable to place all students who request the gender-neutral housing option, each student will be contacted by the staff.

**Eviction Policy**

Refer to the On-Campus Housing Agreement and Code of Student Conduct (eviction as one of the possible sanctions).

**Guest Policy**

Members of the Housing and Residence Life staff and security have the authority to verify an individual’s residency. All residence halls/buildings begin the academic year with visitation from 8 a.m. until 10 p.m. Sunday through Thursday, and 8 a.m. to midnight on Friday and Saturday nights. Residents are allowed to have overnight visitors—whether HLC and Waterfront Lofts residents, HPU students, or non-HPU individuals—only with the approval of his/her roommate(s), suite/loft mates, and Housing and Residence Life staff. Residents will be held
accountable for any policy violation of their guest(s) and may have their guest privileges revoked for violations of this policy.

Guests—whether HLC and Waterfront Lofts residents, HPU students, or non-HPU individuals—are expected to follow all policies of the university. Residents are responsible for their guests and all actions of the guests while in the halls. Guests must be escorted by their host at all times and if found in violation of residence hall or university policies will be asked to leave university property immediately. Keys will not be issued to guests. Resident hosts are responsible for ensuring their guests have the appropriate permission and are registered.

Overnight Visitor Policy
A resident hosting the guest must complete an Overnight Guest Registration Form and turn into the CA on Duty no later than 10:00pm of the first night the guest is hosted. Forms are available online at www.hpu.edu/housing. Overnight guests are permitted a maximum visit of 6 consecutive days. All guests NOT registered as overnight guests are required to leave campus prior to the commencement of quiet hours. Guests under age 18 are not permitted to stay as a guest unless they are an immediate family member of the resident and permission of a parent or guardian is required for under-age family members to stay overnight on campus. Housing and Residence Life reserves the right to limit overnight guest visitation.

Hall/Building and Room/Loft Safety and Security Policy
Residents are responsible for the practice of good security measures that foster personal and community safety. Residents may not prop open doors to the residence halls/buildings.

Hall/Building and Room/Loft Access Policy
All residents are not to loan their hall/building access card (ID) or keys to anyone. In addition, attempting to bypass the housing access security system will result in disciplinary action.

Meal Plan Waiver Requests
HLC and Waterfront Lofts residents are required to purchase a meal plan. Those with specific dietary needs, food allergies or medical conditions should indicate these needs in Step 4 of the online Housing Application. The Dining Manager will work directly with students to accommodate special dietary needs or allergies.

Any exceptions to this meal plan requirement will fall under the meal plan waiver process as established by the Office of Housing and Residence Life. Residents requesting to waive this requirement must follow the following procedures and submit his/her request by the Add/Drop deadline of the fall and spring terms:

1. Submit a Meal Plan Waiver Request Form.
2. Submit a letter of support (from a medical provider, religious leader, nutritionist) to support this request.
3. Student to meet with the Dining Manager to discuss the meal plan waiver request.

The Office of Housing and Residence Life will then review the request form, student’s supporting documents and the Dining Manager’s recommendation to determine whether the meal plan waiver will be granted. Once all documents are submitted, a decision will be communicated to the student within 10 business days.

Mopeds and Motorcycles
All parking must be in accordance with the Parking provisions in the Services and Amenities section and any university policies, procedures, and regulations. Motorcycles, mopeds, scooters, etc. are not permitted inside rooms/buildings, walkways, and grassy areas.

Pet Policy
Students are only permitted to have one five-gallon tank per unit of fish only. Other animals found in residential units will be removed at the student’s expense.
Posting of Advertisements, Sales and Canvassing
Materials from businesses and other community enterprises are prohibited from being in university housing and may only be posted in designated areas. Approved flyers must be in compliance with Student Life posting guidelines will be hung by Housing and Residence Life staff in approved areas. Materials shall not be affixed to entrance/exit doors, sliding flyers under doors or distributing pamphlets, leaflets or flyers in mailboxes are not permitted. Any material not posted or given by Housing and Residence Life will be promptly removed and discarded.

For the residents’ protection against fraudulent sales and annoyance, soliciting is not permitted in university housing without the prior written approval of the Area Coordinators or the Assistant Director of Housing Operations.

Quiet and Courtesy Hours Policy
Residents are expected to respect the right of others to live, study, and sleep in a quiet environment. During the hours of 10pm through 8am the next morning, Sunday through Thursday and 12am to 8am the next morning, Friday and Saturdays, the residence hall/building environment should be quiet, free from noise, and conducive to study or sleep. Residential communities may agree to expand quiet hours. During final exams, 24-hour quiet hours will be enforced. Residents must comply with all policies and regulations regarding sound equipment and recreational activities within the residential facilities or on university grounds.

When Quiet Hours are not in effect, residents are expected to maintain reasonable courtesy quiet at all other times. Reasonable quiet includes, but is not limited to, containing most noise to a resident’s own room. If approached by another student or a staff member and asked to lower the volume in one’s room it is expected that residents will respond respectfully.

Recreational Activity Policy
As a safety measure and to provide an environment conducive to living and learning, games, recreational or outdoor activities such as golf, soccer, football, wiffle ball, frisbee, water guns, tennis, skateboarding, basketball dribbling, etc. are not permitted within the hallways, walkways, lanais, common areas or in close proximity to university buildings or parking areas. Mopeds, scooters, skateboards, and bicycles are not to be used on the grass or any common area walkways between campus buildings, lanais or inside any building or lounge. Also, body-boarding/boogie-boarding, rollerblading and skateboarding on campus are prohibited. Students are not permitted to jump or climb over railings inside the residence halls and are not permitted to climb the exterior of a building.

Renter’s Insurance
Students may elect to purchase renter’s insurance and are responsible for signing up for and paying for renter’s insurance to cover personal property and belongings in the Housing Unit. Students who do not purchase renter’s insurance are responsible for their own personal property and belongings in the Housing Unit.

Room Personalization Policy
To protect the condition of residents’ room/loft from damage, the following stipulations are in effect:

- Residents may use painter’s tape to hang decorations where wall moldings do not exist. No adhesives (e.g., command strips, command hooks 2 sided double side sticky – 3M or other brands, clear packaging tape) beyond painter’s tape should be used in any university housing.
- Under no circumstances should holes be drilled or placed in any walls or ceilings. Also, residents are not allowed to hang hammocks or work out rings from stairs, posts, or furniture.
- Damage caused by use of non-approved materials will be charged to all responsible residents.
- All room decoration materials must comply with fire safety. Total wall decoration may not cover more than 10% of the wall surface area
- Students are not permitted to paint any surface in the room/loft.
- All room décor that is visible through doorways or from the exterior of the room must be consistent with community standards.
• Students are not permitted to place items (e.g., decorations, messages, lights, lights, images) on window glass or framing around windows that is visible from the exterior of the room/unit.

Service Animal and Emotional Support Animals
Students who have service and emotional support animals must contact the Accessibility Services office. Students must have pre-approval from the Office of Housing and Residence Life and Accessibilities Services Office before bringing the animal on campus.

Security Deposit
Reference the On-Campus Housing Agreement and the Business Office policies for more information.

Smoking Policy
For more information, refer to the “Smoking Policy for Students” in the university Policies and Procedures section of the Student Handbook.

Termination of On-Campus Housing Agreement
Refer to your On-Campus Housing Agreement for details.

Threats, Intimidation, Harassment and Violence Policy
Even if a student intends no harm with his/her actions, these actions as an endangerment to themselves or others. Comments, blogs, online discussions, and/or pictures posted on web pages, online journals or in web communities can be considered threatening, intimidating, harassing and/or violent and may be subject to disciplinary action through the Code of Student Conduct.

Trespassing/Unauthorized Entry Policy
Restricted areas on the Hawaii Loa campus include:
• Sewage Treatment Plant and maintenance area
• Areas located behind the softball field, tennis courts, and wooded areas circling the soccer field
• All athletic/recreational facilities (tennis courts, basketball courts, soccer field, etc.) when the lights are turned off at night
• All wooded areas that surround the campus
• Roofs
• Electrical and custodial rooms
• Faculty and staff offices, unless invited
• Locations on campus where flooding is occurring, specifically, the lower campus fields

Restricted and unauthorized areas on or in close proximity to the Aloha Tower Marketplace, and prohibited behaviors include:
• Electrical, custodial, telecom and university storage rooms.
• Jumping in the water from Pier 8, 9, 10 is a federal offense which may result in university disciplinary action, a citation and/or arrest.
• In the event of the Star of Honolulu or other ships docking, the dock will be closed temporarily. In the event of an emergency, those at ATM are not to cross the blue line, ship side.
• No one is permitted on the roof of any building, nor on the edge of the pier.

Weapons Policy in University Housing
Weapons, including but not limited to, firearms, explosives, incendiary devices (including propane tanks), spear guns, nun chucks, brass knuckles, air-powered pellet or "BB" guns, and knives (including diving knives) over 3 inches in length measured from the top of the hilt to the end of the blade and/or knives prohibited by Hawaii State law are prohibited in any university-owned or university-controlled buildings, including the residential communities. Weapons will be confiscated and destroyed—regardless of value or ownership—by university
personnel, including HPU security, Housing and Residence Life staff, and Dean of Students staff. University personnel will document the incident and notify the appropriate staff of policy violation. Depending on the circumstances, the university may contact local police.

**Applications**

To be considered for university housing, students must complete an online application and submit a housing application deposit via HPU Pipeline during the published dates. If an application deposit is returned, rejected, or not honored by a bank or credit card company, students are subject to a late fee or other penalties in accordance with Business Office policies.

**Bicycles Storage**

Bicycles may not be stored in any path of egress. Bikes may be stored on bike racks and in your individual room in the residential area; bikes stored anywhere else will be considered abandoned and will be removed. Bicycles must be taken home at move-out, if bicycles are left behind they will be donated or disposed of.

**Billing**

The condition of your space will be assessed by Housing and Residence Life staff at move-in and move-out. Any damage done will be assessed against the Inventory and Room Condition form and billed to your student account. Common area damages will be divided among all residents and assessed to each individual student account. Charges for damages and cleaning will be determined by Housing and Residence Life and Facilities staff during the building inspections which take place after move-out.

**Early Arrival**

Student who have verified University business (mandatory athletic team practice, etc.) may request Early Arrival before Move-In Day by submitting the Early Arrival Request Form. Approval of early arrival requests is not guaranteed. Approved Early Arrival stays are subject to the daily rate charge for the student’s assigned room type. Charges will be assessed to student’s HPU account.

**Extended Stay**

Students who have verified University business (mandatory athletic team practice, etc.) may request an Extended Stay to remain after their On Campus Housing Agreement term ends by submitting the Extended Stay Request Form. Approval of extended stay requests is not guaranteed. Approved Extended Stays are subject to the daily rate charge for the student’s assigned room type. Charges will be assessed to student’s HPU account.

**Facilities and Damage Charges**

Residents may be charged for missing keys; damages to their unit or other HPU property; cleaning and pest control beyond normal wear and tear or scheduled maintenance. Residents may also be charged for repairs, including clearing of clogged toilets, sinks and shower drains, and any damages resulting from clogged plumbing in their unit. Charges may be incurred during their stay and after final move-out. Students are notified via HPU email of any charges accessed by Housing and Residence Life and Facilities staff. Charge amounts are posted on HPU Pipeline.

**Inventory and Room Condition**

The online Move-In Inventory and Room Condition process tracks the condition of a space prior to and after students occupy a space. Staff will perform an initial documentation before students’ arrival, and students need to complete their own inspection via the Housing module on HPU Pipeline by the published date. Students will receive the Inventory instructions and process at move-in. If students do not submit the online Inventory inspection by the published deadline, they are acknowledging acceptance of the room inventory and condition as determined by the Office of Housing and Residence Life. Students will be held responsible for any damages not noted on the Inventory.
Move-In Procedures
All residents will receive detailed instructions via their HPU email address prior to Move-In Day. Residents must check in with staff and follow all staff instructions on Move-In Day. No Move-Ins will be permitted outside of the announced dates/hours without prior approval from the Office of Housing and Residence Life.

Move-Out Procedures
On the final day of occupancy, all students are required to clean and vacate their rooms/lofts by noon on the specified date. All residents will receive detailed instructions via their HPU email address, their mailbox and/or during hall meetings with their CA on proper Move-Out procedures. Residents are required to make a move-out appointment with their CA, and are subject to fines if they do not make and then keep their move-out appointment. Charges for damage or improper move-out will be assessed to the student’s HPU account. Residents must return their room/loft and mailbox keys at their move-out inspection or residents will not be considered vacated from their room. Students must have an approved extended Stay request to be permitted to remain after the end of term.

Lockouts
Students’ rooms should be locked at all times, whether or not the resident is in the room. Resident’s accidently locked out of their room should contact their roommate(s) or a CA for assistance. If the student is locked out during the academic year, a $10 fee will be assessed for letting them in the room.

If a room key or student ID card is lost, immediately report this to a CA. Room/loft and mail keys can be replaced. Students requesting replacement for stolen keys are not exempt from replacement fees. Any fees incurred for key replacement will be immediately billed to the resident’s student account. Residents who lose their ID are responsible for purchasing a new one in order to gain access to the residence hall/building.

Room/Unit Changes
Requests for bedroom/unit changes are considered after the first three weeks of the semester. All bedroom/unit changes must be approved by Housing and Residence Life staff; unauthorized bedroom/unit changes will result in a $100 (per person) fine, disciplinary action and/or the resident being held responsible for any damage/cleaning fees incurred by occupants of BOTH bedrooms/units.

Emergency Information and Procedures
In the event of an emergency, students must follow university emergency protocol and directions given by Housing and Residence Life staff, HPU security, other university employees, and/or local enforcement.

Emergency Evacuation Procedures: In the event you need to evacuate your room, close your door, move quickly and calmly to the nearest emergency exit stairwell and MEET AT THE DESIGNATED ASSEMBLY AREA.

HLC Evacuation Assembly Areas: Upon exiting the building, the Housing and Residence Life staff will assemble at the following locations where the CAs will account for their residents:
- **Melia Hall**: Residents assemble on the grassy area at the bottom of Residence Hall Road.
- **Mokihana Hall**: Residents assemble across Residence Hall road on the grassy area at the top of the stairwell (to the right of the stairwell) leading to the tennis courts.
- **Ilima Hall**: Residents assemble across Residence Hall road on the grassy area at the top of the stairwell (to the left of the stairwell) leading to the tennis courts.
- **Kukui Hall**: Residents assemble across Residence Hall road on the grassy area at the speed limit sign.
- **Lokelani Hall**: Residents assemble across Residence Hall road on the grassy area directly above the softball field.
- **Lehua Hall**: Residents assemble on the walkway leading toward the Academic Center near Annex building.
• **Dining Commons Complex**: Exit up the walkway toward the Academic Center and assemble on the grassy hill directly behind Lehua Hall.

**Waterfront Lofts Evacuation Assembly Areas**: Upon exiting the building, the Housing and Residence Life staff will assemble at the following locations where the CAs will account for their residents:

- **Building 1 and 4**: Residents assemble at Irwin Park, west side of the park.
- **Building 2 and 3**: Residents assemble at the east side of Irwin Park.

DO NOT CONGREGATE AT THE BUILDING ENTRANCE AND STAY OFF THE ROADS. AFTER EVACUATION, NO ONE IS TO RE-ENTER THE HALLS OR ANY BUILDING FOR ANY REASON, UNLESS INSTRUCTED BY A UNIVERSITY OFFICIAL.

In the event Waterfront Lofts residents must evacuate the Aloha Tower Marketplace facility, residents will be informed of the off-campus emergency location, which is located in the downtown Honolulu area. Please follow all directions given by Housing and Residence Life staff, HPU security, and/or other university employees.

**Campus Shelter in Place Guide**

If sheltering in place, underground garages, basements and concrete are the best structures for sheltering. However any structure is better than being caught outside. If you are at your on-campus residential community, go to the following areas for shelter:

**ALOHA TOWER MARKETPLACE:**
- ATM Building 1 2nd Floor Room 2133 the Refuse Room
- ATM Building 2 2nd Floor Room 2229 the Refuse Room
- ATM Building 3 2nd Floor Room 2322 the Refuse Room
- ATM Building 4 2nd Floor stairwell across from 2412
- ATM Bldg. 1 and 2 3rd Floor stairwell near elevators

**HLC CAMPUS**: Shelter in place in the Academic Center stairwell.

**Lock Downs**

In the event of a lock down, please follow the directions given by university employees. Lock downs require students, faculty, and staff to lock the doors of where they are located when the instructions are issued. An all clear message must be issued to resume activities. Please follow instructions from HPU security and local law enforcement.

**Medical Emergency**

University officials are not authorized to provide transportation to/from a medical facility in the event of a medical emergency. Residents requiring immediate medical attention may dial 911. If possible, HPU Security and a Housing and Residence Life staff member should also be contacted. If a student does not use ambulance services for transportation, he/she should arrange for private or public transportation to and from the medical facilities.

**Missing Person Policy**

The Higher Education Opportunity Act of 2008 (HEOA) requires all institutions that provide on-campus student housing must establish a student notification policy and procedures. For more information, refer to the Missing Person Policy and Procedures in the “Student Handbook.”

**Harbor Waters and Piers Safety and Security Protocols**

HARBOR WATERS AND PIERS ARE CONTROLLED AREAS

The Port of Honolulu is a busy, working commercial harbor. As such, various safety and security protocols are in place to protect people, and to protect maritime operations from those who might seek to disrupt our State’s economic lifelines.
DO NOT ENTER HARBOR WATERS (OR AIR TRAFFIC) -- A maritime Security Zone is in effect for Honolulu Harbor which prohibits anyone from entering the water. The Security Zone is actively enforced by personnel stationed atop Aloha Tower as well as land and maritime patrols. Violations carry stiff enforcement penalties under Federal Law to include fines up to $25,000 and possible criminal penalties. Anyone found in violation of the Security Zone will be apprehended by Department of Transportation (DOT) Harbor Police or the U.S. Coast Guard. Also, air traffic over the harbor is restricted, which includes a prohibition on the use of remote operated drones.

DO NOT CROSS PAINTED SECURITY LINE ON PIER -- When passenger carrying boats are in-port, whether large or small, a Facility Security Plan for the adjoining piers is active which prohibits all persons, except authorized crew and visitors, from crossing the painted line. Anyone found in violation of the Security Zone will be apprehended by Department of Transportation (DOT) Harbor Police or the U.S. Coast Guard.

DO NOT BOARD VESSELS -- Vessels moored (tied) at State piers are private property. Certain vessels have heightened security and dedicated patrols as required by Federal law. Security personnel maintain a vigilant posture and constantly conduct surveillance of potential threats. Also, visiting ships may be registered in another country and are essentially protected by, and regarded as, extensions of those countries. Violators or trespassers may be subjecting themselves to unforeseen consequences.

ON "BOAT DAYS", EXPECT MORE CONTROLS (AND TRAFFIC) -- Aloha Tower Marketplace (ATM) is co-located with a busy waterfront managed by the State DOT Harbors. As such, cruise ships occasionally tie to the piers. As a result, certain replenishment or security operations will impact foot and vehicle traffic. In particular, when cruise ships are moored, a Facility Security Plan is activated and additional controls are put into place. Additionally, group transportation providers (i.e., taxi cab drivers, bus drivers, charter coaches) are busy parking, picking up passengers, and loading/unloading baggage. Cross ONLY at designated crosswalks.

AVOID SLIPS, TRIPS & FALLS -- As a working waterfront for vessels, operations occur 24/7 around-the-clock and may include water replenishment, fueling, crew changes, etc. Such operations involve equipment on the ground, security barricades, hoses, shipboard lines under strain (which could snap with great force), open hatches (covers) on the piers, strong vapors, puddles of liquids, and related hazards. As such, persons should maintain their distance at all times and be alert to the possibility and hazards on the ground and overhead.

NO VEHICLES ON PIERS -- Piers surrounding ATM are working berths for vessels. Only authorized vehicles are permitted to drive on the piers (Harbormaster Notice).

DO NOT OBSTRUCT FIRE LANE TO ALOHA TOWER -- The stone paver area from Aloha Tower Drive to Aloha Tower is a designated access lane for emergency responders. As such, persons should not obstruct or otherwise construct or organize any temporary structures, displays, or demonstrations in this area.

NO SMOKING -- Upon ANY wharf at ALL times, and within 50' of any fueling (19-42-114).

NO FISHING -- At any time from the piers surrounding ATM (19-42-137). Questions may be referred to HPU security personnel or Harbors’ Oahu District at 808-587-2070.

Pursuant to the Hawaii Revised Statute (HRS 266-28), if a person’s actions result in a fine for the Department of Transportation (DOT), then DOT will seek reimbursement for the full amount of the fine. Questions on anything above may be referred to HPU security personnel, or Harbors’ Oahu District at (808) 587-2070.

Students who violate such safety and security protocols may be subject to disciplinary action (eviction, suspension or expulsion) via the Code of Student Conduct. Reference: Information above provided by the Department of Transportation Harbors (DOT); Harbor Waters and Piers Flyer.
Section Three
University Policies and Procedures

*Hawai‘i Pacific University reserves the right to change these policies and procedures at any time. The most up-to-date information can be found online at www.hpu.edu/studenthandbook.

**Please refer to other handbooks, such as the Student Nursing Handbooks, Social Work Student Handbooks, School of Education Handbook and HPU Student-Athlete Handbook for supplemental policies and procedures pertaining to HPU’s Nursing programs, Social Work programs, School of Education program and Athletic program.
I. General Statement
It is Hawai‘i Pacific University’s policy that any act of academic dishonesty will incur a penalty up to and including expulsion from the university. A student who cheats on an academic exercise, lends unauthorized assistance to others or who hands in a completed assignment that is not his or her work will be sanctioned. The term academic exercise includes all forms of work submitted either electronically or on paper for points, grade or credit.

II. Definitions
Academic Dishonesty involves the following:

A. Cheating
1. The intentional use of or attempted use of unauthorized assistance, materials, information and/or study aids in completing an academic exercise.
2. The act of collaborating and working together on any academic exercise without the approval of the instructor, producing an exercise which is similar in content and form, so as to create doubt as to whether the work was truly the product of individualized effort.
3. Examples of cheating include, but are not limited to:
   a. Giving or receiving unauthorized assistance during examinations.
   b. Submitting an assignment that is so similar in appearance, content and form to an assignment submitted by another person that it could not have been independently produced.

