UPass Program
Terms of Use

Upon receipt of my UPass, I understand and agree to the following:

1. The Transportation Fee (UPass) is a mandatory fee charged to all full-time undergraduate and graduate students taking classes on the Downtown and/or Hawaii Loa campuses each semester. The fee enables the student to participate in the university student bus pass program offered by TheBus, the City and County of Honolulu’s public transportation system. The student has unlimited use of TheBus during the designated UPass use period.

2. Federal financial aid may be used toward payment of the Transportation Fee (UPass). A student must have sufficient funds available to cover tuition and fees first, and authorize the use of their aid toward non-institutional charges, such as the Transportation Fee (UPass).

3. The fall semester UPass is valid from August 1-January 15 and the spring semester UPass is valid from January 1-May 31. During the summer terms, the fee is not assessed. Regular bus passes for students can be purchased at the HPU Barnes and Nobles Bookstore at ATM. More information on the current rates for the regular optional UPass can be found on TheBus UPass webpage, http://www.thebus.org/Fare/U-Pass_HPU.asp?l=eng.

4. The UPass program is designed to increase ridership and help alleviate traffic by reducing the number of vehicles on the road. This program is in line with the HPU Student Government Association’s effort to provide an affordable and low-cost alternative to transportation and University sustainability initiatives.

5. The UPass is non-transferable and cannot be sold or given to someone else, reproduced, covered, or altered in anyway. These actions are considered violations of the HPU’s Code of Student Conduct. Suspected violations will be reported to the Dean of Students Office for investigation and adjudication.

6. Each UPass has a unique identifying code that is assigned to an individual student and linked to that student’s HPU account.

7. The Transportation Fee (UPass) is a non-refundable fee. UPasses that are not picked up by the expiration date each semester will be returned to the City and County of Honolulu’s Department of Transportation.

8. Once a student picks up their UPass for the semester, the Transportation Fee cannot be refunded or removed from the student’s account, even if the student drops to part-time status during the semester.

9. If a student loses his/her HPU ID card, he/she may pay a replacement ID fee to receive a new HPU ID card at the Student Services Center. Students may pick up a replacement UPass at the Student Services Office as well and will be assessed the UPass Replacement Fee (equivalent to the Transportation Fee).

10. Questions regarding the distribution process of the UPass can be directed to Student Life, studentlife@hpu.edu.

11. Specific questions about the Transportation Fee (UPass) program can be directed to SGA, sga@my.hpu.edu.

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