

DATE: October 15, 2013

FROM: Carole Komatsubara, Associate Registrar – Records

TO: HPU Faculty

CC: Matthew Liao-Troth, Provost & Vice President of Academic Affairs
David Lanoue, Dean, College of Humanities and Social Sciences
David Horgen, Interim Dean, College of Natural and Computational Sciences
Dale Allison, Interim Dean, College of Nursing and Health Sciences
Deborah Crown, Dean, College of Business Administration

SENT: High Priority

SUBJECT LINE: “Mid-Term Deficiency” Notification: Action Required by Faculty by October 25th

Aloha Faculty!

Please submit students who are academically struggling or have never attended or stopped attending your course(s) to Hawai‘i Pacific University’s Mid-Term Deficiency Program. **Action is required no later than Friday, October 25th, 11:30 PM (HST).**

❖ **Who Participates in the Mid-Term Deficiency Program?**

All faculty members (including adjuncts and lecturers) who are teaching 15-week courses regardless of delivery method (face-to-face, online, hybrid)

For faculty members who are teaching 10-week courses through Military Campus Programs (MCP) please refer to MCP’s “Project Intervene” procedures. For more information contact Kasey Wilson, Assistant Dean for Student Affairs, at kwilson@hpu.edu (808) 544-1106.

❖ **What is the Mid-Term Deficiency Program?**

Hawai‘i Pacific University implements a variety of early intervention programs to improve student success, degree progression, and graduation. The *Mid-Term Deficiency Program* is for undergraduate and graduate students in a 15-week semester. This program is a team effort by faculty, administrators, advisors, counselors, and student affairs professionals to quickly connect with students who are having academic or personal issues that may present obstacles to their success, and provide them with resources, help them build academic success skills, and support positive student development. Faculty members are vital to the effectiveness of this program since they are the first to identify any students who need assistance.

❖ **What are the Action Steps?**

If **ALL your students** are currently in good academic standing (C- or above) and **ALL of your students** listed on your HPU Pipeline class roster(s) have been attending classes, send an e-mail with your name, course number(s), course section(s), and include “Mid-Term Deficiency Program – all students are in good academic standing and attendance” to: 1) attendance@hpu.edu and 2) cc your department chair(s) **no later than Friday, October 25th, 11:30 PM (HST).**

If **AT LEAST ONE of your students** has never attended (No-Show) or stopped attending your course(s), or is experiencing academic difficulties (attendance/tardiness, participation/motivation, quality of work, late/missing assignments, low exam/quiz scores) thus performing below academic standards (D+ or below), please follow steps 1 through 3.

STEP 1 No later than Friday, October 25th, 11:30 PM (HST) log into your HPU Pipeline account, and select “**Enter Mid Term Grades**” on the main page from the “Quick Links – For Faculty” section. Issue a grade of D+, D, F, or NC as appropriate for your course(s) for students performing below academic standards (for graduate courses issue a grade of F). Do not submit any grades for students with a C- or above, since no action will be taken.

STEP 2 For students who stopped attending your course(s), assign the appropriate grade in the “**Grade**” column and indicate the last date of attendance on the “**Last Attend Date**” column. For students who never attended (No Show), enter the first day of classes which began **09/03/2013**.

STEP 3 Directly contact the students you have identified and schedule a time to meet to discuss your concerns and provide them with suggestions for improving their academic performance. In collaboration with you working with your students to improve their academic performance in your course, you may also refer them to HPU’s student resources which offer free services: Center for Academic Success, Disabilities Resource Office, Counseling & Behavioral Health Services, Academic Advising, Career Services Center, International Student Services, Veteran Center, and the Dean of Students. For information about referrals and resources please see the HPU website “Student Life – Student Services” tab.

❖ What Happens Next?

After you have identified students that are struggling, the staff from the Academic Advising Centers will immediately e-mail these students and ask them to schedule a meeting with their Academic Advisor. Their Academic Advisor will discuss with the student any academic or personal issues that may present obstacles to their success, design interventions to enhance student learning and academic performance, and help connect students to relevant HPU’s student resources. The *Mid-Term Deficiency* notification does not mean that a student will fail and it will not be reflected on an academic transcript. The e-mail notifies the student they have not been doing satisfactory work in a specific course(s) and encourages them to seek out assistance to address any roadblocks to their academic success. In some cases students have forgotten to drop the course and it allows the university to follow up with them.

❖ What if you have a Student Attendance Concern Before or After the *Mid-Term Deficiency Program*?

If you have a student attendance concern (i.e., a student has missed a week of classes) or if a student notifies you that they are withdrawing from the university contact:

- **Attendance Concern** – Please e-mail attendance@hpu.edu with the student’s name, student ID, and last date of attendance (or if never attended enter the first day of the term) to the Office of Student Affairs. They will look up the student’s record to verify if they have dropped the course and follow up with the student.
- **Withdrawn from the University** – Please e-mail withdrawn@hpu.edu with the student’s name, student ID, last date of attendance (or if never attended enter the first day of the term), and any details to the Office of the Registrar. They will verify the student has dropped all their classes and withdrawn from the university, then contact the related university offices to assist the student (i.e., assign an academic advisor to follow-up with the student; help them close out their HPU

housing contract; receive any tuition reimbursements; notify the Office of Financial Aid). *Please inform the student that they must officially drop all their courses with an advisor or the Registrar's Office to withdraw from the university.*

If you have any questions or concerns please contact me. Thank you for taking the time to help make the Mid-Term Deficiency Program a success!

Sincerely,
Carole Komatsubara
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(808) 566-2433