B. Plagiarism
1. The use or reproduction of ideas, words or statements of another as one’s own without proper acknowledgement or citation.
2. Examples of plagiarism include, but are not limited to:
   a. Using verbatim or paraphrased text without proper citation.
   b. Paraphrasing so as to mislead the reader regarding the source.
   c. Submitting, without permission, the same written or oral material in more than one course.
   d. Obtaining research or laboratory data from another individual or source but presenting it as one’s own.

C. Facilitating Academic Dishonesty
This is defined as intentionally or knowingly helping or attempting to help another to commit an act or acts of academic dishonesty as defined in this policy. Those who help others to commit acts of academic dishonesty are in violation of the Code of Student Conduct, 11.ff, and may be subject to the penalties described in that section of the Student Handbook.

D. Fabrication
1. The intentional or unauthorized falsifying or inventing of any information or citation in an academic exercise or university document.
2. Examples of fabrication include, but are not limited to:
   a. Falsifying data or signatures of an official university document (e.g., registration form, college record and/or transcript).
   b. Misrepresenting a fact in order to obtain a course exemption, waiver or withdrawal.

III. Procedures for Academic Dishonesty
A. Instructor Action
Incidents of academic dishonesty substantiated by evidence may be dealt with by the instructor in any number of ways. Suggested penalties are:

1. Require the student to redo the exercise or do a new exercise as a condition for continuing in the course or avoiding one of the other penalties below.
2. Give the student an F or a 0 for the exercise and permit it to be redone with or without a penalty at the instructor's discretion. For example, the grade on the new exercise could replace the F or 0, or it could be averaged with it or lowered by one letter grade.
3. Give the student an F or a 0 for the exercise and not permit it to be redone.
4. Lower the course grade or assign a course grade of F.

A Report of Academic Dishonesty must be submitted to the appropriate academic dean in any instance in which academic dishonesty is alleged. The report should detail the dishonest act and the penalty assigned. If the student disagrees with the instructor’s decision, the student may make a written appeal to the appropriate academic dean in accordance with this policy.

B. Academic Dishonesty Reports
The Office of the Dean of Students maintains files and a confidential tracking system of all acts of academic dishonesty. The academic dean will forward the Report of Academic Dishonesty to the Assistant Dean of Students/Director of Student Conduct. The Assistant Dean of Students/Director of Student Conduct will notify the academic dean if the student is a repeat offender.

IV. Time Line for Academic Dishonesty Incidents
A. Instructor Action
The Report of Academic Dishonesty should be submitted to the academic dean within 5 working days of discovery of the incident.

B. Appropriate Academic Dean Action
The academic dean will review the instructor’s Report of Academic Dishonesty and forward it to the Office of the Dean of Students within 5 working days. The Assistant Dean of Students/Director of Student Conduct will tell the academic dean if the student is or is not a repeat offender within another 3 working days.

If a student has violated the Academic Integrity Policy in the past, the academic dean or his/her designee will invite the student to be interviewed within 5 working days. If the student cannot meet in this time period, the academic dean or his/her designee may proceed to the next step immediately or choose to make a reasonable delay to accommodate the student. If the dean decides to take punitive action beyond that recommended by the instructor, the academic dean or his/her designee will decide on appropriate action and inform the student within an additional 10 working days. If the student refuses to be interviewed without a verifiable reason (e.g., a documented medical emergency), then this will be noted in all future correspondence regarding the case. If the student is unsatisfied with the response and wishes to request a hearing, the student’s request must be in writing and must be filed with the Office of the Provost within 10 working days of receiving the academic dean’s response.

The student who has violated the academic integrity policy for the first time may appeal the instructor’s decision to the appropriate academic dean. The appeal letter and any supporting documentation submitted by the student will be forwarded by the academic dean or his/her designee to the instructor within five working days, with a request for a response to be submitted no more than five working days later. When the instructor’s response is returned, the academic dean or his/her designee will send a letter to the student and instructor within five working days indicating his or her findings and recommendations. If the student is unsatisfied with the response and wishes to request a hearing, the student’s request must be in writing and must be filed with the Office of the Provost within 10 working days of receiving the academic dean’s response. The instructor may also appeal the recommendation of the academic dean to the Office of the Provost within 10 working days.

C. Office of the Provost Action
In all student appeals, the Provost has 10 working days to decide on the appropriate penalty or to convene the Academic Conduct Review Board.

D. Academic Conduct Review Board Action
Within 10 working days of notification of convening, Board members, as identified in the “Student Handbook,” will meet with the offending student and conduct a hearing to decide on an outcome regarding the student’s appeal. Results of the Board recommendation will be presented to the Provost for consideration and final determination of the penalty will be made within 10 working days of receiving the Board’s report. The Provost will notify the student, concerned academic dean and instructor of the outcome.
Procedures for students with academic grievances involving issues other than academic dishonesty can be found in the Student Handbook under Academic Grievance Procedures for Students (www.hpu.edu/studenthandbook). The Student Handbook states that grievances typically involve “allegations of unfair treatment in coursework or other academic concerns.”

**Academic Grade Appeal Procedures for Students**

The assessment of a student’s academic performance and the assignment of a grade is the faculty member’s responsibility and prerogative. Evaluations are arrived at in accordance with the academic and professional judgement of the instructor and faculty make every effort to ensure that grades reflect the merit of each student’s performance.

It is assumed that the final course grade assigned is correct; thus the student assumes the burden of proof in appealing a grade.

Only the final course grade may be appealed. Students may appeal a final course grade on the following grounds only:

1. A mathematical error in the calculation of the grade or a clerical error in the recording of the grade.
2. Arbitrary or capricious grading defined as assignment of a grade without any reasonable basis.
3. The assignment of a grade on a basis that is inconsistent with those assigned to other students in the same class.
4. The assignment of a grade which deviates significantly from expectations stated on the syllabus and where the instructor failed to notify students of the change.
5. Failure of the faculty member to follow published course policies.

The following are NOT grounds for appealing a grade:

1. Disagreements with published course policies (for example, grade weighting methods or attendance policies).
2. Disagreement with the professional judgement of the faculty member.
3. Differences in classroom policies or grading schemes in different courses or between different sections of the same course.
4. A grade’s impact on a student’s academic progress or record.
5. A grade’s impact on athletic eligibility.
6. A grade’s impact on eligibility for veteran’s benefits.

Students who desire to appeal a final course grade must follow the process described below:

1. The university will not consider grade appeals initiated more than 45 days after the end of the semester in which the grade was awarded.
2. A student who believes s/he has been assigned an improper grade initiates first an informal appeal by sending a written request to the instructor. The instructor will meet with the student, review the grading procedures used to determine the grade assigned with the student, decide whether or not to grant the appeal, and inform the student in writing of his or her decision. If the instructor of record is not available, the department chair or designee may act in lieu of the instructor of record for the purpose of grade appeals.
3. If, after careful review of the grading procedures, the student is still dissatisfied, the student may initiate the formal grade appeal procedure within five days of the instructor’s decision through the department chair. If the faculty member is the department chair, the formal appeal shall be made to the academic Dean. Students must submit a letter and provide supporting documents to the department chair. Supporting documents must include:
   a. a statement addressing how the appeal meets one or more of the criteria necessary for an appeal
b. a description of the efforts to resolve the grade dispute with the instructor of record
   c. a copy of the course syllabus and any relevant assignment instructions
   d. any other relevant documents that the student would like to be reviewed as part of the appeal process

4. The department chair will meet with the student and the faculty member, either individually or collectively, to review the grading procedures within five days of the receipt of the appeal.

5. The department chair will make a recommendation to the faculty member based on his/her assessment of the situation within three days.

6. If, after consideration of the department chair’s recommendation, the faculty member does not change the grade and the student is still dissatisfied, the academic dean will be notified within three days.

7. The academic dean will be provided with all relevant materials and will try to mediate a resolution between the faculty member and student within five days.

8. If, after the academic dean has met with the student and faculty member and the student is still dissatisfied, the student may petition for a hearing board as referenced below. If the student wishes to appeal the academic dean’s decision, he/she may request a hearing. A petition letter and all supporting documents must be filed with the Office of the Provost within 10 working days of receiving the academic dean’s response.

9. If the Provost approves the petition, he or she will empanel an Academic Conduct Review Board. The Dean of Students or his/her designee serves as the non-voting Board facilitator and the Board will be comprised of an academic dean chosen by the Provost, two faculty members and two representatives from the Student Government Association. The Provost or his/her designee reserves the right to alter the composition of the Board at his or her professional discretion, with the expectation that the committee will comprise both faculty and students. If the Provost elects not to approve the student petition, then the process is concluded and the academic dean’s decision is upheld.

10. The members of the Academic Conduct Review Board will review all relevant documents and meet separately with both the student and the instructor. At their sole discretion, the Board may also call other individuals who are deemed to possess relevant information. All decisions made by the Board will be made by majority vote of all members.

11. The recommendation of the Academic Conduct Review Board will be final. The Provost will notify the student of the Board’s decision within three working days.

If the student’s complaint is based on discrimination, refer to “Discrimination or Harassment Complaints” under “Student Complaint Procedures” in the Student Handbook.

**Accessibility Services: ADA Accommodations**

Under the Rehabilitation Act of 1973 (Section 504), the Americans with Disabilities Act and the ADA Amendments Act of 2008 (ADAAA), Title III (Public Accommodations) and Title V (Employment), and the Hawaii Fair Employment Practice Law, Hawai’i Pacific University does not discriminate against individuals with disabilities.

HPU will make reasonable accommodations in its policies, practices and procedures in order to: 1) allow students with disabilities to benefit from the services and facilities offered by the university and 2) employ otherwise qualified individuals with disabilities who are able to do essential tasks of specific jobs. HPU will accommodate known disabilities, unless to do so would impose an undue hardship or require the university to fundamentally alter the nature of its services, facilities, or programs.

**Eligibility**

A. *Students*

Students who seek accommodations are required to submit documentation to verify their eligibility. The documentation must be signed by a certified physician, psychologist or other relevant professional, and include the following: 1) diagnosis of a specific physical or mental (including learning) disability and the precise recommended accommodations that are necessary and 2) reference to evaluation reports that are based upon the guidelines for certification.

B. *Employees*
Applicants or employees with disabilities are responsible for informing HPU that an accommodation is needed to participate in the application process, to perform the essential job functions or to receive equal benefits and privileges of employment. HPU may request documentation of those functional limitations, for which the accommodation is being requested, from a certified physician or psychologist.

Procedures

ALL ADA INQUIRIES SHOULD BE DIRECTED TO THE ACCESSIBILITY SPECIALIST, CENTER FOR ACADEMIC SUCCESS – ACCESSIBILITY SERVICES: 1060 Bishop Street, 6th floor, Honolulu, HI, 96813; (808)-544-1197; access@hpu.edu

1. All ADA inquiries should be directed to the Accessibility Specialist.
2. The Accessibility Specialist will explain the requirements for establishing eligibility, which includes a disability declaration request and substantiating documentation.
3. The Disability Disclosure Form along with supporting documents must be submitted to the Accessibility Specialist prior to an accommodation decision being made.
4. The Specialist will review the documents and generate a letter listing recommended accommodations for that student. This letter will be provided for the student to give to their professors as the student elects.
5. During each semester, students registered with Accessibility Services are advised to keep the Specialist informed of their progress as well as any concerns so that they can be addressed in a timely manner.
6. Students are required to check-in with the Specialist at least once a semester to request an updated later for each subsequent semester.

Student Employees

ALL ADA INQUIRIES SHOULD BE DIRECTED TO THE BENEFITS MANAGER IN THE HUMAN RESOURCES DEPARTMENT

1. All ADA notifications should be directed to the Human Resources Department. Applicants or employees with disabilities are responsible, at their discretion, for informing HPU that an accommodation is needed to participate in the application process, to perform the essential job functions or to receive equal benefits and privileges of employment.
2. A Request for Accommodation form must be completed and submitted to the Human Resources Department for consideration and approval of the accommodation. HPU may request certified documentation of those functional limitations for which the accommodation is being requested from a certified physician or psychologist.
3. Once an individual with a disability has requested provision of an accommodation, effort will be made to determine an appropriate accommodation and if it is reasonable. The review and analysis may include: job analysis (to determine essential functions and marginal functions), consultation with the disabled individual (to identify potential accommodations) and selection of the accommodation (based on effectiveness, ease of implementation and cost). Each accommodation request is considered on a case-by-case basis.

Alcohol and Drug Policy

Purpose

Hawai’i Pacific University cultivates a learning environment consistent with its mission, vision and values. Members must be able to learn, teach, study, collaborate with others, enjoy their HPU experience and/or achieve their academic, personal and/or professional goals in a welcoming, hospitable, fair, inclusive and respectful community. To do so, it is imperative individuals are mindful of their personal choices, and the consequences those decisions have on others, their educational career and overall health and well-being.

Details pertaining to university policies; local, state and federal laws, violations, and penalties; and health risks and support resources can be found in this section. This policy serves as a standard and applies to all members of the campus community, including, students, parents, staff, faculty, alumni and guests of the university.

Alcohol Policy

Hawai’i Pacific University recognizes that alcohol can be consumed responsibly and has identified community expectations of behavior that support the safe and legal consumption of alcohol. The Alcohol Policy is set in the
framework of the legal requirements governing the sale, consumption and distribution of alcoholic beverages and in the context of HPU community expectations for, not only upholding the laws, but also sharing responsibility for the safety and welfare of other members of the university community. In accordance with Hawaii law, individuals under 21 years old are prohibited from consuming or possessing alcohol. In addition, it is unlawful to sell, furnish or provide alcohol to an individual under the age of 21.

HPU prohibits the unlawful manufacture, distribution, dispensing, possession or unlawful use of alcohol, controlled substances, illegal drugs, or drug paraphernalia by students on university grounds, in university controlled buildings or at university-sponsored locations and activities.

HPU reserves the right to confiscate, retain and dispose of/destroy any and all alcohol and related paraphernalia regardless of value or ownership without liability. Paraphernalia used to administer drinking games or assist in consumption of alcohol at a fast rate is prohibited. This includes, but is not limited to, funnels and beer pong tables. Alcohol intoxication which is dangerous or disruptive, public intoxication, regardless of age or where the alcohol is consumed, is inappropriate and will not be tolerated. Any student’s behavior on campus or at any university event held on or off campus, that is unruly, disruptive or destructive as the result of alcohol consumption will be documented and is subject to disciplinary action as reflected in the Code of Student Conduct.

**General On-Campus HPU-Owned Property and Controlled Buildings**

General requirements for functions held on campus include:

- The possession or consumption of alcoholic beverages in classrooms, offices and common areas (both interior and exterior) is not permitted except in cases specifically approved by the Vice President, Dean or Executive Athletics Director of that division/department and with notification to the General Counsel Office.
- Requests for special events with alcohol sponsored by HPU divisions, departments, units and recognized student organizations must be in compliance with applicable local, state and federal laws and regulations, and in accordance with university policies and procedures.
- Alcoholic beverages at events held on campus should be supplied, sold and/or served by the university food service provider or a vendor who is licensed to provide alcohol.

**Student Life Recognized Student Organizations Event Regulations and Procedures**

With the approval by the Dean of Students office, alcohol may be served at events sponsored and coordinated by Student Life recognized student organizations (inclusive of Campus Activities Board, Student Government Association, Registered Student Organizations and Honor Societies). Recognized student organizations who report to university departments (e.g. Student Athlete Advisory Council, Campus Recreation Clubs, music programs) must follow the event guidelines and procedures in this section and get the approval by their respective Vice President, Dean or the Executive Athletics Director. The Director of Student Activities is available to assist event coordinators with this process and set up the necessary training sessions conducted in Student Life. The General Counsel Office must be given notification of all student events with alcohol. Event planning procedures and guidelines are provided by the Dean of Students Office or Office of Student Conduct.

**Alcoholic Beverages in university Owned Residential Facilities**

On-campus residents are responsible for ensuring the university policy is upheld at all times with regard to alcoholic beverages. Students are responsible for the actions of their guests (whether HLC and Waterfront Lofts residents, HPU students, and non-HPU individuals). Knowledge of, but not reporting, the use of alcohol by those under the legal drinking age, or use of possession of alcohol paraphernalia, may be subject to disciplinary action. Roommates and suite/loft mates, even if not present, may be responsible for any violations of the Alcohol and Drug policy that occurs in the common areas of their rooms/units. Empty bottles, even if used for decorative purposes, will be considered as evidence of drinking and are prohibited in the residential units of underage students. For specific information, go to the Housing and Residence Life policies and procedures section of this Student Handbook.
**Drug Policy**

It is the policy of Hawai‘i Pacific University to prohibit the unlawful manufacture, distribution, dispensing, possession or use of controlled substances, drugs, or drug paraphernalia by students on university grounds or other university-sponsored locations and activities. Actions that violate local, state or federal laws in relation to drugs are also a violation of university policy, and may result in disciplinary actions from the university and/or referral to law enforcement officials. This includes the abuse or other improper use of prescription drugs. Any student’s behavior on campus or at any university event held on or off campus, that is unruly, disruptive or destructive as the result of drug use will be documented and subject to disciplinary action.

- The use, possession, distribution or sale of any amount of a potentially harmful or illegal drug (including marijuana) or drug-related paraphernalia is strictly prohibited. Anyone involved in these activities on or off campus will be subject to disciplinary action, up to and possibly including suspension or expulsion from the university.
- Hawaii Loa and Waterfront Lofts residents are responsible for the actions of their guests. Knowledge of, but not reporting, the illegal use of drugs or drug paraphernalia, or being in the presence, is also subject to disciplinary action. Roommates and suite/oft mates, even if not present, may be responsible for any Drug Policy violations in the common areas of their rooms or shared bathrooms. Signs of usage, such as the scent of marijuana in residential units, and physiological signs of usage, may be forwarded to the Dean of Students office as part of the Code of Student Conduct procedures. Drug related paraphernalia (e.g. pipes, bongs, hookahs) or any item with or without illegal residue are prohibited in university owned and university controlled property. Items will be confiscated and destroyed—regardless of value or ownership—by university personnel, including campus security, housing staff, and Dean of Students staff. University personnel will document the incident and notify the appropriate staff of policy violation. Depending on the circumstances, the university may contact local police.
- Medical marijuana users should be aware that Hawai‘i Pacific university does not permit marijuana use or possession on campus, whether or not in a residential facility, even with official medical documentation. All questions regarding the reasonable accommodation of medical conditions, including conditions treated with medical marijuana, should be directed to the Disability Resources office.

**Student Discipline**

When violations of law or university policy come to the attention of university employees, the Dean of Students office will be notified and those individuals involved will be charged with Alcohol and Drug Policy violations under the Code of Student Conduct.

The sanction imposed is at the sole discretion of the university, which may include suspension or expulsion from HPU. Students found responsible for Alcohol and Drug Policy violations may be subject to the following sanctions: disciplinary probation, on-campus housing eviction without refund, drug and alcohol education, community service, referral to the police, suspension, and/or expulsion. Refer to Code of Student Conduct (www.hpu.edu/studenthandbook) regarding policies and procedures for students and recognized student organizations.

**Medical Amnesty Policy for Students**

Hawai‘i Pacific University understands the potential for disciplinary action may discourage students from seeking medical assistance for themselves as a result of excessive alcohol or drug consumption, alcohol poisoning or other drug-related emergencies. In these instances, the university’s primary concern is the safety and well-being of HPU students and strongly encourages community members to offer help and assistance (e.g., call 9-1-1, remain on site until emergency personnel arrives, contact HPU Security) to others in need.

A student transported to the hospital for the first time as a result of alcohol or drug use will not face disciplinary consequences, provided that the student(s) has not committed any other Code of Student Conduct violations. Students requesting medical amnesty may be required to meet with a Dean of Students staff member who may
refer additional support services and initiate an educational discussion about the use of alcohol or drugs and their impact.

No student may receive amnesty under this policy more than once. This policy applies to violations that occur on and off campus and will require documentation by HPU Security, emergency personnel and/or law enforcement. Records of requests for amnesty under this policy shall be maintained by the Dean of Students office. Records will normally be destroyed after seven years. If a student utilizes this policy and is involved in a subsequent alcohol-related incident, it will be treated as an alleged second offense. The university strongly encourages its members to always seek help and will always provide assistance when needed.

Any student who abuses the Medical Amnesty policy will be subject to disciplinary action for interfering with the orderly function of the university. Criminal investigations and other police action may still occur at the discretion of the responding law enforcement agency. In some cases, Campus Security may be bound to report certain possible criminal details to local law environment agencies.

**Good Samaritan Statement for Students**

The Good Samaritan Statement allows the elimination of disciplinary consequences for students who may be under the influence of alcohol or drugs and who make(s) a good-faith call for medical help on behalf of a fellow student. This statement applies to violations that occur on and off campus and will require documentation by HPU Security, law enforcement, and/or emergency personnel. The Good Samaritan Statement is not limited to alcohol-related incidents and also encourages witnesses of assault, vandalism or other violations of the Code of Student Conduct to report such events.

The Good Samaritan Statement may apply for up to three people who are calling for assistance and/or providing support and assistance to a student requiring medical attention. The Good Samaritan(s) will need to be present when help arrives and will be required to provide his/her/their contact information to the HPU Security or responding agency to be included with their incident report. The Good Samaritan(s) will not face disciplinary consequences as long as there are no other violations of the Code of Student Conduct.

Any student who abuses the Good Samaritan Statement will be subject to disciplinary action for interfering with the orderly function of the university. Criminal investigations and other police action may still occur at the discretion of the responding law enforcement agency. In some cases, HPU Security may be bound to report certain possible criminal details to local law enforcement agencies.

Even with the above (medical amnesty or Good Samaritan policies), university employees may notify parents/guardians in accordance with the Parental Notification (see below).

**Parental Notification**

The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) permits the university to notify the parents/guardians of any student under the age of 21 of any violation of its Alcohol and Drug Policy or in the event of a health or safety emergency.

- Parents/guardians may be notified by phone if a student is transported to emergency room or other emergency treatment center for drug use or intoxication.
- Parents/guardians or the listed emergency contact may be notified by phone if staff believes the student’s health or safety is at serious risk.
- Parents/guardians may be notified in writing if a student has committed a serious violation of Alcohol and Drug policy.
- Parents/guardians may be notified by phone if a student is a harm to self or others.

