

Frequently Asked Questions**1. I'm unable to register because I don't have a registration time ticket. Who should I contact to get one?**

Contact the Registrar's Office for assistance.

2. My account says I need a PIN to register? Who should I contact for my PIN #?

Students who require a PIN number to register must contact the Academic, Program, or Faculty Advisor for their PIN #.

3. I have a hold on my account but I'm not sure what the hold is for or who to contact?

Please click [here](#) for a list of hold types that prevent registration and the appropriate office to contact.

4. How can I register for a course that I'm receiving an error message for?

Students should contact their Academic, Program, or Faculty Advisor for assistance for the following errors:

Advisor Approval Required

Attribute Error

Department Approval Required

Prerequisite or Test Score

Repeat Error

5. I'm receiving a Time Conflict error, what should I do?

Students who have time conflicts should search for other available sections. For courses that start and end at the same time the time conflict error will still prevent registration so students should contact their Academic, Program, or Faculty Advisor for assistance.

6. The class I want to register for is closed and no more seats are available. Can I waitlist for it?

If the desired course offers a waitlist then students may waitlist for the course. Not all available courses have waitlists. For more information on waitlist procedures, please click [here](#).

7. I'm receiving a "reserved close" error for a course but I can see there are still open seats available, why?

Some courses have reserved seats for certain student types- meaning the courses are not open to all students for registration. Students who wish to enroll in a reserved course should contact their Academic, Program, or Faculty Advisor to see if enrolling is possible.

8. How can I increase my maximum amount of credits so I can register for additional courses?

First, students should consult the [Tuition and Fee Schedule](#) to see what the additional credits will cost.
Second, students must make a request to increase their maximum amount of credits with their Academic, Program, or Faculty Advisor.