If the university determines that a student has committed a serious violation of alcohol or drug policies, a letter will be sent to the parents/guardians notifying them that the student violated university Housing or the Alcohol and Drug policies. Some policy violations that does not involve health or safety emergencies are considered less
serious (e.g., a person’s first time in a room where an empty beer can has been found) may not result in a phone
call or notification letter being sent. For more details, go to the Family Educational Rights and Privacy Act (FERPA)
and/or the Student Emergency Notification Policy in the Student Handbook.

**Resources, Services, and Prevention and Education Program**
Hawai’i Pacific University recognizes the fact that students are faced with many outside pressures and difficult
decisions outside of the classroom. To help students cope and learn to make healthy choices, the university offers
several campus and community contacts and resources. Details pertaining to university policies; local, state and
federal laws, violations, and penalties; and health risks and support resources can be found in the Dean of
Students Office.

**Campus Resources**
*There are many departments at the university who provide services and resources to assist students. Examples
include the:*

- **Athletic Department** conducts team policy and procedure meetings. During these meetings, the Athletic
  Director discusses the importance of being a healthy athlete and ways to maintain optimal health throughout
  their scheduled season. The coaches and staff continually meet to discuss ways to promote healthy lifestyles
  without drugs and alcohol, nutrition programs and weight-training techniques. The Athletic Department
  conducts random drug tests for their athletes to ensure compliance and top performance at all times during the
  season.
- **Dean of Students and Student Activities Offices** refers students to various university and community resources,
  and offers programs and activities to promote healthy living without alcohol and drugs throughout the year.
- **Counseling and Behavioral Health Services’** primary responsibility is to the student population on campus. The
  CBHS department also provides consultation and referral services to public and private community providers.
  Finally, CBHS provides resources related to drugs and alcohol.
- **Housing and Residence Life:** Conducts various educational programs pertaining to drugs and alcohol education
  and prevention, and the effects, trends and consequences of drugs and alcohol.
- **University Chaplain:** A resource for students looking for support and guidance in numerous areas. The Chaplain
  can address and advise on topics ranging from relationships, dependencies, loss, spirituality and academics.

**Websites**

- [www.bacchusnetwork.org](http://www.bacchusnetwork.org) – Boosting Alcohol Consciousness Concerning the Health of university Students (BACCHUS) is an international collegiate alcohol awareness and health education initiative.
- [www.nida.nih.gov](http://www.nida.nih.gov) - The National Institute on Drug Abuse provides information on the latest research, consequences of drug use, legislative developments and drug trends in the United States. This website contains links to other important sites that provide information pertaining to chemical abuse.
- [www.niaaa.nih.gov](http://www.niaaa.nih.gov) - The National Institute on Alcohol Abuse and Alcoholism, one of 18 institutes within the National Institutes of Health, supports and conducts biomedical and behavioral research on the causes, consequences, treatment and prevention of alcoholism and alcohol-related problems.
- [www.clubdrugs.org](http://www.clubdrugs.org) - This website is a service provided by the National Institute on Drug Abuse to present current press news and information pertaining to drug abuse.
- [www.alcoholics-anonymous.org](http://www.alcoholics-anonymous.org) - Alcoholics Anonymous provides this educational website that is designed for individuals to attain information relating to alcoholism. Information regarding how to recognize a problem, articles about alcoholism and how to find a local chapter of Alcoholics Anonymous are provided in a confidential and informative manner.
- [www.drugfreehawaii.org](http://www.drugfreehawaii.org) - Drug-Free Hawaii’s mission is to reduce and prevent drug abuse in Hawaii through awareness, education and action.
- [www.tobaccofreehawaii.org](http://www.tobaccofreehawaii.org) - The Coalition for a Tobacco-Free Hawaii, the Hawaii State Department of Health, and the Tobacco Prevention and Control Trust Fund are pleased to present the Five-Year, 2005-2010, Strategic Plan for Tobacco Prevention and Control in Hawai’i. The Plan is intended to serve as the principal guide in the fight against tobacco.
http://ag.hawaii.gov/hawaii-partnership-to-prevent-underage-drinking/ - The Hawaii Partnership to Prevent Underage Drinking (HPPUD) was created to address the problem of underage drinking.

http://www.whitehouse.gov/sites/default/files/docs/state_profile_-_hawaii.pdf - Get information on the Hawaii Drug Control Plan that is facilitates development and implementation of programs to address the multitude of issues related to drug abuse and underage drinking.

http://hawaii.gov/health/substance-abuse/index.html - The Alcohol and Drug Abuse Division (ADAD) is the primary and often sole source of public funds for substance abuse treatment. ADAD’s treatment efforts are designed to promote a statewide culturally appropriate, comprehensive system of services to meet the treatment and recovery needs of individuals and families.

Community Resources
- Adult Children of Alcoholics (ACA): (808) 521-4477
- Al-Anon: (808) 546-5647
- Alcoholics Anonymous (AA): (808) 946-1438
- Aloha United Way: 211
- Army Substance Abuse Programs (ASAP): (808) 433-8700
- Behavioral Health Foundation (Sand Island): (808) 841-2319
- Coalition for a Drug-Free Hawaii: (808) 545-3228
- HMSA Drug and Alcohol Treatment: (808) 948-6111
- Hawaii Tobacco Quit-line: 1-800-QUIT-NOW (800-784-8669)
- Hina Mauka (Alcohol/Drug Treatment Programs): (808) 236-2600
- Kahi Mohala Behavioral Health: (808) 671-8511
- Kaiser Permanente Behavioral Health: (808) 432-7600
- Kalahi-Palama Health Center: (808) 841-7981
- Kline-Welsh Behavioral Health Foundation: (808) 841-2319
- Ku Aloha Ola Mau: (808) 538-0704
- Narcotics Anonymous (NA): (808) 734-4357
- North Shore Clinic: (808) 284-5212
- Po‘alani Inc: (808) 262-2799
- Queen’s Medical Center Day Treatment Services: (808) 547-4352
- Robert Wolf, LCSW, Inc.: (808) 587-0242, 1188 Bishop Street, Suite 1306
- Salvation Army Addiction Treatment Services: (808) 595-6371
- Women’s Way Residential Treatment: (808) 732-2802 ext. 4952 or ext. 4939
- Waianae Cost Comprehensive Health Center/Malama Recovery: (808) 668-2277
- Waikiki Health Center: (808) 922-4787

Contact Persons
For additional information regarding:
- Health risks or counseling and treatment resources for students, contact the Counseling and Behavioral Health Services staff at (808) 687-7076.
- The university’s policies on alcohol and drugs as they pertain to the Code of Student Conduct, contact the Dean of Students Office at (808) 544-1461.

Code of Student Conduct

1. Each student must be able to study, learn and enjoy his or her educational career at Hawai‘i Pacific University. If these freedoms are to be experienced by all students, they must be respected by all. Therefore, students are expected to act in ways that demonstrate respect for order, decency, personal honor, and the rights of others. Implicit in the Code of Student Conduct is the understanding that students are responsible for making their own decisions and accepting the consequences of those decisions. Students are expected to respect the rights and privileges of others. The Code of Student Conduct applies on all university premises and at all University activities, whether on or off campus. The university reserves the right to apply the Code to any student’s behavior even when it occurs off campus and/or is unconnected to a university activity if, in the judgment of the university, the alleged misconduct adversely impacts the university community or its objectives.

Procedural Protections
2. Students accused of violating university policy are entitled to the following:
   a. To receive notice of the alleged violations of university policy in advance of the disciplinary meeting.
   b. To a fair fact-finding investigation and process.
c. To request a reasonable extension of time to prepare a defense.
d. To be informed of the evidence upon which a charge is based and accorded an opportunity to offer a relevant response.
e. To provide names of individuals who have relevant and necessary information pertaining to the allegations/case. Character witnesses will not be accepted.
f. To respond to information submitted by individuals involved in the process (e.g., Reporting Party, witnesses).
g. To be assured of privacy, in accordance with the terms of the Federal Family Educational Rights and Privacy Act (FERPA) of 1974.
h. To be considered not responsible of all allegations unless proven responsible by a preponderance of the evidence.
i. To be accompanied by an HPU student, staff member, or faculty member for support; provided that the support member is not affiliated with and does not have personal knowledge of the case in question and has not been engaged and will not be engaged as legal counsel.

Authority for Code of Student Conduct
3. Ultimate authority for all student conduct matters is vested in the President of the university, who entrusts this responsibility to the Provost in cases of alleged academic and nonacademic misconduct. Authority for matters pertaining to student conduct may be delegated by the Provost to university administrators, college deans, faculty members and campus hearing boards as set forth in this Code, or in other appropriate policies, rules or regulations adopted by the university.

Student Participation
4. Student participation in the Code of Student Conduct process is critical to the university. Participating in the investigative process and reporting violations of university policies contributes to the fair handling and resolution of student conduct matters.

Definitions
5. When used in this Code:
   a. The term “Code” is used to reference the Code of Student Conduct.
   b. The terms “institution” and “university” mean Hawai‘i Pacific University and its academic programs and all related university programs.
   c. The term “student” includes all persons taking courses at HPU, remain eligible to enroll and/or resides in university housing. Student employees are also subject to the Employee Handbook.
   d. The term “student organization” means any student-based club, society, organization, team, or group which may or may not be formally registered with the university.
   e. The terms “campus,” “university premises,” “university-owned property,” and “university-controlled property” mean buildings or grounds owned, leased, operated, controlled, used or supervised by the University.
   f. The term “university employee” includes any person employed by the university, performing assigned administrative or professional responsibilities, including faculty, staff, student employees, and campus security officers acting in the performance of their duties.
   g. The term “presiding campus disciplinary officer” refers to any HPU staff member with the delegated responsibility to adjudicate violations of this Code by the university President and Provost. Presiding campus disciplinary officers include, but are not limited to, the Assistant Dean of Students/Director of Student Conduct, directors, Area Coordinator, and Deans.
   h. The term “university-sponsored activity” means any activity on or off university premises that is hosted, initiated, or supervised by the university.
   i. The term “informal disciplinary conferences,” and “formal hearing board,” are made of an individual or group of individuals to review the alleged violation, arrive at a resolution, and impose appropriate sanctions.
j. The terms “preponderance of evidence” is a measure of proof that a reasonable person would accept as “more likely than not” that a fact is true or an incident occurred. Credibility of statements or patterns of fabrication may be used in determining the preponderance of evidence.

k. The terms “will” or “shall” are used in the imperative sense.

l. The term “may” is used in the permissive sense.

m. The term “Respondent” means the HPU student who has been charged with allegedly violating university policy.

n. The term “Reporting Party” or “complainant” means any person who submits a charge alleging that a student violated the Code. When a student believes that he/she has been a victim of another student’s misconduct, the student who believes he/she has been a victim will have the same rights under this Code as are provided to the Respondent, even if another member of the university community submitted the report.

o. The term “weapon” is defined in accordance with state law, and includes any object or substance designed to inflict a wound or cause injury. Legal items used in the performance of an intimidating, threatening, or hazardous manner or which has inflicted or was intended to inflict harm on another shall also be covered under this definition.

p. The term “careless” means action taken in an unintentional or negligent manner, or where insufficient thought or attention was taken during the course of action.

q. The term “consent” refers to words or actions indicating a freely given agreement to have sexual intercourse or to participate in sexual activities. Sexual contact will be considered “without consent” if no clear consent, verbal or nonverbal, is given; if inflicted through force, threat of force or coercion; or if inflicted upon a person who is incapacitated or who otherwise reasonably appears to be without the mental or physical capacity to consent. In other words, sexual contact is consensual only in the presence of affirmative consent. Consent is also absent when the activity in question exceeds the scope of Consent previously given or when action in spite of or ignoring the objections of another.

r. The term “incapacitation” means the physical and/or mental inability to make informed, rational judgments. States of incapacitation include, without limitation, sleep, blackouts, flash backs or under the influence of alcohol or drugs. Where alcohol (or other drug) is involved, one does not have to be intoxicated or drunk to be considered Incapacitated. Rather, incapacitation is determined by how the alcohol consumed impacts an individual’s decision-making capacity, awareness of consequences, and ability to make informed judgments. The question is whether the Respondent knew, or a sober, reasonable person in the position of the Respondent should have known, that the Complainant was incapacitated. Because incapacitation may be difficult to discern, students are strongly encouraged to err on the side of caution (i.e., when in doubt, assume that another person is incapacitated and therefore unable to give consent). Being intoxicated is never a defense for sexual misconduct or prohibited conduct under the Code of Student Conduct.

Interpretation and Revision of Regulations

6. The purpose of publishing disciplinary regulations is to give students general notice of prohibited behavior. As this is not a legal proceeding, this Code does not, nor is it intended to, afford the specificity or the due process rights of criminal or civil statutes and procedures. The rules of evidence do not apply in student conduct proceedings. Questions about the interpretation or application of the Code and other university policies within the “Student Handbook” can be directed to the Provost for academic and nonacademic misconduct. The Code shall be reviewed every year under the direction of the Provost or his/her designee.

Inherent Authority

7. The university reserves the right to take necessary and appropriate action to protect the safety and well-being of the campus community. Such action may include pursuing disciplinary action for any violation of state or federal law or any violation of university policy, on or off campus, which affects the university’s educational interests.

Disciplinary Action while Civil or Criminal Charges are Pending

8. Students may be accountable under civil or criminal laws and to the university for acts that constitute violations of law and/or of this Code. Disciplinary action at the university may normally proceed during the pendency of civil
or criminal proceedings, and will not be subject to challenge on the ground that civil or criminal charges involving the same incident have been dismissed, reduced or resolved in favor of or against the civil or criminal law defendant.

Interim Suspension
9. A student may be suspended from the university for an interim period for pending disciplinary or criminal proceedings at the discretion of the Provost or his/her designee. The interim suspension may become immediately effective without prior notice until such time as the Code of Student Conduct proceedings have been concluded. The purpose of imposing such measures at the onset of a case is to ensure the safety of one or more members of the university community and the stability and continuance of normal university functions.

10. A student suspended on an interim basis may be granted an opportunity to appear personally before the Provost or his/her designee, upon request, in order to discuss the following issues only:
   • The reliability of the information concerning the student’s conduct, including the matter of his or her identity.
   • Whether the conduct and surrounding circumstances reasonably indicate that the continued presence of the student on university premises poses a substantial and immediate threat to any person, or to the stability and continuance of normal university functions.

Prohibited Conduct
11. Students at the university are expected to behave in ways that demonstrate respect for order, decency, personal honor and the rights of others.

A Respondent may be found in violation of any prohibited conduct (including sections for which he was not originally charged) when behaviors that were previously unknown are discovered during the course of the student conduct proceeding or if it is determined that a different section of the Code more appropriately addresses the conduct in question. The following behaviors constitutes a violation of this Code and may result in disciplinary action:
   a. Dangerous Conduct: Intentionally or carelessly engaging in conduct that threatens or endangers the health or safety or causes physical harm to any person, including the violator, or which causes a reasonable apprehension of such harm.
      1. Threatening or placing a person in fear of imminent physical danger or bodily harm.
      2. Causing bodily harm to a person, or engaging in aggressive physical contact that would likely have caused bodily harm despite the lack of any measurable harm.
      3. Preventing or attempting to prevent another individual from exiting the premises by blocking their pathway.
      4. Preventing or attempting to prevent another individual from accessing their personal property, including but not limited to keys or phone.
   
   b. Harassment: Any actions, threats, gestures, and/or words- whether physical, verbal or electronic, oral, written or video- directed toward another person, which have the effect or purpose or a breach of the peace, create a hostile environment, or cause emotional distress to that person because of the humiliating, degrading, intimidating, insulting, coercive, ridiculing, and/or alarming nature of the conduct. A pattern or course of conduct may be considered in evaluating harassment.

   c. Disorderly Conduct:
      1. Acting in a manner to annoy, disturb, interfere with, obstruct, or be offensive to others.
      2. Shouting or making excessive noise either inside or outside a building to the annoyance or disturbance of others.
      3. Verbally abusing university employees and students leaders of recognized student organizations acting in the performance of their duties.
4. Any act which is determined by the university to be disrespectful, insulting or harassing to any university employee.
5. Failure to comply with the reasonable directives of university employees.
6. Behaving in a lewd, indecent, or obscene manner.
7. Throwing items/objects towards individuals/groups.

d. Dangerous Items: The use, possession, manufacturing, or storing of any explosives, other weapons, fireworks, or dangerous chemicals. Items will be confiscated and destroyed—regardless of value or ownership—by university personnel, including campus security, housing staff, and Dean of Students staff. University personnel will document the incident and notify the appropriate staff of policy violation. Depending on the circumstances, the university may contact local police.
   1. Explosives and fireworks including, but not limited to, firecrackers, cherry bombs, smoke bombs, and similar devices.
   2. Knives or other weapons, objects that could be construed as weapons, items that pose a potential hazard to the safety or health of others or which have intentionally or carelessly been used to threaten the safety of others. (Knives over 3” measured from the top of the hilt to the end of the blade and/or knives prohibited by Hawaii State law are prohibited under this clause.)
   3. Unauthorized hazardous materials or chemicals.
   4. Firearms and ammunition: Firearms are defined as any gun, rifle, pistol, or handgun designed to fire bullets, BBs, pellets, shots (including paint balls), or other ammunition, regardless of the propellant used.

e. Interfering with Fire Safety, Police, or Emergency Services:
   1. Misusing, tampering or damaging fire safety equipment including, but not limited to, fire extinguishers, smoke alarms, sprinkler systems or exit signs.
   2. Unauthorized burning of any material in any university building, on university property or on areas adjacent to university property.
   3. Disregarding a fire alarm signal or refusing to evacuate a building or a section of a building when a fire alarm is sounding.
   4. Recklessly or intentionally activating an alarm when an emergency situation does not exist.
   5. Any activity that obstructs or interferes with fire, police, or emergency services.

f. University Operations: Obstructing or interfering with normal university or university-sponsored activities, including but not limited to, studying, teaching, research, and university administration.

g. Dishonesty:
   1. Knowingly furnishing false information to the university or a member of the university community, including at disciplinary proceedings.
   2. Forgery, misuse, unauthorized alteration and/or creation of documents, records, identification cards, keys, or other objects.
   3. Possession or use of false identification cards.
   4. Fraud, through act or omission, committed against a member of the campus community or others.
   5. Knowingly initiating or causing to be initiated any false report, warning or threat.
   6. Any violation of the Academic Integrity policy as set forth within the Student Handbook.

h. Substances: Violation of university policy as set forth in the Student Handbook, any university policy including the Employee Handbook provisions on Substance abuse or illegal substances, and/or federal, Hawaii State or other local laws pertaining to drugs, alcohol, or smoking.

i. Complicity in a Prohibited Activity: Being present or otherwise involved in any act that is in violation of this Code. Note: Students who are aware of Code violations are expected to remove themselves and
report the matter.

j. Retaliation: Retaliation occurs when an adverse action is taken against an individual for engaging in protected activity or by taking adverse actions that are reasonably likely to deter an individual or others from engaging in a protected. Protected activity consists of:
   1. Opposing conduct reasonably believed to constitute discrimination, including harassment that violates university policy or state or federal statutes.
   2. Filing a complaint about such practice.
   3. Seeking an accommodation or remedial action under this policy.
   4. Testifying, assisting, or participating in any manner in an investigation or other proceeding related to filing a complaint.

k. Violating a No Contact Order or No Trespass Order: Any violations of a No Contact Order or other protective orders, regardless of the method or location of contact, or violation of a No Trespass Order, may be subject to disciplinary action including suspension or expulsion. HPU may contact the local authorities in such cases.

l. Lawful Rights of Others: Intentionally or carelessly interfering with the lawful rights of others.

m. Technological Offenses:
   1. Violation of any computer lab policies or university policy, including limitations set on the consumption of system resources.
   2. Violation of system security mechanisms or individuals’ rights to privacy.
   3. Unauthorized removal, mutilation, abuse or misuse of university computers, printers, software, library materials and/or other study materials.
   4. Theft or other abuse of computer facilities and resources, including but not limited to: Use of another individual’s identification and/or password; unauthorized entry into a file, to use, read or change the contents or for any other purposes; use of computing facilities and resources to send obscene or abusive messages; use of computing facilities and resources in violation of copyright laws; and any violation of the Network/Wireless Access Policy or the university intellectual property policy as it may be adopted and changed from time to time.

n. Damage to or Misuse of Property:
   1. Intentionally or carelessly destroying, tampering with, or damaging university property or the property of others.
   2. Unauthorized use or misuse of university property or the property of others.
   3. Attempted or actual theft of property or of services.
   4. Possession of stolen property.

o. Trespassing:
   1. Presence in a restricted area or university-owned or university-controlled building during closed periods when doors are locked, except with special permission from the proper authority.
   2. Unauthorized entry to or use of university premises, including but not limited to residential units and office spaces.
   3. Unauthorized possession, duplication or use of keys and HPU identification cards to any university premises.

p. Riots or Demonstrations: Participating in an on-campus or off-campus demonstration, riot or activity that disrupts the normal operations of the university and/or infringes on the rights of other members of the university community; leading or inciting others to disrupt scheduled and/or normal activities within any university owned or controlled property.
q. Malicious Treatment and/or Hazing: Any intentional, knowing, or reckless act, occurring on or off campus, by one person alone or acting with others, directed against a student that endangers the mental or physical health or safety of an individual or student for the purpose of pledging, being initiated into, affiliating with, holding office in, or maintaining membership in any organization whose members are or include students at the educational institution.

1. Any type of activity involving the consumption of food, liquid, alcoholic beverages, drugs, sleep deprivation; or any other activity that exposes the student to an unreasonable risk of harm that adversely affects the mental or physical health or safety of the student.
2. Abusing authority of one’s class rank or leadership position.
3. Using any form of physical bondage.
4. Taking another to an outlying area and deserting them.
5. Any action taken or situation created intentionally to provide mental or physical discomfort or in any way to degrade the dignity of an individual student.

r. Solicitation: Unauthorized solicitation, sale, or promotion of any good or service on university-owned or university-operated property or at university-sponsored activities or events.

s. Littering: Littering on any university-owned or university-controlled property.

t. Gambling: Gambling on university-owned or university-controlled property.

u. Traffic: Obstruction of the free flow of pedestrian or vehicular traffic on HPU premises or at HPU sponsored or supervised functions.

v. Violation of Law: Violation of any federal, state or local law.

w. Obstruction of Code of Student Conduct Process: Interference with or obstruction of Student Conduct or Title IX processes and procedures.

1. Furnishing false or misleading information.
2. Omitting or concealing facts or evidence.
3. Bribing, threatening, intimidating, or harassing witnesses or reporting parties.
4. Attempting to discourage another individual’s proper participation in or use of the student conduct system.
5. Attempting to influence members of a hearing board or campus disciplinary officer.
6. Harassment or attempts to intimidate a member of a hearing board or presiding campus disciplinary officer.
7. Influencing or attempting to influence another person to commit an abuse of the Code of Student Conduct.
8. Violating the privacy of individuals and/or the integrity of the investigative process by sharing case information or other confidential information.
9. Attempting to collude or align statements with other individuals.
10. Failure to comply with sanction(s) imposed under the Code of Student Conduct.
11. Failure to obey a notice from a hearing board or campus disciplinary officer.

x. Policy Violations: Violations of any other university regulations or policies published in hard copy or available electronically on the university website.

Note that any violations of the Sexual Discrimination and Sexual Misconduct policy will follow the Procedures for the Resolution of Sexual Discrimination Involving Students as noted in that policy section of the Student Handbook.

12. Sanctions that may be imposed in accordance with this Code include, but are not limited to:
a. **Censure**: A written reprimand for violation of specified regulations, including a warning that continuation or repetition of prohibited conduct may be cause for additional disciplinary action.

b. **Educational Sanctions**: Including but not limited to community service, letters of apology, educational activities, essays, or research projects, or other activities at the discretion of the campus disciplinary officer which has the intention of the personal reflection or education of the student or restoration of the damage that had been inflicted at the time the policy violation took place.

c. **No Contact Order**: A directive stating that a student may have no contact with a specific location and/or specific individual by telephone, email, text message or social media message, or through a third party. Violating this directive may result in suspension or expulsion.

d. **Revocation of Privileges**: A period of time in which a student may be excluded from participation in privileged or extracurricular institutional activities.

e. **Disciplinary Probation**: A period of time in which a student is expected to demonstrate positive behavioral changes. New violations of university policy during this probationary period may result in suspension or expulsion.

f. **Restitution**: Repayment to the university or to an affected party for damages resulting from a violation of this Code.

g. **Termination** of employment from the university when the student is employed by the university.

h. **Eviction** from university housing.

i. **No Trespass Order**: Students may also be banned from specific areas of university-owned or university-controlled property or denied specified privileges for a designated period of time.

j. **Suspension**: Exclusion from university premises, and other privileges or activities, as set forth in the suspension notice.

k. **Expulsion (also referred to as dismissal)**: Permanent termination of student status, and exclusion from university premises, privileges and activities.

l. **Revocation of Admission and/or Degree**: Admission to or a degree awarded from the university may be revoked for fraud, misrepresentation or other violation of university standards in obtaining the degree, or for other serious violations committed by a student prior to graduation.

m. **Withholding Degree**: The university may withhold awarding a degree otherwise earned until the completion of the process set forth in this Code, including the completion of all sanctions imposed, if any.

n. More than one of the sanctions listed above may be imposed for any single violation in the sole discretion of the university.

13. Violations of this Code may result in suspension or expulsion from the university, unless specific and significant mitigating factors are present. Factors to be considered in mitigation, shall be the present demeanor and past disciplinary record of the Respondent, as well as the nature of the offense and the severity of any damage, injury or harm resulting from it. The imposition of lesser penalties may be deemed more appropriate by the university, as outlined in Part 12.

14. Retaliation of any kind against individuals who, in good faith, report complaints or who participate in or are witnesses in any procedure, is prohibited. Individuals who are found to have violated this provision will be subject to disciplinary action (which may include suspension or expulsion). Retaliation is any action by any person that is perceived as intimidating, hostile, harassing, retribution or violent that occurred in connection to the making and follow-up of a reported complaint.

15. Repeated or aggravated violations of any section of this Code may also result in suspension or expulsion, or in the imposition of such lesser penalties as may be deemed appropriate by the university.

16. Attempts to commit acts prohibited by this Code may be sanctioned to the same extent as completed violations.

**Student Groups and Organizations**

17. Student groups and organizations may be charged with violations of this Code.
18. A student group or organization and its officers may be held collectively and individually responsible when violations of this Code by those associated with the group or organization have received the consent or encouragement of the group or organization or of the group's or organization's leaders or officers.

19. The officers or leaders or any identifiable spokesman for a student group or organization may be directed by the Dean of Students to take appropriate action designed to prevent or end violations of this Code by the group or organization. Failure to make reasonable efforts to comply with the Dean of Students’ order shall be considered a violation of this Code, both by the officers, leaders, spokesmen, or where appropriate, individual members, who participate in the organization, for the group or organization and by the group or organization itself.

20. Sanctions for group or organization misconduct may include revocation or denial of registration or recognition, as well as other sanctions listed above, as appropriate.

Violations of Code Referrals
21. Any member of the university community may report a student for alleged violations of university policy. Such a report may be prepared in writing and directed to the Provost or to a designated presiding campus disciplinary officer. A report should be submitted as soon as possible, but no later than thirty (30) calendar days after the event takes place, unless legitimate extenuating circumstances exist. Any reports pertaining to Title IX violations (e.g., gender-based discrimination or violations outlined under the “Sexual Harassment Sexual Misconduct” section of the Student Handbook) will be received and handled in accordance with Title IX without regard to the thirty (30) calendar day time limit.

Procedural Standards
22. Students subject to suspension or expulsion will be subject to a formal hearing board (Student Conduct Hearing Board). Students subject to lesser sanctions for misconduct will have his/her case heard via an informal disciplinary conference. The following consists of procedural standards used in informal and formal student conduct proceedings.

23. The purpose of the student conduct process is to investigate and evaluate a Respondent’s behavior, actions, and responsibility for violating university policy. Respondents will be provided the opportunity to respond to the allegations, present evidence, and share his/her side of what occurred. The following applies to both informal and formal hearings:

a. The presiding campus disciplinary officer shall give a Respondent advance notice of the specific allegation(s) and a deadline to schedule a meeting to address the matter. Notice shall be sent via HP University email account.

b. Respondents shall be accorded reasonable access to the redacted case file, which will be retained in the Dean of Students office. The case file is maintained separately from the other contents of the student’s educational record and is protected under the Family Educational Rights and Privacy Act of 1974. The personal notes of university staff members or complainants are not considered part of the case file.

c. To provide names of individuals who have relevant and necessary information pertaining to the allegations/case. Character witnesses will not be accepted. Students involved in the case are not allowed to confront witnesses.

d. To be considered not responsible of all allegations unless proven responsible. The presiding campus disciplinary officer or hearing board members shall adjudicate the case using the preponderance of evidence standard while reviewing and considering the contents of the student conduct file.

e. Formal rules of evidence shall not be applicable in disciplinary proceedings conducted pursuant to this Code. The presiding campus disciplinary officer or hearing board shall give effect to the rules of confidentiality and procedural protections, but shall otherwise admit all matters into evidence which reasonable persons would accept as having probative value in their review of the disciplinary case. Unduly repetitious or irrelevant
information may be excluded.

f. To be accompanied by an HPU student, staff member, or faculty member for support; provided that the support member is not affiliated with and does not have personal knowledge of the case in question and has not been engaged and will not be engaged as legal counsel. Refer to section 30 for more details.

g. Informal and formal hearings shall be closed to the public.

h. Respondents who fail to appear after proper notice will have their case adjudicated in absentia based on the information contained within their disciplinary file. A presiding campus disciplinary officer overseeing the informal hearing or members of the hearing board shall be presented the information, consider the information and make a decision on the basis of the information presented even if the Respondent is not present/responsive to the notices.

i. Any party may challenge a hearing board member or the presiding hearing officer on the ground of personal bias. Similarly, members of any campus hearing board will be asked to recuse themselves if they know the Respondent or Reporting Party, or if the member otherwise feels unable to participate in the hearing in a fair manner.

Informal Disciplinary Conference
25. Students accused of Code of Student Conduct violations that may result in penalties less than expulsion or suspension are subject to an informal disciplinary conference with the presiding campus disciplinary officer. The above procedural protections noted above apply to informal disciplinary conferences.

The presiding campus disciplinary officer may defer proceedings for alleged minor violations of this Code with the approval of the Provost, for a period not to exceed 90 days. Pending charges may be withdrawn thereafter, at the discretion of the presiding campus disciplinary officer and with the approval of the Provost.

Formal Hearing Board
26. The Student Conduct Hearing Board hears cases of alleged policy violations when the final disposition of the case could result in suspension or expulsion from the university. The Assistant Dean of Students/Director of Student Conduct often serves as the presiding officer and the board may be comprised of faculty, staff, and student representatives. The Provost or his/her designee reserves the right to alter the composition of the board at his professional discretion. Appeals are heard by the Provost or his/her designee.

The Academic Conduct Review Board hears and resolves matters involving violations of the Academic Integrity Policy and Academic Grade Appeal Procedures for Students.

27. An ad hoc hearing board may be established by the Provost whenever the regular hearing board is not constituted, is unable to obtain a quorum, or is otherwise unable to hear a case. An ad hoc hearing board shall be composed of three university representatives, including at least one student.

28. Members of the Student Conduct Hearing Board who are charged with a violation of this Code or with a criminal offense may be suspended from their positions by the Provost, in cases of alleged academic and nonacademic misconduct during the pendency of the charges against them. Members found responsible of any such violation or offense may be disqualified from any further participation in the university discipline system.

Hearing Board Procedures
29. The following procedural guidelines shall be applicable in hearings conducted by HPU Student Conduct Hearing Board:
   a. In cases of student misconduct, the Provost shall appoint the presiding hearing officer. The hearing officer may participate in board deliberations and discussions, but shall not vote.
   b. The presiding hearing officer shall give Respondents notice of the hearing date and the specific charges against them at least five business days in advance via HPU email address.
c. The Hearing Board shall be provided with the student conduct file, including transcripts of witness statements which have been obtained in advance of the hearing.
d. Respondents who fail to appear after proper notice will be deemed to have pled “not responsible” to the charges pending against them. A hearing may be conducted in their absence, if necessary, and a decision made on the basis of the information contained within the student conduct file.
e. The presiding hearing officer shall exercise control over the proceedings to avoid needless consumption of time and to achieve orderly completion of the hearing. Any person, including the Respondent, who disrupts a hearing may be excluded by the presiding hearing officer.
f. Hearings shall be tape recorded. The record shall be the property of the university.
g. All audio/visual tapes will be maintained as the university’s property. No one will be permitted to copy any tape or remove any tape from the university’s premises. No recording other than by the university will be permitted.
h. The Board may accommodate concerns for the personal safety, well-being, and/or fears of confrontation of the complainant or respondent during the hearing by providing separate facilities, permitting participation by telephone, videophone, closed circuit television, video conferencing, videotape, audio tape, written statement or other means, where and as determined in the sole judgment of the presiding hearing officer to be appropriate.
i. Board members may ask questions of the parties. They may also take official notice of matters which would be within the general experience of university students and faculty members. The Respondent shall be given the opportunity to make a statement and present evidence to the board.
j. A decision by the hearing board is a recommendation to the Provost in cases of alleged violations of university policy.

Advisors
30. Reporting parties and respondents, who are responsible for presenting his or her own information, may be accompanied by an advisor. The role of an advisor will be limited to:
• Providing advice to the reporting parties and respondents.
• To be accompanied by an HPU student, staff member, or faculty member for support; provided that the support member is not affiliated with and does not have personal knowledge of the case in question and has not been engaged and will not be engaged as legal counsel. In the case of an unemancipated minor, parents may serve as advisors.
• Students involved in the Code of Student Conduct process who wants an advisor present during the proceedings must submit a student consent to release education records form to the Office of Student Conduct, which is then processed by the Registrar’s Office.
• Advisors shall sit quietly and not attempt to participate directly in the proceedings (e.g., advisors may not address hearing bodies, speak in disciplinary proceedings or question witnesses).

Even if accompanied by an advisor, a respondent must respond to inquiries from the presiding campus disciplinary officer and the Student Conduct Hearing Board. In consideration of the limited role of an advisor, and of the compelling interest of the university to expeditiously conclude the matter, the work of the hearing board will not, as a general practice, be delayed due to the unavailability of an advisor.

Appealing Decisions and Sanctions
31. Students who disagree with sanctions imposed by the presiding campus disciplinary officer or hearing board are entitled to one appeal which shall be in writing and the Provost or his/her designee shall decide. Respondents will be provided a resolution letter sent via to the student’s HPU email, personal delivery, or by certified mail to the last address provided by the student to the university. The student shall have five business days from the day of the resolution letter to provide a written letter of appeal to the Provost. Upon receipt, the Provost or his/her designee will consider and decide the outcome of the appeal. The Provost or his/her designee will not re-hear the case. Rather, the Provost or his/her designee will decide if the appeal has merit under the basis for appeal, as outlined below. Actions by the Provost or designee include overturning the outcome of the case, maintaining the original outcome, overturning sanction(s), imposing new sanction(s), and/or maintaining original sanction(s). The
outcome of the appeal is final and binding. The student will be notified in writing and sent to his/her HPU email address the final resolution appeal letter.

32. Basis for appeals includes:
   a. There is an unfair original conference or hearing or a significant procedural error that impacts the findings of fact during the student conduct proceeding.
   b. The facts presented were insufficient to support the findings.
   c. There is new evidence that is relevant and significantly impacts the findings of fact that was previously unknown.

33. Sanctions will be held in abeyance during the pendency of the Provost’s review, unless, at the discretion of the Provost, the continued presence of the student on the campus poses a substantial threat to any person, or to the stability and continuance of normal university functions. For instance, No Contact Orders, No Trespass Orders, and Interim Suspensions will not be held in abeyance during the appeal process.

Transcript Encumbrances
34. In pending cases that could result in suspension or expulsion, a temporary encumbrance may be placed on a student’s record by the Registrar.

Disciplinary Files and Records
35. Violation of the Code referrals will result in the development of a conduct file in the name of the Respondent, which shall be voided if the student is found not responsible for the charges. Voided files will be so marked, shall not be kept with active conduct records. Voided files will normally be destroyed after seven years.

36. The files of students found responsible of any charges against them will normally be retained as a disciplinary record for seven years from the date of the letter providing notice of final disciplinary action and voided thereafter.

37. Disciplinary records may be voided for good cause, upon written petition issued to the Dean of Students Office. Factors to be considered in review of such petitions shall include:
   1. The present demeanor of the student.
   2. The conduct of the student subsequent to the violation.
   3. The nature of the violation and the severity of any damage, injury or harm resulting from it.

Students are eligible to make this written petition after graduation from his/her academic program or during the semester in which he/she is eligible to graduate. Students who have been expelled, whose degrees have been withheld, or in which the student’s admission/degree has been revoked may not be eligible to apply to have his/her file voided.

In a situation involving both a Respondent(s) (or group or organization) and a student(s) claiming to be the victim of another student’s conduct, the records of the process and of the sanctions imposed, if any, shall be considered to be the educational records of both the Respondent(s) and the student(s) claiming to be the victim because the educational career and chances of success in the academic community of each may be impacted.

Policy on Outstanding Student Account Balances Related to Disciplinary Suspension or Expulsion
38. A student who is suspended or expelled from the University forfeits all payments for tuition, fees, or housing incurred for the semester/part of term the incident occurred as well as any prior terms. Any outstanding student account balances are the responsibility of the student for payment. For details, refer to the Business Office policies at https://www.hpu.edu/Business_Office/.

Crime Prevention: Reporting Policy and Procedures
Hawai‘i Pacific University believes in a safe, crime-free campus. In striving to maintain this atmosphere, HPU observes the following policy for all students, faculty and staff at the Aloha Tower Marketplace, at the downtown and Hawaii Loa campuses, at Oceanic Institute, Military Campus Program sites and all university-sanctioned functions on or off campus. It is expected that all faculty, staff and students will exercise sound judgment and care in their day-to-day activities, both on and off campus, to keep the university, as well as personal possessions, secure and safe, and to make every effort to promptly report dangerous situations or criminal actions—both major and minor.

**Reporting Crimes and Emergencies**

Whether it happens to you or you are a witness, you have the responsibility to report a crime. If a crime occurs on or around campus, report it immediately to Hawai‘i Pacific University Security or the Honolulu Police Department (HPD). HPD has primary jurisdiction over the areas surrounding HPU’s campuses and is generally called for any incident, crime or emergency that is outside of the authority of campus security or HPU.

For emergencies call 911. For non-emergencies, contact the HPU Security Center at (808) 544-1400. Note: All those using HPU landlines must dial #9-1-1. Whenever possible, the actual victim or witness of the crime should call the police directly. Firsthand information is always more accurate and complete. There are Emergency Phones on the first or second floor of each Hawaii Loa campus residence hall; these phones are directly linked to HPU Security and also can call #9-1-1. The HPU Security Center is staffed 24-hours a day by a trained security officer. The security officer on duty will dispatch the appropriate resources or contact HPD, Honolulu Fire Department (HFD) or paramedics/EMTs to handle the call if necessary.

On receiving information concerning an incident, a security officer or police officer will investigate the incident, document the information and take appropriate action. Hawai‘i Pacific University Security may work with the HPD and other state and federal agencies. Cases are adjudicated through the county in which the incident occurred and/or through the university’s disciplinary system.

**Campus Security Authorities**

Students are encouraged to report crimes to Campus Security Authorities. The following are Campus Security Authorities as defined by federal legislation, specifically the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act.

- Director of Security and Safety; Security staff, in-house and contracted
- Athletics Director, Head Coaches, Assistant Coaches, Trainers and Athletics Staff
- Computer Center Staff
- Academic Advisors
- Admission Counselors
- Financial Aid Counselors
- Registrar and Staff
- Campus Recreation Coordinator
- Center for Academic Success Staff
- Student Activities and First-Year Experience Staff
- Performing Arts Program Staff
- Advisors to Student Organizations
- ESports Arena and Sharky’s Cove Staff
- Housing and Residence Life and Staff
- Honor Society Sponsors/Advisors
- Libraries and Learning Commons Staff
- Dean of Students and Staff

The Jeanne Clery Act states that if someone “has significant responsibilities for student and campus activities,” he or she is a Campus Security Authority (CSA). By law, CSAs must report a crime (that has been reported to them) to Security personnel or higher authority. There is no discretion. The CSAs must report the crimes that come to their attention. There is not a need to investigate, only to officially report crimes that are reported to them.
Licensed counselors (including certified Sexual Assault Victim Counselors) and the HPU clergy (pastoral counselors) are exempt from reporting requirements. HPU encourages counselors and clergy, if and when they deem appropriate, to inform those they counsel of procedures for reporting crimes on a voluntary and confidential basis for inclusion in the Campus Security Report. Confidential/anonymouse reports are extremely valuable in order to prevent further victimizations and to obtain a more accurate description of HPU campus crime.

Confidential Reporting
In certain instances, a crime victim may be reluctant to file a report fearing the process and/or loss of his/her anonymity. In such circumstances, crime victims are encouraged to consider making a confidential report to one of the designated Campus Security Authorities. At a minimum, crime victims will receive valuable counseling and referral information. Confidential reports are important because they provide valuable information that will enhance the safety of the community-at-large and they will, at least, provide a more accurate portrait of actual campus crime. (Remember, help is available. All you need to do is ask.)

If you are the victim of a crime and do not want to pursue action within the university judicial system or the criminal justice system, you may still want to consider making a confidential report. With your permission, the Director of Security and Safety can file a report on the details of the incident without revealing your identity. The purpose of a confidential report is to comply with your wish to keep the matter confidential, while taking steps to ensure the future safety of yourself and others. With such information, the university can keep an accurate record of the number of incidents involving students, determine where there is a pattern of crime with regard to a particular location, method or assailant and alert the campus community to potential danger. Reports filed in this manner are counted and disclosed in the annual crimes statistics for the institution.

CRIME PREVENTION TIPS
Safety Tips
Hawai‘i Pacific University’s safety and security measures are designed to address most areas of campus life, but a safe environment also depends on the awareness and cooperation of individual community members. Here are some common-sense steps you can take for personal safety and loss prevention:

- When walking the campus at night, stay within well-lit walkways. Avoid taking shortcuts through unknown areas.
- If you cannot avoid walking alone at night, call Security for an escort at (808) 544-1400.
- Never prop doors open, even for a short period of time.
- Wallets, purses, book bags, backpacks should never be left unattended.
- Keep the doors and windows to your residence locked, even if you will be gone for a short time.
- Keep car doors and windows locked. Check front and back seats and the cargo area before entering.
- Use Operation Identification to engrave your portable valuables, and do not keep them unattended.
- Laptops and iPods should never be left unattended.
- Do not put personal information on social networking sites.
- Do not put an ID tag with your name, address or license number on your key chain; if lost, the key chain could lead to theft.
- Keep your bicycle locked in a rack when not using it.
- Immediately call university security at (808) 544-1400 to report any criminal incidents or suspicious persons or emergency 9-1-1, campus phone #9-1-1.
- Carry only the cash and credit cards you need.
- Carry a whistle or other means of making a loud noise.
- Avoid working or studying alone in a building at night.
- Do not accept drinks from strangers or leave your drink unattended because it could be drugged.
- If you suspect someone of having alcohol poisoning, call 911 (#911 if using a university phone) immediately. Do not wait until it is too late.

Emergency and Safety Information
EMERGENCY COMMUNICATIONS
As a critical, primary component of the HPU emergency communication plan, HPU will enroll students in an important system called Rave Alert. The system allows the university to instantly send emergency information to students, faculty, and staff via text messaging and email. For more details, refer to the Student Emergency Notification Policy.

EMERGENCY PROCEDURES
In the event of an emergency, students must follow university emergency protocol and directions given by HPU security, other university employees, and/or local enforcement. Each building may have additional emergency procedures. Please consult any posted emergency plans, shelter in place procedures where applicable, and all other university emergency procedures as set forth in the university's emergency response manual.

WATER SAFETY
The Hawaii lifestyle includes the beach, sun and fun, but Hawaii’s oceans can be dangerous and turn fun into tragedy. Use care and caution in all water activities, including in swimming pools, and always read and obey safety signs. They could save your life!

- Never go swimming alone, even if you are an exceptional swimmer. Never go to the beach alone.
- Be aware of high surf warnings and strong currents.
- If walking on ledges near water, be aware of large waves which can sweep you out to sea. Use caution and watch for breaking waves.
- Stay away from wet rocky areas and never turn your back to the ocean.
- Be careful of dangerous breaking waves at the shoreline.
- Most beaches post signs about the conditions of the ocean. Read and obey them. Strong currents may not be noticeable on the surface but can be dangerous beneath.
- Know the various beaches on the islands and the prevailing conditions at each. Select beaches with conditions that match your skills and comfort level.
- Most swimming pools are designed to be shallow at one end and drop, sometimes rapidly, toward the deeper end. Never go into a pool alone, unless you are a strong swimmer.
- Use protective sunscreen, preferably SPF 30 or above. Some dermatologists advise you to use sunscreen at all times.

If you would like to learn how to swim, call the following places for more information:
- YMCA (Young Men’s Christian Association): (808) 536-3556
- YWCA (Young Women’s Christian Association): (808) 538-7061
- Look in the yellow pages of the telephone directory under Swimming Instruction for additional places to learn how to swim.

Swimming lessons are offered for all levels—beginner, intermediate, etc. and costs range from month-to-month for a designated swim program. There is an annual membership fee with additional costs for adult swimmers.

HURRICANES
June through November is hurricane season in Hawaii, although hurricanes may occur at any time of the year. When a hurricane warning is announced, leave beaches and low-lying, flood-prone areas. Hurricane/tsunami (tidal wave) evacuation maps can be found at the Pacific Disaster Center (www.pdc.org/resources). Evacuate buildings vulnerable to devastating winds, storm surf and flash floods. Seek safety in sturdy, well-built buildings not vulnerable to high winds and flooding. Stay indoors to avoid being hit by flying debris or electrical power lines. If necessary, evacuate to sturdy buildings or public shelters. Do not use the telephone unless it is an emergency. Stay away from plate glass windows, skylights or walls. Listen to the radio or TV for information and instructions.

FLASH FLOODS
Flash floods are rapid flooding of streams, valleys and other flood-prone areas. Floods are caused by heavy rains (e.g., tropical storms) and may occur at any time. In case of a flash flood, go to high ground. Do not enter flooded roads, streams, ponds or paths.

**TSUNAMIS (TIDAL WAVES)**
Tsunamis are series of destructive ocean waves affecting all shorelines. They may occur at any time with limited or no warning. In case of a tsunami, evacuate all coastal areas. Listen to the radio or TV for information and instructions. Do not travel if you are in a safe area.

**EARTHQUAKES**
Earthquakes occur without warning. Strong earthquakes may cause tsunamis. Be prepared. In case of an earthquake, if you are indoors, get under a desk, table or a supported doorway. If you are outdoors, stay in the open. Do not enter damaged buildings for any reason. Be aware of possible fires, downed power lines and aftershocks. If you are driving, STOP; remain inside your vehicle.

**FIRE AND EVACUATION PLAN**
Everyone shares in the responsibility of providing a FIRE SAFE atmosphere by being constantly vigilant in preventing fire hazards and also by initiating prompt and efficient action in the event of a fire emergency.

**General Plan for all Buildings**
1. If a fire is observed, remain calm.
2. Shout, “FIRE!”
3. Pull the nearest fire alarm (if available).
4. Do not attempt to fight a fire unless properly trained and only if the fire is contained.
5. EVACUATE immediately; DO NOT USE THE ELEVATORS.
6. Notify building and/or floor captain (if necessary).
7. Call 911 (if necessary).
8. Go to designated gathering area and wait until instructed by the Honolulu Fire Department to return to the building.

**EMERGENCY PROCEDURES/DISASTER PLAN**
The university response manual can be viewed on HPU Pipeline. Always be prepared for any emergency:
- Keep a flashlight and/or emergency candles and fresh batteries on hand.
- Have a battery-operated radio.
- Fill containers with fresh water in case the water supply becomes contaminated or cut off.
- Keep a supply of nonperishable foods (e.g., foods that do not have to be cooked).
- Have a first aid kit.
- Have masking tape for windows and glass doors (to prevent shattering).
- Have access to a cellular phone or two-way radios.
- Know your evacuation plan and locate a safe meeting area away from plate-glass windows, skylights or exterior walls.

**LOCAL EMERGENCY NOTIFICATION OPTION**
Get emergency alerts sent directly from the Honolulu Department of Emergency Management and other local agencies to your mobile phone or email. Hear about water main breaks from the Board of Water Supply; receive emergency information from the Department of Emergency Management; stay informed of urgent traffic bulletins from the Honolulu Policy Department; and much more.

Sign up free at HNL.info. You may opt out at any point by sending STOP to 888777. Send HELP to 888777 for information. No charge but Message and Data rates may apply. Most carriers are supported. Message frequency varies by user. Contact customer support at support@nixle.com.
Campus Shelter in Place Guide
If sheltering in place, underground garages, basements and concrete are the best structures for sheltering. However any structure is better than being caught outside. If you are at your on-campus residential community, go to the following areas for shelter:

ALOHA TOWER MARKETPLACE:
- ATM Building 1 2nd Floor Room 2133 the Refuse Room
- ATM Building 2 2nd Floor Room 2229 the Refuse Room
- ATM Building 3 2nd Floor Room 2322 the Refuse Room
- ATM Building 4 2nd Floor stairwell across from 2412
- ATM Bldg. 1 and 2 3rd Floor stairwell near elevators

HLC CAMPUS: Shelter in place in the Academic Center stairwell.

UPPER BISHOP (UB): Shelter in place in either of the two internal stairwells.

UNION PLAZA (UP): Evacuate to UB internal stairwells.

LOWER BISHOP (LB): Go to the basement and shelter in the corridors and side rooms.

FS BUILDING (FS): Evacuate to next door Model Progress Building. See Model Progress list below.

MODEL PROGRESS (MP) (Includes Kukui):
- Primary shelter is the basement.
- Classroom MP241A, Stairwells at back of building and 3rd Floor Elevator Lobby and two hallways leading to English or Math

PIONEER PLAZA (PL): Shelter in any of the four stairwells or in Arcade Level Classrooms PL11, PL12, and PL13.

MILITARY CAMPUSES: Follow the instructions set forth by Base Command

Family Educational Rights and Privacy Act of 1974 (FERPA)

Notification of Student Rights
The Family Educational Rights and Privacy Act of 1974 (FERPA) (www2.ed.gov/policy/gen/guid/fpco/ferpa/index.html) is a federal law that affords students certain rights with respect to their education records. These rights are:

(1) The right to inspect and review their student education records that are maintained by the University.
   Students should submit a written request to the University Registrar and identify the records(s) they wish to inspect. The request must include the requestor’s full name, date of birth and student identification number. The Registrar’s Office will make arrangements for access and notify the student of the time and place where the records may be inspected. If the requested records are not maintained in the Registrar’s Office, the student will be notified of the correct official to whom the request should be addressed. The University has 45 days to comply with the request.

(2) The right to request that the University correct records that the student believes are inaccurate or misleading.
   If the University decides not to amend the record, the student has the right to a formal hearing. After the hearing, if the University decides not to amend the record, the student has the right to place a statement with the record setting forth his or her view about the contested information.

(3) The right to consent to disclosures of personally identifiable information contained in the student’s education records, except to the extent that FERPA authorizes disclosure without consent such as release to the following parties or under the following conditions (34 CFR §99.31):
   - School officials with legitimate educational interest;
   - Other schools to which a student is transferring;
   - Specified officials for audit or evaluation purposes;
   - Appropriate parties in connection with financial aid to a student;
   - Organizations conducting certain studies for, or on behalf of, the school;
   - Accrediting organizations;
• To comply with a judicial order or lawfully issued subpoena;
• Appropriate officials in cases of health and safety emergencies; and
• State and local authorities, within a juvenile justice system, pursuant to specific State law.

(4) The right to file a complaint with the U.S. Department of Education concerning alleged failures by Hawai‘i Pacific University to comply with the requirements of FERPA. The Office that administers FERPA is: Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue SW, Washington DC 20202-5901.

Institutions may disclose information about a student without violating FERPA if it has designated that information as directory information. At Hawai‘i Pacific University directory information includes:

- Name of student
- Local and other addresses
- Local and other telephone numbers
- Email addresses
- Date of birth
- Dates of attendance
- Enrollment status (full-time, part-time, etc.)
- Major field of study
- Education level (e.g., undergraduate, graduate)
- Class standing (e.g., freshman, sophomore, etc.)
- Previous educational institution(s) attended
- Degrees received and dates of conferral
- Honors and awards received
- Participation in officially recognized activities and sports
- Weight and height of members of athletic teams

HPU is under no obligation to release directory information to anyone who inquires. FERPA only states that an institution may release directory information. When in doubt, HPU will not release directory information and may require that a written release from the student be provided before directory information may be released.

Students have the right to restrict the release of their directory information. To exercise this right, a student must submit a written and signed request to the HPU Registrar’s Office in person or by mail. A request form is available at the Registrar’s Office or in downloadable format at www.hpu.edu/registrar/ferpa.html. Once the request is filed it becomes a permanent part of the student’s record and shall remain in effect until the student instructs Hawai‘i Pacific University, in writing, to remove the restriction. Completed forms can be submitted to the HPU Registrar’s Office, 1164 Bishop Street, Suite 216, Honolulu, HI 96813 in person, and/or via email (registrar@hpu.edu) or fax (808) 544-1168.

The university will not disclose official transcripts and/or non-directory information to a third party without prior written consent from the student, or as allowed as an exception under FERPA.

Questions regarding the rights of HPU students and/or the release of information that FERPA allows can be directed to the University Registrar, 1164 Bishop Street, Suite 216, Honolulu, HI 96813 at (808) 544-0239 or registrar@hpu.edu. Students may also refer to the Student Education Records Policy section in this Handbook. The complete regulations and full definitions of terminology are at www.ed.gov/policy/gen/reg/ferpa/ or www.ed.gov/offices/OII/fpco/pdf/ferparegs.pdf.

Parental/Guardian Notification
The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) permits the university to notify the parents/guardians of any student under the age of 21 of any violation of its Alcohol and Drug Policy or in the event of a health or safety emergency.

- Parents/guardians may be notified by phone if a student is transported to an emergency room or other emergency treatment center for drug use or intoxication.
- Parents/guardians, or the listed emergency contact, may be notified by phone if staff believes a student’s health or safety is at serious risk.
• Parents/guardians may be notified in writing if a student has committed a serious violation of Alcohol and Drug policy.
• Parents/guardians may be notified by phone if a student is a harm to self or others.

**Harbor Waters and Piers Safety and Security Protocols**

**HARBOR WATERS AND PIERS ARE CONTROLLED AREAS**
The Port of Honolulu is a busy, working commercial harbor. As such, various safety and security protocols are in-place to protect people, and to protect maritime operations from those who might seek to disrupt our State's economic lifelines.

**DO NOT ENTER HARBOR WATERS (OR AIR TRAFFIC)** -- A maritime Security Zone is in effect for Honolulu Harbor which prohibits anyone from entering the water. The Security Zone is actively enforced by personnel stationed atop Aloha Tower as well as land and maritime patrols. Violations carry stiff enforcement penalties under Federal Law to include fines up to $25,000 and possible criminal penalties. Anyone found in violation of the Security Zone will be apprehended by Department of Transportation (DOT) Harbor Police or the U.S. Coast Guard. Also, air traffic over the harbor is restricted, which includes a prohibition on the use of remote operated drones.

**DO NOT CROSS PAINTED SECURITY LINE ON PIER** -- When passenger carrying boats are in-port, whether large or small, a Facility Security Plan for the adjoining piers is active which prohibits all persons, except authorized crew and visitors, from crossing the painted line. Anyone found in violation of the Security Zone will be apprehended by Department of Transportation (DOT) Harbor Police or the U.S. Coast Guard.

**DO NOT BOARD VESSELS** -- Vessels moored (tied) at State piers are private property. Certain vessels have heightened security and dedicated patrols as required by Federal law. Security personnel maintain a vigilant posture and constantly conduct surveillance of potential threats. Also, visiting ships may be registered in another country and are essentially protected by, and regarded as, extensions of those countries. Violators or trespassers may be subjecting themselves to unforeseen consequences.

**ON "BOAT DAYS", EXPECT MORE CONTROLS (AND TRAFFIC)** -- Aloha Tower Marketplace (ATM) is co-located with a busy waterfront managed by the State DOT Harbors. As such, cruise ships occasionally tie to the piers. As a result, certain replenishment or security operations will impact foot and vehicle traffic. In particular, when cruise ships are moored, a Facility Security Plan is activated and additional controls are put into place. Additionally, group transportation providers (i.e., taxi cab drivers, bus drivers, charter coaches) are busy parking, picking up passengers, and loading/unloading baggage. Cross ONLY at designated crosswalks.

**AVOID SLIPS, TRIPS & FALLS** -- As a working waterfront for vessels, operations occur 24/7 around-the-clock and may include water replenishment, fueling, crew changes, etc. Such operations involve equipment on the ground, security barricades, hoses, shipboard lines under strain (which could snap with great force), open hatches (covers) on the piers, strong vapors, puddles of liquids, and related hazards. As such, persons should maintain their distance at all times and be alert to the possibility and hazards on the ground and overhead.

**NO VEHICLES ON PIERS** -- Piers surrounding ATM are working berths for vessels. Only authorized vehicles are permitted to drive on the piers (Harbormaster Notice).

**DO NOT OBSTRUCT FIRE LANE TO ALOHA TOWER** -- The stone paver area from Aloha Tower Drive to Aloha Tower is a designated access lane for emergency responders. As such, persons should not obstruct or otherwise construct or organize any temporary structures, displays, or demonstrations in this area.

**NO SMOKING** -- Upon ANY wharf at ALL times, and within 50’ of any fueling (19-42-114).
NO FISHING -- At any time from the piers surrounding ATM (19-42-137). Questions may be referred to HPU security personnel or Harbors’ Oahu District at 808-587-2070.

Pursuant to the Hawaii Revised Statute (HRS 266-28), if a person’s actions result in a fine for the Department of Transportation (DOTH), then DOTH will seek reimbursement for the full amount of the fine. Questions on anything above may be referred to HPU security personnel, or Harbors’ Oahu District at (808) 587-2070.

Students who violate such safety and security protocols may be subject to disciplinary action (eviction, suspension or expulsion) via the Code of Student Conduct. Reference: Information above provided by the Department of Transportation Harbors (DOTH); Harbor Waters and Piers Flyer.

Lost and Found Policy

IF YOU FIND SOMETHING OF VALUE ON CAMPUS
If you find an item of value (e.g., book, notebook, purse, backpack, keys, etc.) on campus, please turn in the item to one of the below-listed offices:

<table>
<thead>
<tr>
<th>Student Life Office</th>
<th>Hawaii Loa Campus Security Office</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Aloha Tower Drive, Ste. 1400</td>
<td>Academic Center, Ground Floor</td>
</tr>
<tr>
<td>Honolulu, HI  96813</td>
<td>Phone: (808) 236-3500</td>
</tr>
<tr>
<td>Phone: (808) 544-0277</td>
<td>Hours: Open 24 hours</td>
</tr>
<tr>
<td>Hours: Monday - Friday, 8 a.m. - 5 p.m.</td>
<td></td>
</tr>
</tbody>
</table>

-Housing keys will be forwarded to the Student Life Office (ATM Suite. 1400); (808) 544-0277.

IF YOU LOSE SOMETHING OF VALUE ON CAMPUS
It is a good idea to check with the offices for several days after you lose an item. If you are turning in an item you found, or searching for an item you lost, call or go directly to the offices identified above. To retrieve a lost item you will need to accurately describe the item(s), provide a picture identification upon claiming the item, and sign property receipt for claimed item, if instructed. HPU reminds all students to keep track of their book bags, purses, computers, and other personal items at all times. Never leave your belongings unattended or out of eyesight and try not to carry large amounts of cash or valuables. Found property will be held for one term and then donated to a charitable organization.

Missing Person Policy and Procedures

The Higher Education Act of 2008 (HEOA) requires that all institutions that provide on-campus student housing must establish a student notification policy and procedures.

Statement of Policy:
Each resident in university housing has to identify and register confidential contact information for an individual to be contacted by the institution no later than 24 hours after the time that the student in question is determined missing. This is done via the Missing Person Emergency Contact Form at housing check-in. In the event a student is under 18 years of age, and has not been legally emancipated, the student’s parents will also be contacted.

If a member of the university community has reason to believe that a resident is missing for 24 hours, he/she should immediately notify Joseph Tillotson, Jr., the Director of Security and Safety, via phone at (808) 236-3597 (office) or email jtillotson@hpu.edu. The Director of Security and Safety will generate a missing person report and initiate an investigation with the assistance of housing staff.
Should the Director of Security and Safety determine that the student is missing and has been missing for more than 24 hours, he/she will notify the Honolulu Police Department (HPD), and the Dean of Students will contact the resident’s emergency contact or the resident’s parents if the resident is under the age of 18 and not legally emancipated, no later than 24 hours after the student is determined to be missing.

For students who live off-campus in non-university housing, the Director of Security and Safety will investigate any report of a missing student and take appropriate action. Non-residential students are highly encouraged to identify and register contact information for an individual to be contacted in the event a student is determined missing. This can be done via HPU Pipeline’s Quick Links.

**Missing Person Procedures**
The following procedures are in place in the event a report is made regarding a missing student. These procedures apply university housing residents and students residing in non-university housing.

*For the purposes of this policy, a student may be considered to be a missing student if the student’s absence is contrary to his/her usual pattern of behavior and unusual circumstances may have caused the absence. Such circumstances could include a reasonable/reliable report or suspicion that the missing student may be endangered. Examples may include the missing person is the victim of foul play, is in a life-threatening situation, or has been with persons who may endanger the student’s welfare.*

- Any and all reports of missing students shall be directed to the Director of Security and Safety, via phone at (808) 544-1400 (office) or email jtillotson@hpu.edu.

- The Director of Security and Safety will generate a missing person report and initiate an investigation with the assistance of university personnel as appropriate. The investigation includes:
  - Gathering essential information about the student
  - Making contact with the student via his/her cell phone and email address.
  - Interviewing the person(s) who filed the report.
  - Interviewing the student’s roommates, friends and professors.
  - Getting the student’s course schedule.
  - Following up on leads given by those who are interviewed.

- If the Director of Security and Safety makes contact with the reported missing student, the Director will pass on the information to contact those that have expressed concern.

- If the report is determined valid and credible, and the student has been missing for more than 24 hours, the Director will notify the Honolulu Police Department (HPD) and submit a missing person report.

- Once the HPD report has been filed, the Director will notify the Dean of Students. The Dean of Students will contact other senior university administration as appropriate.

- If the reported missing student is under 18 years of age and has not been emancipated, the Dean of Students or his/her designee will notify the custodial parent or legal guardian that the student is believed to be missing no more than 24 hours after the time that the student is determined to be missing in accordance with the policy.

- If the reported missing student is 18 years of age or older, the Dean of Students or his/her designee will contact the Emergency Contact listed on the student’s HPU account no more than 24 hours after the time that the student is determined to be missing in accordance with the policy.

If the reported missing student is 18 years of age or older, the Dean of Students or his/her designee will contact the Emergency Contact listed on the student’s HPU account no more than 24 hours after the time that the student is determined to be missing in accordance with the policy.

Note: If the student lives on the Hawaii Loa campus or Waterfront Lofts, he/she will be given the Missing Person Emergency Contact Form at housing check-in. For a student that lives in non-university housing, the emergency contact information can be saved on his/her Pipeline account throughout the year. The student may also contact the Registrar’s Office (808-544-0239) to designate an emergency contact person. This information will remain in effect until changed or revoked by the student.
Once a reported missing student is found and needs assistance with the transition back to HPU, the student will work with the Dean of Students or his/her designee.

Campus communication about missing students: All communications regarding missing students will be handled by Honolulu Police Department, who are equipped to provide information and to work with the media.

Students and employees who want to make a report or aid in the search of a student should contact the Director of Security and Safety, who will work closely with HPD officers.

Prior to notifying the university community, HPU’s Strategic Communications staff will work with HPD, the Director of Security and Safety, and the Dean of Students to ensure the investigation is not hindered and that communications comply with university policies and FERPA guidelines.

Network and Computing Usage Agreement

Purpose
Hawai‘i Pacific University provides a variety of computer and network resources to support university business and operations, along with the University-related communication, research, and curriculum-related needs of its students, faculty, and staff. Access to these resources is a privilege subject to HPU policies and procedures as well as state and federal laws governing computer network and Internet access. By using these resources, each network user accepts the responsibility to become informed about, and to comply with, all applicable laws and all university policies and procedures relating to the use of these resources. In using these shared resources for the HPU community, academic freedom, the right of free expression is balanced by the rights of others to freedom from intimidation, harassment, privacy, protection of intellectual property, and security of information.

This agreement applies to: in-class technology, electronic resources, computing devices, handheld devices, cellular phones, and services, both wired and wireless.

Personal equipment connected to the university network is also subject to this agreement. These guidelines apply to any user of IT resources provided by HPU and is in addition to those existing university policies and procedures applicable to students, faculty and staff.

Eligibility
The university will provide network accounts to students maintaining current enrollment status at the university. Policies concerning employees are also found in the “Employee Handbook” and the “Faculty Handbook.”

University Rights
The university reserves the right to:
• Add, delete or modify categories of users.
• Restrict or limit access to its system information services and its resources.
• Monitor and examine all files and messages stored on its systems.
• Monitor internal use of its system information services and its resources.

The network connection is for the use of authorized HPU users ONLY. An authorized user of the network system understands that there is no privacy expectation and expressly consents to the monitoring. When determined through receipt of legal notice that a violation has happened or through system monitoring that an HPU student appears to be using the system in breach of this policy, he/she may have all of his/her activities, files, messages or other information on the system examined, which could result in disciplinary action up to and including expulsion. Illegal activity may be reported to law enforcement officials.

• Amend this policy as it sees fit.
You may use your Network Account to:
1. Communicate with others using email, instant messaging and blogs.
2. Search for and download legally available and appropriate files and software after careful review of the End User License Agreement (EULA).

The University has established the following for authorized HPU users:
1. An authorized user may access his/her account from on-campus locations through a wireless network connection to the university system by use of a personally owned device.
2. The university provides virtual desktops to all students, containing much of the software needed by students.

Acknowledgements
- In the event of a hardware or software failure, HPU Information Technology Services (ITS) is NOT responsible for backing up, or recovering data stored on the computing device. University data should be stored on ITS approved shared drives or network/cloud storage.
- The prohibited usage, responsibilities, and acknowledgements also apply to contracted third party services, such as Office 365 or Google Docs., and I agree to abide by this agreement when using those services provided by the university.
- HPU data is the property of the university and upon request any HPU data that is placed in a cloud service or other external repository must be returned to the university.
- Users of Hawai’i Pacific University network accounts are also subject to any and all local, state or federal laws governing computers, electronic communication and information.
- Notwithstanding HPU’s right to retrieve and read any electronic files and messages, such files and messages must be treated as confidential by other students, staff and faculty members, and accessed only by the intended recipient.

Prohibited Usage includes but is not limited to:
- Unauthorized use of the passwords and encryption keys of others to gain access to the other person's electronic files and/or email messages.
- Using a code, accessing a file, or retrieving any stored information, unless authorized to do so.
- Password sharing.
- Retrieving or reading any electronic files and/or email messages that are not sent to them.
- Attempting unauthorized access to data or attempt to breach security measures on any electronic communications system of the university or of third parties.
- Transmitting messages or maintaining sites that are abusive, threatening, obscene or harassing. Examples of forbidden transmissions and sites include sexually-explicit messages, cartoons or jokes; unwelcome propositions or love letters; ethnic or racial slurs; or any other messages or postings that can be construed to be harassment or disparagement of others based on their sex, gender identification, race, sexual orientation, age, national origin, religious or political beliefs, or other classifications protected under federal or state law.
- Transmittal, posting or display of slanderous or defamatory messages, text, graphics or images.
- Obscenity; child pornography; threats; theft; and violation of intellectual property or defamation laws.
- Unauthorized peer-to-peer file sharing, illegal downloading or unauthorized distribution of copyrighted materials.
- Intercepting electronic communications without authorization.
- Gambling in violation of applicable law.
- Exporting of technologies subject to export control regulations (International Traffic in Arms Regulations’ (ITAR), Commerce Control List (CCL) by the Export Administration Regulations (EAR), Office of Foreign Assets Control (OFAC) or to “denied persons” ) including software, and technical data without an export license if such license is required.
- Disclosing, altering, or deleting any proprietary or confidential university information without proper authorization.
• Use a university-provided account for non-university commercial purposes.
• Maliciously attempt to degrade the performance of the university's computer system or change or damage the computer system or hardware. This includes the use of programs such as worms, Trojan horses or viruses.
• The willful use of electronic communication systems to send or receive information, documents, messages or files that violate laws, regulations, or breaches the behavioral standards, academic conduct, or harassment policies of the university.
• The use of electronic communications to intimidate others or to interfere with the ability of others to conduct HPU business, including academic pursuits.
• Accessing or attempting to access restricted information held on the university systems.
• Opening files from any unsolicited or unknown sources; includes email attachments and portable storage devices (USB Drives).
• Knowingly post personal identifiable information (such as home address, telephone numbers, contact details, or other personal information) about anyone, without the express permission of the university.

Unauthorized Distribution of Copyrighted Material
The university is committed to respecting the rights of copyright holders and complying with copyright law. As a globally focused university environment supporting research, creative works, and undergraduate and graduate learning, the university recognizes that the exclusive rights of copyright holders are limited under federal copyright law by provisions supporting our educational, research and teaching endeavors, including the right to make a fair use of copyrighted materials and the right to perform or display works in the course of face-to-face teaching activities. The laws in this area are complex and failure to comply with restrictions on use can subject the university to penalties. All members of the community are encouraged to learn more about copyright, fair use and work; to obtain permission when necessary; and to operate within the requirements of copyright laws.

The unauthorized distribution of copyrighted material, including peer-to-peer file sharing, may subject a student to civil and criminal penalties. The university’s network and Internet access may not be used to illegally copy/download copyright-protected material, and/or violate federal or state laws related to the use of the Internet. Students violating this policy, including unauthorized peer-to-peer file sharing, illegal downloading or unauthorized distribution of copyrighted material using the university’s information technology system may receive disciplinary sanctions under the Code of Student Conduct, including temporary or permanent deactivation of access privileges, disciplinary action, referral to state or federal authorities and expulsion from the university. In addition, as the downloading of material at times will utilize excess bandwidth, the university at times may regulate the downloading of files via Internet access. In the event that the university is issued a lawful subpoena for information residing on our network, such information will be disclosed to civil or criminal authorities.

The university offers information on options for legal alternatives for downloading or otherwise acquiring copyrighted materials. For example, the Library research tools on HPU Pipeline (refer to the libraries tab) are available for students or a librarian may assist students to gain access to copyrighted materials in the library databases. For a list of sites to legally download digital music and videos, go to www.educause.edu/legalcontent. Many of these sites charge and students should carefully read the terms and conditions of the license agreement so that individuals understand the fees they may incur. These sites are run by third parties and the university does not endorse or evaluate these providers.

Summary of Civil and Criminal Penalties for Violation of Federal Copyright Laws
Copyright infringement is the act of exercising, without permission or legal authority, one or more of the exclusive rights granted to the copyright owner under section 106 of the Copyright Act (Title 17 of the United States Code). These rights include the right to reproduce or distribute a copyrighted work. In the file-sharing context, downloading or uploading substantial parts of a copyrighted work without authority constitutes an infringement.
Penalties for copyright infringement include civil and criminal penalties. In general, anyone found liable for civil copyright infringement may be ordered to pay either actual damages or "statutory" damages affixed at not less than $750 and not more than $30,000 per work infringed. For "willful" infringement, a court may award up to $150,000 per work infringed. A court can, in its discretion, also assess costs and attorneys' fees. For details, see Title 17, United States Code, Sections 504, 505.

Willful copyright infringement can also result in criminal penalties, including imprisonment of up to five years and fines of up to $250,000 per offense. For more information, please see the website of the U.S. Copyright Office at www.copyright.gov, especially their FAQs at www.copyright.gov/help/faq.

Disclaimer
Hawai‘i Pacific University is not responsible for the accuracy or content of any information found on the Internet, or for any damage to personally-owned computers or data resulting from any programs on the Internet, to include worms, viruses or Trojan horses. Each account holder should protect his/her personal equipment by using a virus protection program.

Termination of an Account
- **Violations of the Policy:** Substantiated violations of this policy will result in the withdrawal of the privilege of an Internet account assigned to the user. Appropriate disciplinary or legal action will be taken by the university, if deemed necessary.
- **Change in Status and Termination:** Accounts of students who are not currently enrolled in the university will be deactivated and removed.

Sex Offender Registry and Information

The Campus Sex Crimes Prevention Act requires sex offenders, who must register under any state law, to provide notice of enrollment or employment at any institution of higher education (IHE) in that state where the offender resides, as well as notice of each change of enrollment or employment status at the IHE. In Hawaii, Chapter 846E, Hawaii Revised Statutes, mandates that the Hawaii Criminal Justice Data Center (HCJDC) maintains a central repository of convicted sex offenders in the State of Hawaii. The following information about those persons is available to the public: name, prior names, aliases, nicknames and pseudonyms, year of birth and alias years of birth, physical description including scars and tattoos, photograph, residence, temporary and future addresses, personal vehicles(s) driven, street name of employment and volunteer location, college/university affiliation, and crime for which convicted, judgment of conviction, judgment of acquittal or judicial determination of unfitness to proceed for which the offender is registered, and the provision of law defining the criminal offense. The Hawaii searchable registry can be viewed online at http://sexoffenders.eHawaii.gov/sexoffender/search.html. For more information, go to http://ag.Hawaii.gov/hcjdc.

Sexual Discrimination and Sexual Misconduct (SD&SM) Policy

The following Sexual Discrimination and Sexual Misconduct (SD&SM) policy applies to all members of the HPU community. Cases of alleged student-to-student or student-to-faculty/employee sexual discrimination and sexual misconduct along with any other violation of this policy are adjudicated as violations per the Sexual Discrimination and Sexual Misconduct Policy, which is outlined in the “Hawai‘i Pacific University Student Handbook” (www.hpu.edu/studenthandbook).

**I. Policy Statement**
A. It is the goal of Hawai‘i Pacific University to provide the student, faculty and staff with an environment free from sexual discrimination, which includes sexual harassment, sexual assault, sexual exploitation, sexual abuse, dating violence, domestic violence, and stalking.
B. These violations are prohibited as a form of sex discrimination in the learning environment and workplace by federal and state law; therefore, any act prohibited in the SD&SM policy is prohibited on campus and in university programs.
C. Sexual discrimination can be perpetrated by any member of the university community against any other member. This includes allegations made by or against students, faculty, staff, administrators, vendors/suppliers and includes opposite-sex and same-sex harassment, where the violation is of a sexual nature.

D. The university is committed to taking appropriate action against those who violate the university policy prohibiting sexual discrimination and sexual misconduct, including false and malicious allegations.

II. Policy Violations
The following are examples of prohibited conduct at HPU. Any other conduct that is prohibited by Title IX and other similar laws shall also be deemed a violation of this policy. Policy violations are handled as outlined below in Section IX: Procedures for the Resolution of Any Violation of this Policy Involving Students. Additionally a student or employee has the right to file a complaint under Title IX with the U.S. Department of Education Office of Civil Rights concerning alleged failures by the institution to comply by contacting via phone at (206) 607-1600, email at ocr.seattle@ed.gov, or online at https://ocrfas.ed.gov/index.cfm.

A. Stalking:
   1. Stealthily approaching, following, or pursuing another person.
   2. Willfully and repeatedly watching another person.
   3. Engaging in a course of conduct that seriously alarms, annoys or harasses the victim and is such as would cause a reasonable person substantial emotional distress.
   4. Engaging in a course of conduct such as would cause a reasonable person to be in fear of death or physical injury, or in fear of the death or physical injury of a family or household member.

B. Sexual Harassment: Unwelcome sexual advances, request for sexual favors, indecent exposure, and other verbal or physical conduct of a sexual nature when:
   1. Submission of conduct, whether explicitly or implicitly, is made a condition or action of an individual's employment, education, academic pursuits, or participation in university activity.
   2. Such conduct affects or interferes with a person’s employment, education, living environment, or participation in a university activity by creating an intimidating, hostile, or offensive, working or learning environment.
   3. Examples of sexual harassment include direct or subtle pressure for sexual activity, unwelcome brushes or touches, physical aggression such as pinching or patting, inappropriate sexual innuendos, sexist jokes or remarks or obscene gestures or comments.

C. Sexual Exploitation: A situation in which a person takes non-consensual or abusive sexual advantage of another.
   1. Sexual voyeurism, such as watching a person undress, using the bathroom, or engaging in sexual acts without the consent of the person observed.
   2. Taking pictures of, video recording, or audio recording another person in a sexual act, or in any other private activity without the consent of all involved in the activity, or exceeding the boundaries of consent (such as disseminating sexual pictures without the photographed person’s consent).
   3. Causing the prostitution of another person.
   4. Engaging in sexual activity with another person while knowingly infected with human immunodeficiency virus of other sexually transmitted disease and without informing the other person of the infection.
   5. Administering alcohol or drugs to another person without his or her knowledge or consent.
   6. Going beyond the bounds of consent.
   7. Exposing one's genitals in non-consensual circumstances, or inducing another to expose his or her genitals.
   8. Possessing, distributing, viewing or forcing others to view illegal pornography.

D. Non-Consensual Sexual Contact: Any intentional sexual touching, however slight, with any object, by a person upon another person, which is without consent and/or by force. This may also be the use of force to cause a person to touch his or her own or another person’s intimate parts. Sexual touching includes any bodily contact with the breasts, groin, genitals, mouth or other bodily orifice of another individual, or any other bodily contact in a sexual manner.
E. **Non-Consensual Sexual Intercourse**: Any sexual penetration or intercourse (anal, oral, or vaginal) however slight, with any object, by a person upon another person, which is without consent and/or by force. Sexual penetration includes vaginal or anal penetration by a penis, tongue, finger, object, or oral copulation by mouth to genital contact or genital to mouth contact.

F. **Non-forcible Sexual Offenses**: Any unlawful sexual act (such as incest, statutory rape).

G. **Relationship Violence**: Infliction of physical, verbal, emotional, or psychological control, intimidation, abuse, or harm.
   1. Domestic violence: Includes violence committed by a current or former spouse or domestic partner or one who lived as spouse or domestic partner of the victim, a person with whom the victim shares a child in common, parents and children, person related by consanguinity or affinity, or current or former sexual or intimate partners.
   2. Dating violence: Is violence by a person who has been in a romantic or intimate relationship with the victim. Whether there was such a relationship will be determined based on a consideration of length of the relationship, type of relationship, frequency of interaction between the persons involved in the relationship.

III. **Amorous (Romantic/Sexual) Relationships**
Members of the university community, whether students, faculty, staff, supervisors or supervisees, put academic and professional trust and ethics at risk when they engage in or initiate amorous relationships with individuals with whom they have a direct evaluative relationship. In such situations the integrity of academic or employment decisions may be compromised or appear to be compromised and greatly increase the chances that the individual with the evaluative responsibility, typically a supervisor or faculty member, will abuse his/her power and sexually exploit the student or employee. Moreover, others may be adversely affected by such behavior because it places the faculty member or supervisor in a position to favor or advance a student or employee’s interest at the expense of others and implicitly makes obtaining benefits contingent upon amorous favors. Therefore, such relationships constitute a conflict of interest and are prohibited. The conflict must be resolved by terminating the direct evaluative relationship whenever the employee has supervisory, teaching, evaluation, advisory, coaching or counseling responsibilities for the student or will be likely to take on these roles in the future.

IV. **Definitions**
When used in the Sexual Discrimination and Sexual Misconduct Policy:
   a. The terms “institution” and “university” mean Hawai‘i Pacific University and its academic programs and all related university programs.
   b. The term “student” includes all persons taking courses at HPU, remain eligible to enroll and/or resides in university housing. Student employees are also subject to the Employee Handbook.
   c. The term “student organization” means any student-based club, society, organization, team, or group which may or may not be formally registered with the university.
   d. The terms “campus,” “university premises,” “university-owned property,” and “university-controlled property” mean buildings or grounds owned, leased, operated, controlled, used or supervised by the University.
   e. The term “university employee” includes any person employed by the university, performing assigned administrative or professional responsibilities, including faculty, staff, student employees, and campus security officers acting in the performance of their duties.
   f. The term “Responsible Employee” refers to university employees who have an obligation to report incidents of sexual harassment/misconduct to a Title IX Coordinator.
   g. The term “Investigator” refers to any HPU staff member with the delegated responsibility to investigate a prohibited violation of the Sexual Discrimination and Sexual Misconduct policy. An Investigator includes, but are not limited to, the Assistant Dean of Students/Director of Student Conduct and deputy Title IX Coordinators.
   h. The term “university-sponsored activity” means any activity on or off university premises that is hosted, initiated, or supervised by the university.
   i. The term “Title IX Hearing Board” are made of three faculty or staff members (exclusive of student employees) to review the alleged violation and arrive at a finding of responsible or not responsible.
j. The term “Responsible Administrator” is an HPU staff member who determines the sanction(s) that are applied to a Respondent.

k. The terms “preponderance of evidence” is a measure of proof that a reasonable person would accept as “more likely than not” that a fact is true or an incident occurred. Credibility of statements or patterns of fabrication may be used in determining the preponderance of evidence.

l. The term “Respondent” means the HPU student who has been charged with allegedly violating university policy.

m. The term “Reporting Party” or “Complainant” means any person who submits a charge alleging that a student violated the Code. When a student believes that he/she has been a victim of another student’s misconduct, the student who believes he/she has been a victim will have the same rights under this policy as are provided to the Respondent, even if another member of the university community submitted the report.

n. The term “weapon” is defined in accordance with state law, and includes any object or substance designed to inflict a wound or cause injury. Legal items used in the performance of an intimidating, threatening, or hazardous manner or which has inflicted or was intended to inflict harm on another shall also be covered under this definition.

o. The term “consent” refers to words or actions indicating a freely given agreement to have sexual intercourse or to participate in sexual activities. Sexual contact will be considered “without consent” if no clear consent, verbal or nonverbal, is given; if inflicted through force, threat of force or coercion; or if inflicted upon a person who is incapacitated or who otherwise reasonably appears to be without the mental or physical capacity to consent. In other words, sexual contact is consensual only in the presence of affirmative consent. Consent is also absent when the activity in question exceeds the scope of consent previously given or when action in spite of or ignoring the objections of another.

p. The term “incapacitation” means the physical and/or mental inability to make informed, rational judgments. States of incapacitation include, without limitation, sleep, blackouts, flashbacks or under the influence of alcohol or drugs. Where alcohol (or other drug) is involved, one does not have to be intoxicated or drunk to be considered Incapacitated. Rather, incapacitation is determined by how the alcohol consumed impacts an individual’s decision-making capacity, awareness of consequences, and ability to make informed judgments. The question is whether the Respondent knew, or a sober, reasonable person in the position of the Respondent should have known, that the Complainant was incapacitated. Because incapacitation may be difficult to discern, students are strongly encouraged to err on the side of caution (i.e., when in doubt, assume that another person is incapacitated and therefore unable to give consent). Being intoxicated is never a defense for sexual misconduct or prohibited conduct under the Code of Student Conduct.

V. How to Make a Report
In order to take prompt and equitable corrective action, the university must be aware of violations of the SD&SM policy and/or related retaliation. Therefore, members of the HPU community who wants to file a report against a student, university employee, or vendor/supplier are advised to bring the matter to the attention of the Title IX Coordinator, Title IX Deputy Coordinator, or university employee listed in the “Student Handbook” (www.hpu.edu/studenthandbook) as well as local police.

Reporting Parties have the right to take separate actions:
(1) Report an incident to local police;
(2) File a complaint through the university student disciplinary process [contact the Title IX or Deputy Title IX Coordinator at (808) 544-0276] or Human Resources process as appropriate to the involved parties (including the option of filing via the university’s compliance hotline 1-877-270-5054 or www.tnwinc.com/hpu, which is available 24 hours a day, 7 days a week from any location);
(3) Choose to prosecute criminally; and
(4) Choose to file a civil case.

Additionally, Reporting Parties may take advantage of remedial assistance without filing a complaint. Information pertaining to these options and resources available on campus and in the local community may be provided by the
Title IX or Deputy Title IX Coordinator. Security measures, counseling, and other forms of assistance (e.g., filing a temporary restraining order) can be made available. More information on these resources are found below in this policy.

VI. Duty to Report
In any and all cases of a report of a violation of the SD&SM policy, the Complainant should immediately contact a university employee who will assist with notifying a Title IX Coordinator. Even so, all persons are encouraged to and may voluntarily report any incident involving a violation of the SD&SM policy to a Title IX Coordinator. State law imposes additional reporting obligations related to sexual abuse and neglect of a minor. Victims of sexual misconduct are strongly encouraged to report incidents of prohibited conduct in this policy.

Responsible Employees
All university employees are deemed to be “Responsible Employees” who have an obligation to report any incidents or allegations involving any violation of the SD&SM policy to a Title IX Coordinator. If he/she becomes aware of or reasonably suspects an incident, he/she must promptly report all relevant information to the Title IX Coordinator. A Responsible Employee who receives a report should inform the reporting individual that he/she must report the incident and take prompt action to report. Failure to report relevant information or to cooperate in an investigation may be subject to disciplinary action. The only exceptions to the reporting obligation for Responsible Employees are those situations in which the Responsible Employee received the information as part of a confidential communication in the context of a professional or otherwise privileged relationship (i.e., psychologist, medical doctor, lawyer, chaplain).

Protection of Minors
All university employees have a duty to report if he/she has reasonable cause to suspect that a child is a victim of child abuse or neglect on: (1) Information shared with him/her by the child or any other individual; or (2) His/her own observations or knowledge. The duty to report is triggered by reasonable suspicion or belief. There is no requirement that there be actual evidence of abuse, nor should any individual seek to investigate the matter for him/herself. Any doubt as to whether or not to report should be resolved in favor or making the report to ensure that the appropriate professionals in child protective services can assess the report and evaluate the safety of the child.

Campus Security Authorities
A university employee who has been designated as a Campus Security Authority (“CSA”) and who receives a report of a violation of the SD&SM policy must also contact the Director of Security and Safety for purposes of documenting statistical information about incidents of sexual assault, dating violence, domestic violence, and stalking in accordance with law. CSAs are persons who have responsibility for campus security or who have significant responsibility for student and campus activities. Such persons include, but are not limited to, security staff, vice presidents, athletic directors, coaches, deans, directors, managers, club advisors, Student Activities staff, and Residence Life Community Advisors. Federal law requires that the university prepare and distribute an annual security report containing statistics for certain crimes that were reported to CSAs. The university must also issue timely warnings about crimes that pose a threat to students and employees.

Victims of the SD&SM Policy
Individuals who believe they have been victims of any violation of the SD&SM policy should always come forward and make a report under the formal resolution provisions. In certain instances involving sexual harassment, victims may be able resolve the issue privately under the informal resolution provisions of this policy or may report the issue under the formal resolution provisions provided herein.

VII. Complaint and Activity Log
The University’s Title IX Coordinator will maintain a confidential log of Title IX complaints as well as any alleged violations of this SD&SM policy. To the extent that other campus departments receive complaints of a violation of the SD&SM policy, are involved with complaint investigations, or conduct any part of the resolution proceedings,
they should promptly report this activity to the Title IX Coordinator for entry into the confidential log, even if the complaints are resolved without the involvement of the Title IX Coordinator.

VII. Protection against Retaliation
Retaliation of any kind against individuals who, in good faith, report instances of alleged violation of this policy or who participate in or are witnesses in any procedure to redress complaints is prohibited. Individuals who are found to have violated this provision will be subject to disciplinary action (which may include suspension or expulsion). Retaliation is any action by any person that is perceived as intimidating, hostile, harassing, retribution or violent that occurred in connection with the making, follow-up or investigation of any complaint in this policy.

IX. Procedures for the Resolution of Any Violation of this Policy Involving Students
Note: When a complaint involves a student respondent, the report will be brought to the attention of the Title IX Coordinator and follow the procedures as outlined in this section. When a complaint involves a respondent who is a university employee, vendor, or supplier, the report will be brought to the attention of the Title IX Coordinator and the Manager of Employee Relations and EEO/AA Compliance, who shall investigate the matter consistent with policies set forth in the university’s Employee Handbook, Faculty Handbook, and/or Academic Affairs Policies & Procedures Manual. Whenever necessary, the Title IX Coordinator and Employee Relations and Manager of Employee Relations and EEO/AA Compliance shall coordinate their investigations.

The university actively takes prompt and equitable action to eliminate sex discrimination and sexual misconduct, or any other violation of the SD&SM policy and takes reasonable steps to prevent recurrence of any violation, and to correct its effects as appropriate. The student proceedings, as noted below, are conducted in a manner designed to protect the safety of university community and to promote accountability.

There are two avenues for resolution of an alleged policy violation: informal or formal resolution. In certain instances involving sexual harassment, the Reporting Party has the option to proceed informally. However, in most other cases, including those involving allegations of sexual assault, informal resolution is not appropriate, even if both the Reporting Party and Respondent indicate a preference for informal resolution. Accordingly, for all other allegations under the SD&SM policy, the formal resolution procedures will be followed.

1. Informal Resolution Procedures (alleged student misconduct): The person who believes he/she has been harassed will discuss the matter with the Title IX Coordinator, who may determine that an investigation is in order. Informal resolution procedures will only be used when the university determines that it is appropriate. The university retains the right to require formal resolution procedures at its discretion.

The Investigator will make a record of the details of the complaint and initiate mediation between the involved parties to arrive at possible resolutions. Typically, an informal investigation will be completed within thirty (30) days of receipt of the complaint. If it becomes necessary to extend the process, both parties will be notified of a revised expected resolution timeframe. The matter may also be terminated with discussion and counseling by the Investigator, who may also draw on support and counseling services to assist Reporting Parties. The Reporting Party has the right to end the informal process at any time and begin the formal resolution procedures at any point of the process. Informal procedures and mediation between the Reporting Party and Respondent are never applied in cases involving sexual assault complaints.

2. Formal Resolution Procedures (alleged student misconduct): The formal resolution process may be initiated by submitting a report to the Title IX Coordinator. Anyone can submit a report under this policy; however, the submission of such a report does not prevent the Complainant from subsequently pursuing informal resolution with the Respondent in appropriate circumstances.

Typically, the formal resolution process will be completed within sixty (60) business days of receipt of the complaint. If it becomes necessary to extend the process, both parties will be notified of a revised expected
resolution timeframe. The Title IX Hearing Board (which is made up of 3 members, a mix of faculty and staff members) may interview the Reporting Party, Respondent, and witnesses. The facts will be evaluated and the Title IX Hearing Board will make a finding. If the Respondent is found responsible, the sanction hearing will then be conducted by the Responsible Administrator. The Reporting Party and Respondent are allowed to appeal the outcome to the Provost. The Reporting Party and Respondent are entitled to the same opportunities to have an advisor present during a student disciplinary proceeding, freedom from retaliation, freedom from having irrelevant sexual history discussed during the disciplinary hearing, an explanation of the discipline process, and attend the disciplinary hearing except for the deliberation process and when other individuals are being questioned.

For the Respondent, procedural protections include:

a. To receive notice of the alleged violations of university policy in advance of the disciplinary meeting.

b. To a fair fact-finding investigation and process.

c. To request a reasonable extension of time to prepare a defense.

d. To be informed of the evidence upon which a charge is based and accorded an opportunity to offer a relevant response.

e. To provide names of individuals who have relevant and necessary information pertaining to the allegations/case. Character witnesses will not be accepted.

f. To respond to information submitted by individuals involved in the process (e.g., Reporting Party, witnesses).

g. To be assured of privacy, in accordance with the terms of the Federal Family Educational Rights and Privacy Act (FERPA) of 1974.

h. To be considered not responsible of all allegations unless proven responsible by a preponderance of the evidence.

i. To be accompanied by an advisor. Respondent must complete the Authorization to Release Education Record Information to the advisor.

Throughout the process, the Investigator will provide periodic status updates on where the process is with the Reporting Party and Respondent.

1. Selection of the Investigator
Upon receiving a Report, the Title IX Coordinator will record the incident in the confidential log of Title IX complaints and activity and will select a qualified employee to promptly investigate the allegations in the Report (“Investigator”). The Title IX Coordinator will consider any conflicts of interest, time constraints, or other relevant factors in selecting an Investigator. The Reporting Party and the Respondent may each raise issues regarding bias or a potential conflict of interest of investigators or others involved in the resolution process by contacting the Title IX coordinator.

2. Confidentiality
Given the sensitive nature of allegations involving any violation of the SD&SM policy and the potential for damage to the parties’ personal reputations, all Reports will be investigated as confidentially as reasonably possible. All participants in the investigation—including the Reporting Party, the Respondent, the Investigator, and individuals interviewed by the Investigator—should keep the allegations and proceedings confidential, and should provide information only to those university and governmental employees who are authorized to investigate the Report or who otherwise have a legitimate need to know. Records kept by the university relating to allegations of any violation of this policy are not publicly available, but in the event that the university is required to make any such records publicly available, any identifying information about the Complainant will be excluded, to the extent permissible by law, to protect the Complainant’s confidentiality. Federal law requires the university to publicly disclose statistics about reported incidents of sexual assault, domestic violence, dating violence, and stalking; however, no personally-identifiable information is maintained or published for purposes of such reporting.

Notwithstanding the foregoing confidentiality provisions, Reporting Parties and any witnesses who participate in an investigation should be advised that their confidentiality will be preserved only to the extent it does not
interfere with the university’s ability to investigate the report and take corrective action, and that if the investigation results in litigation, the university may be legally required to disclose any information it has received.

If a Reporting Party requests that his or her identity be kept confidential or asks the university not to pursue an investigation, the Reporting Party should be notified that (1) the university’s ability to investigate and respond to the Report may be limited by such a request, and (2) under some circumstances the university may not be able to honor such a request. The university will take all reasonable steps to investigate and respond to a report consistent with the Reporting Party’s request for confidentiality. However, without conducting a full investigation or disclosing the full nature of the report (including its source) to the Respondent, the university may be unable to impose any discipline, and its corrective actions might be limited to informing the Respondent that allegations of prohibited behavior have been made against him or her, preserving a record of the allegation in the Respondent’s employment or student disciplinary file, and pursuing other steps to limit the effects of the alleged sexual misconduct and prevent its recurrence. Reporting Parties who desire complete confidentiality may be advised that they can address their confidential concerns to pastoral and professional counselors, medical doctors, or their own legal counsel.

The Reporting Party should also be advised that the university may not be able to honor a request for confidentiality or to forego an investigation if such a request would prevent the university from meeting its responsibility to provide students and employees with a safe and nondiscriminatory environment and its corresponding obligations to provide a thorough and impartial investigation and a prompt and equitable resolution of the report. The Investigator, in consultation with the Title IX Coordinator, is responsible for evaluating requests for confidentiality or to forego an investigation.

The Investigator and Title IX Coordinator will consider the following factors in determining whether to disclose the identity of a Reporting Party or pursue an investigation contrary to the Reporting Party’s request:

- the seriousness of the allegations
- the age or maturity of the Respondent
- the existence of any previous accusations against the alleged Respondent
- the existence of independent evidence to substantiate the allegations
- in the case of accusations against a student, the rights of the student under the Student Education Records (FERPA) policy and procedures and corresponding federal and state privacy laws or laws mandating disclosure.

If the Investigator and Title IX Coordinator determines he or she cannot honor a Reporting Party’s request for confidentiality or a Complainant’s request to forego an investigation, the Investigator will inform the Reporting Party prior to commencing an investigation.

In cases when a Reporting Party does not want to file a formal complaint, the Title IX Coordinator will consider the reasons for the request, including concerns about continued safety and well-being of the person reportedly harmed and members of the campus community. The Title IX Coordinator will initiate confidential consultation with appropriate individuals to analyze the situation and assist in determining appropriate measures to take. Consultation may occur with the Director of Counseling and Behavioral Services, Director of Safety and Security, Director of Human Resources, and General Counsel. The Title IX Coordinator will make the final decision about whether to conduct a formal investigation or respond to the report in another manner, including taking informal actions, such as those described in this policy. Accordingly, allegations involving violations of the SD&SM policy will be addressed through the formal resolution procedures as noted in this policy.

### 3. Preliminary Assessment

Upon receiving a report, the Title IX Coordinator and the Investigator will promptly perform a preliminary assessment based on the facts reported to determine whether they provide reasonable cause to believe a violation of this policy may have occurred. If there is no reasonable cause to believe a violation occurred, no further action will be taken and the Reporting Party will be informed that his or her report has been considered and will not be investigated. If reasonable cause is found, an investigation will proceed as provided below.
4. Interim Measures
Based on any information acquired in the course of the preliminary assessment or investigation, the Title IX Coordinator or Investigator may recommend that interim measures be taken to protect the Reporting Party or others from further violations of this policy or retaliation while the investigation is still pending. This recommendation should be submitted to the Dean of Students Office who is authorized to implement the recommendation. If requested and available, interim measures will be provided whether or not a victim chooses to report the crime to a Responsible Employee, Title IX Coordinator, Security, or local law enforcement. The university will provide written notification to victims about options for, available assistance in, and how to request changes to academic, living, transportation, and working situations or other protective measures. In situations deemed to be extreme or dangerous, the Dean of Students Office who is authorized to impose discipline on the Respondent (the “Responsible Administrator”) may take interim disciplinary action against the Respondent, up to and including a temporary suspension and ban from campus; in such cases both parties will receive simultaneous written notification. Other remedial interim measures may also be appropriate, such as special training in the affected department or area, or the dissemination of information about how to report sexual misconduct. The nature of any interim measures granted to a victim will be kept confidential to the extent reasonably possible.

5. The Reporting Party’s Written Complaint, Supporting Documentation, and Evidence
If a Reporting Party has not already submitted a sufficient written statement in connection with the initial report, the Investigator will invite the Reporting Party to prepare and sign a written statement of the facts involved. The Reporting Party should clearly and concisely describe the incident(s), including when and where the alleged misconduct occurred. The Reporting Party may also include an explanation as to why the Reporting Party believes the Respondent’s behavior was in violation of university policy or unlawful, corroborating facts and evidence, the names of other individuals who may have information relevant to the Reporting Party, other materials, documents or evidence in support of the Reporting Party, and a proposal for an appropriate resolution. Based on the Reporting Party’s written and oral statements, the Investigator will prepare an allegations letter, which will summarize the allegations of misconduct.

The Investigator will ask the Reporting Party to review the allegations, make any necessary corrections, and affirm it with a signature. If the Reporting Party refuses to sign the summary of the allegations, the Investigator may either (a) note that the allegations have been withdrawn and terminate the investigation, or (b) note that the Reporting Party refused to sign the summary of the allegations, but that the investigation will nevertheless proceed to determine what occurred and to protect the university’s interest in maintaining an environment free from sex discrimination in accordance with this policy. An allegations letter will be provided to the Respondent at a point in the investigation when the Investigator deems it advisable.

The Investigator, in consultation with the Title IX Coordinator, may redact the submitted statements, materials, documents or evident in support of the Reporting Party before providing it to the Respondent to protect the identity or safety of the Complainant or any witnesses or for any other reason as the Investigator deems advisable.

6. The Respondent’s Written Response, Supporting Documentation, and Evidence
The Respondent may prepare and submit a signed written statement in response to the allegations letter. The statement should indicate whether the Respondent admits or denies the allegations and should provide any exculpatory facts or evidence, including the names of other individuals who may have information relevant to the allegations and other materials in response to the allegations. The statement may also include an explanation as to why the Respondent believes any admitted conduct was not in violation of university policy or was lawful and whether any resolution proposed by the Reporting Party is or is not appropriate. The Respondent should provide documents and supporting materials, and must be submitted within five business days of delivery of the allegations letter. While reasonable efforts will be made to communicate with the Respondent, delivery occurs when the university sends the letter of allegations to the HPU email address.

If the Respondent submits a statement, a copy of the statement will be provided to the Reporting Party at a point in the investigation when the Investigator deems it advisable. The Investigator may redact the Response copy
before providing it to the Reporting Party to protect the identity or safety of any witnesses or for any other reason as the Investigator deems advisable.

7. Concurrent Investigations or Processes
An investigation conducted under these procedures will be conducted independent of any associated criminal investigation or any other university investigation or procedures. If the university determines the issues raised in this investigation may be relevant to its determination in another non-criminal investigation or another process that is simultaneously pending at the university, it may direct that the other investigation or process be suspended until this investigation and any appeals or administrative reviews are concluded. However, an investigation under these procedures will not be suspended pending the conclusion of a criminal investigation or any other investigation, though the fact-finding portion of the investigation may be delayed temporarily while the police are gathering evidence. While the findings and conclusions of one investigation will not determine the outcome of any other, any evidence or findings developed in any university or non-university investigation may be shared with and considered in any other university investigation.

8. Cooperation with University Investigations
Students who fail to cooperate in the investigation, including those who knowingly or recklessly misrepresent any facts or who withhold pertinent information, may be subject to disciplinary action up to and including suspension or dismissal from the university. The knowing or reckless reporting of false charges of any violation of this policy will be treated as a material breach of HPU’s Code of Student Conduct, subjecting the individual making the false accusations to similar disciplinary action.

9. Advisor: Support Person
Only the Reporting Party and Respondent are permitted to participate in the formal resolution process; however, each party may be accompanied for support by an advisor. An advisor may attend for purposes of observation but will not be permitted to participate in any student interview, meeting, or other proceeding that may take place under these procedures. A support person may be immediately excluded from the proceedings if he or she attempts to intervene or participate in any way. Both parties must complete the Authorization to Release Education Record Information to allow the advisor to be present at interviews, meetings, or other proceedings. However, the University has the right to establish restrictions on the advisor’s participation in the proceedings as long as the restrictions apply equally to both parties.

10. The Investigation
The investigation is fair, thorough, and prompt. The university will, in good faith, attempt to conclude the investigation and resolution within sixty (60) business days of the Title IX Coordinator receiving the report. If, as a result of the complexity of the case, unavailability of witnesses, or other extenuating facts and circumstances, the investigation cannot reasonably be concluded within the sixty-day period, the Reporting Party and the Respondent will be provided with written notice of the delay and the reason for the delay.

During the investigation, the Investigator will consider the Reporting Party and Respondent’s statements, conduct interviews, and review any other documents or evidence submitted by the parties or discovered during the investigation. An investigation under these procedures is a student disciplinary matter.

At the conclusion of the investigation, the Investigator will gather all the information and documents and hand it over to the Title IX Hearing Board. The Hearing Board will determine, based on the preponderance of the evidence (i.e., whether it is more likely than not), whether the Respondent has in fact engaged in prohibited conduct or other behavior in violation of Sexual Discrimination and Sexual Misconduct Policy. If additional questions arise amongst the Hearing Board members, they will communicate those questions to the Investigator so the Investigator can gather responses to those questions. The Hearing Board will then promptly communicate findings and reasons supporting the findings to the Responsible Administrator, who will then identify and relay the appropriate sanctions to the responsible Respondent.

11. Resolution and Disciplinary Sanctions
A majority vote within the Hearing Board is needed to find a student responsible for the violation(s). Upon receiving the Hearing Board’s findings, the Responsible Administrator will promptly determine the resolution of the allegations, including the imposition of any disciplinary sanctions, as provided in Section 12 of the Code of Student Conduct. The Responsible Administrator may consult with the Investigator, Hearing Board, and Title IX Coordinator in making this determination. Any person found in violation of this policy may be subject to discipline as described below, depending on the circumstances and the severity of the violation.

The Responsible Administrator(s) and the applicable disciplinary policy will be determined as follows:

The Responsible Administrator for allegations of violations of this policy against a student shall administer any discipline consistent with the Code of Student Conduct. Possible sanctions include fines, community service, loss of privileges, university probation for a specified period of time, suspension (involuntary withdrawal for a specified period of time), or dismissal (permanent, involuntary withdrawal), and a ban from campus. If the student is also an employee of the university, the Investigator will provide a copy of the findings and recommendation to the Manager of Employee Relations and EEO/AA Compliance, who will administer any discipline affecting the student’s employment status in consultation with the Director of Human Resources. Possible sanctions include verbal counseling, written warning, probation, reassignment, transfer, demotion, reduction in pay, suspension of employment, and termination of employment.

The Responsible Administrator will communicate the outcome of the investigation and resolution, including any sanctions, and the university’s procedures to appeal the results in writing to both the Reporting Party and the Respondent simultaneously, in accordance with applicable law (“Resolution Letter”).

12. Appeal Process
Both Reporting Party and Respondent who disagree with Title IX Hearing Board’s findings and sanctions imposed by the Responsible Administrator are entitled to one appeal which shall be in writing to the Provost. This process may take ten (10) to twenty (20) business days to complete.

Respondents will be provided a resolution letter sent via to the student’s HPU email address. The student shall have five business days from the day of the Resolution Letter to submit an online written appeal to the Provost. Upon receipt, the Provost or his/her designee will consider the appeal. The Provost or his/her designee will not re-hear the case. Rather, the Provost or his/her designee will decide if the appeal has merit under the basis for appeal, as outlined below. Basis for appeals includes:

- a. There is an unfair original conference or hearing or a significant procedural error that impacts the findings of fact during the student conduct proceeding.
- b. The facts presented were insufficient to support the findings.
- c. There is new evidence that is relevant and significantly impacts the findings of fact that was previously unknown.

If there is a merit under the basis for appeal, the Provost or his/her designee will reconvene the Title IX Hearing Board. The Hearing Board will have up to ten (10) business days to discuss to re-issue their findings to the Provost or his/her designee. Actions by the Provost or his/her designee include overturning the findings of the case, maintaining the original findings, overturning sanction(s), imposing new sanction(s), and/or maintaining original sanction(s). The outcome of the appeal is final and binding. The student will be notified in writing and sent to his/her HPU email address the final resolution appeal letter.

Sanctions will be held in abeyance during the pendency of the Provost’s review, unless, at the discretion of the Provost, the continued presence of the student on the campus poses a substantial threat to any person, or to the stability and continuance of normal university functions. For instance, No Contact Orders, No Trespass Orders, and Interim Suspensions will not be held in abeyance during the appeal process.

X. Exhaustion of Remedies
A student may not initiate civil litigation or civil administrative remedies against the university or its employees, agents, officers, or trustees until all the remedies provided by these procedures have been exhausted.

XI. Waiver of Claims
Failure to submit an appeal within the stated deadlines or to exhaust the remedies provided by these procedures within the time provided will constitute a waiver of the student’s right to pursue any claim against the university in the matter, unless the right to pursue a statutory claim is preserved by law or the university waives this clause in writing.

XII. Immediate Action, Interim Measures and Victim Services
Students who report to the university that he/she has been a victim of any violation of the SD&SM policy will be provided with a written explanation of victims’ rights and options. Such assistance includes:

- Not identifying the alleged perpetrator, unless the information is necessary to respond to a request for a specific form of assistance.
- Request university information about the reporting procedure prior to filing a report.
- Request assistance from HPU security or an HPU member in filing a report with a university department or with local police including restraining and protective orders.
- Request a “no contact” order with the alleged perpetrator through the Dean of Students office.
- Request relocation in university housing.
- Request a change in a class schedule to avoid contact with the alleged perpetrator.
- Request student academic support services such as counseling, tutoring and consideration for re-taking a course or withdrawing from a class without penalty.
- Be informed of the resolution and appeal outcome (if applicable) of the disciplinary case.
- Through the university informal or formal procedures, receive the following procedural protections: receive information about the disciplinary proceedings; name witnesses and attain their statements regarding the case; have an advisor present during the student conduct proceedings; get access to redacted disciplinary case information that will be used at the hearing; freedom from having irrelevant sexual history discussed during the disciplinary hearing; appeal the outcome of the hearing; and challenge the persons conducting the hearing with regard to personal bias. For more details, refer to the Sexual Discrimination and Sexual Misconduct Policy.

In situations where criminal conduct is involved or personal safety is a concern, it is important that victims of sexual violence preserve evidence as necessary to prove the crime or secure a protective order through the court system. Victims may choose to seek medical treatment in order to preserve evidence, treat injuries, or prevent sexually transmitted diseases. It is also possible to get a rape kit or find a Sexual Assault Nurse Examiner (SANE) through law enforcement or local hospitals. Health care services are available at the Sex Abuse Treatment Center (SATC), Kapiolani Medical Center for Women and Children.

XIII. Sexual Assault Prevention and Education Programs
Sexual assault prevention and education programs are offered at Hawai‘i Pacific University throughout the year. What follows is a list of resources available to students, faculty and staff:

A. Resources are available in various offices including the Dean of Students Office, Counseling and Behavioral Health Services, Athletics, and Housing and Residence Life. Topics include healthy relationships, staying safe on campus, and more.

B. Educational programs are offered at least once a year on topics such as personal safety issues. These seminars/workshops are coordinated by various departments including the Dean of Students Office, Student Activities, First-Year Experience, Athletics, Office of Student Conduct, and Housing and Residence Life.

C. Counseling and Behavioral Health Services (CBHS) provides free and confidential counseling to students and consultation and referral services to public and private community providers. During normal business hours, please contact the CBHS department at (808) 687-7076 or counseling@hpu.edu.
D. A counseling referral card is made available to students, faculty and staff. This list, which is updated annually by Counseling and Behavioral Health Services, includes phone numbers to agencies that provide assistance to those who need sexual assault counseling and assistance, anger management and/or domestic violence intervention. Hardcopies may be available at various offices, including Academic Advising, Counseling and Behavioral Health Services, Student Activities, First-Year Experience, Office of Student Conduct, and Housing and Residence Life.

E. The Athletics department holds annual meetings with student-athletes to discuss the institutional and departmental policy concerning sexual discrimination and sexual assault. Student-athletes also receive copies of the “Student-Athlete Handbook,” which details expectations, policies, procedures and resources.

XIV. Resources to Victims and Survivors of Sexual Assault
A. Hawai‘i Pacific University reaffirms the principle that its students, faculty and staff shall be free from sexual discrimination. Sexual offenses such as rape, sexual abuse or discrimination in the form of sexual harassment or sexual misconduct will not be tolerated.

B. Preservation of Evidence and Medical Assistance: Evidence collected from a sexual assault can be a powerful tool in a criminal prosecution, if the victim chooses to file a police report. While evidence can be collected and preserved via medical examinations, victims can take steps to preserve evidence as well. To preserve evidence, try not to do any of the following immediately after a sexual assault:
   - Shower, bathe, use the restroom, douche, comb your hair or brush your teeth.
   - Change clothes – if you do, put the clothes into paper bags.
   - Clean up the crime scene or move anything the offender may have touched.

If you suspect that you have been drugged, ask the medical provider about a toxicology kit which tests blood and urine. Medical professionals may also provide emergency contraceptive and STD’s testing. Please contact the Sex Abuse Treatment Center for more information about medical assistance.

C. On-Campus Resources:
1. Counseling and Behavioral Health Services (CBHS) primary responsibility is to the student population on campus. CBHS also provides consultation and referral services to public and private community providers. During normal business hours, please contact the CBHS department at (808) 687-7076 (main line) or counseling@hpu.edu.

2. Campus Security’s: Aloha Tower Marketplace: (808) 544-1400

D. Off-Campus Resources:
1. **Sex Abuse Treatment Center**: Provides assistance for assault victims, care and assistance, medical exams, emergency intervention and legal help (office: (808) 535-7600, 8 a.m. - 4:30 p.m.). The 24-hour Hotline (phone: (808) 524-7273) provides confidential counseling, medical and legal advocacy services for victims of rape and sexual assault.

2. **Hawaii State Coalition Against Domestic Violence**: Is a statewide partnership of domestic violence shelters and programs. Call at 808-841-9316 or view their list of resources online at http://hscadv.org/resources/

3. **Spouse Abuse Shelter**: 24-hour Hotline for women: (808) 841-0822. Hotel vouchers possible for abused men.

E. Self-Protection Tips:
1. Self-protection means knowing how to avoid being the victim of an attack and what to do if you are.
2. Be alert for the unexpected and don’t take unnecessary chances. Be extra alert when you are walking by yourself.
3. Walk with someone if you can. The Security and Safety Department will provide an escort upon request between any two points on campus.
4. If you are attacked, you may consider using your natural defenses. Make a scene, scream, yell, kick and try to get away. Run toward lights, people or buildings.
5. Do not panic; use your head. It is hard, but try to stay calm. Get a good description of your assailant, if possible.
6. Be alert for suspicious persons or dangerous situations.
7. Do not take chances.
8. Be security conscious; watch out for others and their property.

### Smoking Policy for Students

Smoking (including vaporizing from an electronic device or smoking any product including medical marijuana from any device) is prohibited in all university buildings and vehicles. Smoking is also prohibited within twenty (20) feet of all entrances and exits to buildings in which HPU business or classes are held.

At the Aloha Tower Marketplace, students are required to go to the designated smoking area at Irwin Park. At the Hawaii Loa Campus, smoking is banned from all areas except in two designated outdoor smoking areas:
- The masonry table on the grass at the Kailua end of the Academic Center.
- The seating area behind the parking lot, across from Melia Hall.

It is expected that students will extinguish their cigarettes and dispose of them at the appropriate ashtray locations. Violations of the smoking policy are grounds for disciplinary action. All smokers are asked to be respectful and clean up after themselves.

For Your Information: Hawaii State Law

**Act 122, Session Laws of Hawaii 2015 Tobacco Products and electronic smoking devices; persons under twenty-one years of age** (HRS §709-908)

- Effective January 1, 2016, it shall be unlawful to sell or furnish a tobacco product in any shape or form or an electronic smoking device to a person under twenty-one years of age.

- It shall be unlawful for a person under twenty-one years of age to purchase any tobacco product, or electronic smoking device, as those terms are defined in subsection (5). This provision does not apply if a person under the age of twenty-one, with parental authorization, is participating in a controlled purchase as part of local police activity or a study authorized by the department of health under the supervision of local police to determine the level of incidence of tobacco or electronic smoking devices sales to persons under twenty-one years of age.

- Any person who violates subsection (1) or (2), or both, shall be fined $500 for the first offense. Any subsequent offenses shall subject the person to a fine not less than $500 nor more than $2,000. Any person under twenty-one years of age who violates subsection (3) shall be fined $10 for the first offense. Any subsequent offense shall subject the violator to a fine of $50, no part of which shall be suspended, or the person shall be required to perform not less than forty-eight hours nor more than seventy-two hours of community service during hours when the person is not employed and is not attending school.

### State of Hawaii Health Clearance Requirements

State of Hawaii law mandates that certain health requirements be cleared before students can enter into postsecondary institutions (Hawaii Administrative Rules, Title 11, Department of Health, Chapter 157 Examination and Immunization) which may be found at http://health.hawaii.gov/docd/files/2013/07/11-157.pdf. The following information is provided to assist students with fulfilling these requirements prior to beginning classes at HPU. More detailed information related to these requirements can be found at https://www.hpu.edu/registrar/health-clearance.html.

#### TUBERCULOSIS (TB) CLEARANCE

The State of Hawaii Department of Health regulations require that students in all schools provide a tuberculosis clearance issued in the United States. The clearance must be on or after the student’s 16th birthday or within 12 months prior to attending. Students may not be allowed to begin classes until the appropriate TB clearance documentation is received and verified by the university.

In addition to a student’s personal health care professional, a list of the Department of Health TB Testing Clinics is available online at the State of Hawaii Health Clearance Requirements website at https://www.hpu.edu/registrar/health-clearance.html. International Students and U.S. citizens living overseas must complete the TB test immediately upon entry into the U.S. A TB certification issued by a non-U.S. licensed healthcare practitioner cannot be accepted by the university.
MEASLES, MUMPS, RUBELLA (MMR) IMMUNIZATION
The State of Hawaii Department of Health regulations require that all students provide medical proof for measles, mumps, rubella (MMR) immunizations prior to beginning their first semester at HPU. Two doses of live vaccine or two doses of MMR, separated by at least one month, are required. The first dose must have been given on or after 12 months of age, and the second must have been given at least four weeks after the first dose. Measles immunization may be waived if the student was born before 1957 (student must provide proof of birth date), or if a physician has confirmed diagnosis in the past, or if serologic evidence of immunity is presented (a signed statement from the attending physician written on official stationery). Students may not be allowed to attend classes until the appropriate MMR clearance documentation is received and verified by the university.

Note: New international students may submit medical proof of measles (MMR) immunizations taken in their home country. Any documentation from a country outside the U.S. must be reviewed and verified by a U.S. Medical Doctor (MD), Doctor of Osteopathy (DO), Physician’s Assistant (PA), or Advanced Practice Registered Nurse (APRN).

- New domestic undergraduate students should submit their health clearance records to the Admission Office.
- All other students (i.e., new domestic graduate students, all undergraduate and graduate continuing students, and all undergraduate and graduate international students) can send their health records to the HPU Registrar’s Office.

Student Complaint Procedures
Complaints may be filed by currently enrolled students or by formerly enrolled students. Complaints should be filed as soon as possible in order to ensure prompt handling and resolution. Formerly enrolled students should initiate a complaint within 45 days of the end of the semester in which they were most recently enrolled.

Complaints against Faculty or Staff
Complaints regarding Faculty and Staff are covered by the respective handbooks and Code of Ethical Conduct. Students should contact the faculty member’s supervisor (usually the department chair) or staff member’s supervisor to address the matter. If the complaint is received by another office/department, it will be forwarded to the appropriate supervisor to address. If the complaint alleges discrimination and/or harassment, follow the procedures in the Discrimination or Harassment Complaints section.

Discrimination or Harassment Complaints
Any student who believes they have been discriminated against or harassed based upon their sex, race, age, color, disability, religion, sexual orientation, gender identity or expression, national or ethnic origin, or any other characteristic protected by applicable law may initiate a complaint by reporting the matter to the appropriate authorities, including but not limited to Vice Presidents, Associate and Assistant Vice Presidents, Deans, Directors and other university administrators.

Complaints of discrimination or harassment by a student should be directed to the Dean of Students or Title IX Coordinator. Complaints of discrimination or harassment by a faculty member or employee should be directed to the Manager of Employee Relations and EEO/AA Compliance in Human Resources.

Complaints may also be filed through the University’s Compliance Hotline by calling 877-270-5054 or by filing online at www.hpu.ethicspoint.com. Hotline complaints may be filed anonymously.

Every effort will be made to resolve the complaint in a confidential manner and as expeditiously as possible; however, complete confidentiality cannot always be guaranteed. In the process of handling complaints, certain information may be distributed to appropriate administrators, respondents and/or witnesses in order to conduct fact finding, institute remedial actions or to informally resolve the complaint. Records of formal complaints will be kept for a minimum of five years.
All Other Student Complaints
For complaints involving grades or academic integrity, please reference the Academic Integrity Policy or Academic Grade Appeal Procedures for Students in the Student Handbook. For other academic complaints students should initiate the complaint through the appropriate academic department chair or academic program supervisor.

Complaints of a non-academic nature may be initiated by any student of Hawai‘i Pacific University to the appropriate authorities, including but not limited to Vice Presidents, Associate and Assistant Vice Presidents, Deans, Directors and other university administrators. Student complaint procedures regarding prohibited behavior are covered by the Code of Student Conduct.

Students may also file a complaint with the Dean of Students. Complaints must be in writing, which can be sent directly to the Dean of Students at mmckee@hpu.edu or dropped off to the Dean of Students Office at UB Building, 1164 Bishop St., Ste. 200, dated, signed by the complainant, and addressed to the Dean of Students who, upon receipt, will forward the complaint to the appropriate HPU authority. A response by the appropriate authority will be sent in writing to the complainant within 30 days from the date the written complaint is received by the Dean of Students. Depending on the nature of the complaint, interviews, statements, informal or formal hearings may be required. The complainant has the right to redirect the complaint to the Dean of Students for further action if he or she is not satisfied with the initial response from the appropriate HPU authority.

Every effort will be made to resolve the complaint in a confidential manner and as expeditiously as possible; however, complete confidentiality cannot always be guaranteed. In the process of handling complaints, certain information may be distributed to appropriate administrators, respondents and/or witnesses in order to conduct fact finding, institute remedial actions or to informally resolve the complaint. Records of formal complaints will be kept for a minimum of five years.

Hawaii Post-Secondary Education Authorization Program (HPEAP)
The Hawaii Post-secondary Education Authorization Program (HPEAP) [http://cca.hawaii.gov/hpeap/] was created in 2013 by Act 180 to provide regulatory oversight of certain post-secondary educational institutions that have a physical presence in the state. The Act was then codified as Hawaii Revised Statutes Chapter 305J. A student or former student of the University may file a complaint concerning the institution at which the student is or was enrolled. The HPEAP may investigate complaints based on possible violations of this chapter or rules. HPEAP cannot consider complaints that infringe on the academic or religious freedom of, or question the curriculum content of an educational institution. You must exhaust all administrative remedies available at the institution first; provided that if the complaint involves a violation of state or federal criminal law, this requirement shall not apply.

Student Emergency Notification Policy
Safety and emergency notification practices are top priorities at Hawai‘i Pacific University. As such, communicating to students, faculty and staff in an efficient and expeditious manner about safety and emergency situations is paramount.

HPU requires all admitted and enrolled students of the university to provide at least one emergency contact person. This provides a way for university personnel to notify a student’s designated emergency contact in the event of personal distress or missing person status.

In addition, students are automatically enrolled in the Rave Alert emergency text program, the university’s primary notification system for making students aware of critical information via text messaging and email. HPU will use the mobile phone number currently on file (go to HPU Pipeline to update your phone number). Those who wish to opt-out of the Rave Alert text program may do so by going to http://phone.hpu.edu.

Emergency Contact Information and Notification
In cases when the student’s health and safety are of concern, HPU will notify the emergency contact designee.

Every student must provide HPU with the name and contact information of at least one individual who could be contacted in the event of an individual emergency:

- Those under the age of 18 (unless emancipated) must provide contact information of at least one custodial parent/guardian.
- Those over the age of 18 may designate anyone of their choosing to be the emergency contact.

Students are required to update their primary cell phone and emergency contact information in order to keep the information current. Students will be prompted once a semester during the registration period to make updates via HPU Pipeline. Questions about updating addresses, phone numbers, email addresses, and an emergency contact can be directed to the Registrar’s Office at (808) 544-0239 or email registrar@hpu.edu. Questions about when the university is permitted to contact a parent/guardian is located in the Family Educational Rights and Privacy Act of 1974 (FERPA) section of the Student Handbook.

RAVE Alert Program
As noted above, HPU uses Rave Alert text messaging and email system as a primary means of making students aware of critical safety and emergency information. There is no additional cost to HPU community members to participate in this program; their regular phone text rates with their mobile service providers apply. HPU will not send students spam texts; only test messages once per fall and spring semesters, as well as emergency messages themselves. If you have not already updated/verified your cell phone number in order to receive RAVE emergency text messages, we request you do so in Pipeline.
1. Log into HPU Pipeline (campus.hpu.edu)
2. In your “My HPU” Tab, click on the link in the “Update/Verify Cell Phone Number” channel.
3. Update your existing cell phone number or add a new number.

Privacy and Confidentiality
Official use of emergency contact information is subject to the same privacy and record retention requirements as other official university information.

Authoritative Source
The authoritative source of this policy and responsibility for its implementation rests with the Provost.

University Communication of Emergency
HPU has a variety of tools to communicate with students, faculty, staff and the public in the event of emergencies, which range from natural disasters and fires to acts of violence that require building evacuations and campus closures. The Hawai‘i Pacific University comprehensive emergency communications system consists of the following:

1. Rave Alert: Registered members receive emergency information via text messaging and email.
2. Website: Emergency notifications will be posted on HPU Pipeline; or the HPU Security and Safety websitehttps://www.hpu.edu/security/index.html.
3. HPU Pipeline Email: Messages will be sent to all HPU students via their university email addresses.
4. Social media: In the event of emergencies, the university’s main www.facebook.com/hawaiipacific and Twitter (@HPU) accounts will be used as part of the notification process.
5. News Media: If deemed necessary, the Strategic Communications staff will facilitate media relations.
Informacast Phone Announcements: Through the telephones in the offices and classrooms of the Hawaii Loa and downtown campuses, emergency notification will be announced.

Fire Alarm Systems: All HPU facilities are equipped with fire alarm systems. In the event a fire alarm is activated, members follow the evacuation procedures in place. Also, the Hawaii Loa campus residence halls and Waterfront
Lofts at the Aloha Tower Marketplace are equipped with fire alarm systems. The residence hall Community Advisors are trained to evacuate the halls in emergency situations and find shelter in place.

Emergency Procedures
In the event of an emergency, students must follow university emergency protocol and directions given by HPU security, other university employees, and/or local enforcement. Each building may have additional emergency procedures. Please consult any posted emergency plans, shelter in place procedures where applicable, and all other university emergency procedures as set forth in the university’s emergency response manual.

Questions
Access to emergency contact information is protected under the Family Educational Rights and Privacy Act (FERPA); if you have questions pertaining to FERPA, contact the Registrar’s office at (808) 544-0239. Questions about acceptable use standards should be directed to the Dean of Students Office at (808) 687-7014. For more information about the Rave Alert program, contact the Director of Security and Safety at (808) 236-3597.

Student Right-to-Know Information
The Student Right-to-Know Act was enacted in 1990 by federal law. The law requires institutions that receive Title IV HEA student financial aid to collect, report and/or disclose graduation rates for full-time, first-time, degree-seeking undergraduate students and students receiving athletically-related student aid.

Family Educational Rights and Privacy Act
The Family Education Rights and Privacy Act (FERPA) was implemented in 1974 as a federal law to protect the privacy of student education records. FERPA also gives students the right to review their education records, seek to amend inaccurate information in their records and provide consent for the disclosure of their records. This law applies to all schools that receive funds under an applicable program of the U.S. Department of Education.

The Clery Act
The Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act is a federal law that requires colleges and universities to disclose crime statistics that happen on and around their campuses. The law was originally known as the Crime Awareness and Campus Security Act of 1990 and was amended and renamed in 1998 after Jeanne Clery, a Lehigh University student who was assaulted and murdered in her residence hall on April 5, 1986. This information is published in the annual “Hawai‘i Pacific University Annual Security and Fire Safety Report.”

Drug and Alcohol Abuse Policy and Prevention Plan
The Drug Free Schools and Communities Act Amendments of 1989 requires institutions who participate in federal student aid programs to provide information to its students, faculty and employees to prevent drug and alcohol abuse. Information about standards of conduct, health risks, programming opportunities, assistance programs available to students and employees with suspected drug or alcohol problems, and the possible repercussions of violating state and institutional drug and alcohol policies is available in the “Student Handbook” for students (contact the Assistant Dean of Students/Director of Student Conduct at (808) 544-1461 for more information) and “Employee Handbook” for employees (contact Human Resources at (808) 544-1188 for more information).

Equity in Athletics
Any coeducational institution of higher education that participates in a federal student aid program and has an intercollegiate athletics program is required to publish an annual Equity in Athletics report. This report contains participation rates, financial support and other information on its men's and women's intercollegiate athletic programs. This report may be obtained from the Hawai‘i Pacific University Athletics Office and is also available on the Office of Postsecondary Education website.

HPU Non-Discrimination Statement
Hawai‘i Pacific University admits students without regard to sex, race, age, color, disability, religion, sexual orientation, or national or ethnic origin to all programs and activities generally accorded to or made available to students at the university.

As provided for and to the extent required by state and federal laws, the university provides educational opportunities without regard to, and prohibits discrimination, including harassment, against students on the basis of sex, race, age, color, disability, religion, sexual orientation, gender identity or expression, national or ethnic origin, or any other characteristic protected by applicable law in the administration of its educational programs, policies, admissions policies, scholarships, activities and loan programs, and athletic and other university-administered programs.

Sexual Discrimination and Sexual Misconduct Policy
It is the goal of Hawai‘i Pacific University to provide students, faculty and staff with an environment free from sexual discrimination. The Sexual Discrimination and Sexual Misconduct (SD&SM) Policy is available in the “Student Handbook”.

In order to take prompt and equitable corrective action, the university must be aware of violations of the SD&SM policy and/or related retaliation. Therefore, members of the HPU community who want to file a report against a student, university employee, or vendor/supplier are advised to bring the matter to the attention of the Title IX Coordinator, Title IX Deputy Coordinator, or university employee listed in the “Student Handbook” (www.hpu.edu/studenthandbook) as well as local police. Additionally, members of the community may contact the Director of Security and Safety at (808) 236-3597 or the HPU Compliance Hotline at 1 (877) 270-5054 or www.tnwinc.com/hpu, 24 hours a day, 7 days a week from any location, to report sexual harassment or sexual assault.

Sex Discrimination, Sexual Harassment and Sexual Misconduct: Title IX Coordinators
Title IX of the Education Amendments of 1972 is a federal law that prohibits sex discrimination in education. It reads:

"No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance."

Title IX of the Education Amendments of 1972; 34 C.F.R. Part 106. Sex discrimination includes sexual harassment and sexual assault. Below are the staff members who have primary responsibility for complaints of Title IX sex discrimination, harassment and assault:

**Title IX Coordinator**
William Sabio  
Hawai‘i Pacific University  
1164 Bishop Street, Ste. 210-D  
Honolulu, HI 96813  
Telephone: (808) 544-0276  
Email: wsabio@hpu.edu

Any complaint of sex discrimination, sexual harassment and sexual assault can be made to the Title IX Coordinator, who is responsible for overall administration of discrimination-related grievance procedures for faculty, staff, students and other members of the university community.

**Title IX Deputy Coordinators**

**For students:**
Kathryn Conlon
Assistant Dean of Students/Director of Student Conduct and Title IX Deputy Coordinator
Hawai‘i Pacific University
1 Aloha Tower Drive, Suite 1400
Honolulu, HI 96813
Telephone: (808) 544-1461
Email: kconlon@hpu.edu

If you have a complaint against a student for sex discrimination, sexual harassment and sexual assault, in addition to contacting the Title IX Coordinator, you have the option of contacting the Deputy Title IX Coordinator. The Assistant Dean of Students/Director of Student Conduct is responsible for Title IX compliance for matters involving students, including administration of grievance procedures for all complaints against students.

For athletics:
Chelsea Patton
Assistant Athletics Director of Internal Operations and Title IX Deputy Coordinator
Hawai‘i Pacific University
1166 Fort Street Mall, Suite 102
Honolulu, HI 96813
Phone: (808) 356-5214
Email: cpatton@hpu.edu

If you have a complaint about gender equity in athletics programs, you should contact the Assistant Athletics Director of Internal Operations, who is responsible for Title IX Compliance in matters related to gender equity in athletics programs. If you have a complaint against a student, coach or administrator for sex discrimination, sexual harassment or sexual assault, in addition to contacting the Title IX Coordinator, you have the option of contacting the Assistant Athletics Director of Internal Operations, who will facilitate the handling of the complaint with the appropriate office.

For employees:
Susan Gray
Manager, Employee Relations and EEO/AA Compliance and Title IX Deputy Coordinator
Hawai‘i Pacific University
1164 Bishop Street, 8th Floor
Honolulu, HI 96813
Telephone: (808) 544-1186
Email: sgray@hpu.edu

If you have a complaint against an employee for sex discrimination, sexual harassment and sexual assault, in addition to contacting the Title IX Coordinator, you have the option of contacting the Manager of Employee Relations and Compliance. The Manager of Employee Relations and Compliance is responsible for Title IX compliance for matters involving employees, including administration of grievance procedures for all complaints against employees and vendors.

Other Institutional Information
Federal legislation also requires the release of institutional information regarding the cost of attendance, accreditation, equity and academic program data; facilities and services to disabled students; financial assistance available to students and requirements and restrictions imposed on Title IV; and withdrawal and refund policies. This information is also published annually in the “Hawai‘i Pacific University Academic Catalog.”

Up-to-date information is available on www.hpu.edu; click on “About HPU” and then on the “Students Right-to-Know Information” page. Requests for specific reports or other consumer information about the university, such as campus security statistics, drug and alcohol abuse prevention and/or graduation rates, should be directed to the
individual departments listed above or the Office of Institutional Research, Hawai‘i Pacific University, 1164 Bishop Street, Suite 800, Honolulu, HI 96813 or email institutionalresearch@hpu.edu.